



cesvi

ANNUAL
REPORT
2020
FINANCIAL
REPORT



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cesvi

Cesvi Fondazione Onlus
Incorporated in Italy on January 18th, 1985
NGO since 14/9/88 according to art. 28 law 49/1987
Civil Society Organization (OSC) since 4/04/2016 according to
art. 26 law 125/2014
Moral entity (nr. 1 of the Juridical Person Register of Bergamo
Prefecture)
Fiscal code 95008730160

Italian member of
Alliance2015
European NGO Network

Alliance 2015

NGO in Special Consultative Status with the
Economic and Social Council of the United Nations

CESVI WEBSITES

Italian: www.cesvi.org
International: www.cesvi.eu

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DONATIONS

Online: www.cesvi.eu/donate-now/

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IBAN IT 12 Z 07601 01600 000000772244

Bank account:
Banca Prossima
IBAN IT 49 H 03069 09606 100000000060
SWIFT BCITITMM



Oscar di Bilancio

Annual Report Award (FERPI)
2000 - 2011 – 2017

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Samson Paul Jesudoss, Roger Lo Guarro, Fulvio Zubiani
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Bergamo, 30th June 2021

Dear all,
this year, the second year of the COVID-19 pandemic,
I'm dedicating our focus mainly to Cesvi Foundation's
contribution for the recovery, with the shared action of
three key players: public administration, private enterprises

and third sector, in close contact with the most vulnerable, for the participatory
planning of interventions capable of satisfying known and emerging needs.

In fact, the third sector, although directly affected, had the opportunity to
show its concrete and pragmatic contribution in bringing concrete and effective
responses to old and new social needs, adjusting and adapting to the new reality
what we are still experiencing.

We worked alongside different entities, the Municipality of Bergamo, Intesa
Sanpaolo, Fastweb, artists from the music and entertainment sectors, to name a
few, with the aim of identifying targets, support methods and impact assessments,
bringing timeliness, transparency, and accountability, that is what our work really
“is”, the change we promote and create with our interventions.

We have not lost sight of the many critical issues in the 22 countries, besides
Italy, where Cesvi operates, and we continue to pursue the support of the most
vulnerable and the sustainable development of local communities. Our “Houses of
Smiles” have been a real reference point for the protection of children and women
during the pandemic.

We continue to work to improve the resilience of communities in countries such
as Pakistan, Somalia, Zimbabwe, Myanmar, Palestine, where we promote the
sustainable management of resources, whether natural or coming from waste, in
line with the objectives indicated by the United Nations in the 2030 Agenda. We
intervened in Somalia, one of the most dramatic contexts hit by natural disasters
(floods, locusts, drought), guaranteeing food and basic services. These and other
interventions will see us again at the forefront. Climate change requires high-
income countries not only to take more decisive action to reduce their climate-
altering emissions, but also to implement concrete support actions for those
communities mostly impacted by climatic phenomena.

The attention to Italy will continue. We will launch the “Houses of Smiles”
program and an important supervision for interventions aimed at fragile subjects,
such as minors in vulnerable conditions, whose number is, unfortunately,
continuously increasing also due to the social isolation caused by the lockdown
declared to counter the pandemic.

We will also keep on seeking collaboration with public and private entities that
believe in the strength of joint actions to effectively manage social and ethical
issues.

As we are drafting our 2020 budget, the Shareholders' Meeting elected the
new Board of Directors, with many confirmations and some renewals. In such a
delicate moment of global recovery, it is a great honour for me to have once again
been given the trust of the Shareholders' Meeting of Cesvi for the next mandate.
Being part of a Foundation such as Cesvi in the upcoming three-year term
represents a huge challenge, as for anyone working in the non-profit sector. I'd like
to thank all the friends who have accompanied us and who continue to support us
in our daily work.

Gloria Zavatta
Gloria Zavatta

President Cesvi Foundation

Methodological note

Cesvi's Annual Report is the annual reporting tool for all the activities carried out by the Foundation from a narrative, managerial and economic-financial point of view. The reference period of this edition is the calendar year 2020, which has been strongly characterised by the COVID-19 pandemic and its consequences. Instead, the information relating to the objectives and the context, the organisation charts and human resources are up-to-date as of the 30th of June 2021. On the 10th of May 2021, the Foundation's Board of Directors approved the 2020 Financial Statements and the Report from which the information contained in the Annual Report was drawn.

Since the 1990s Cesvi has used "reporting and financial statement information (...)" as an agile and accessible communication tool (...) which clearly and completely describes the company's activity, allowing to appreciate the effectiveness of the interventions carried out during the course of the year" as stated in the commentary to the Annual Report Award received in 2000.

Cesvi's 2020 Annual Report further structured the elements of novelty introduced in the previous report with respect to the Reform of the Third Sector and in particular to the guidelines for the redaction of the Annual Report by ETSs and the principles expressed by L. 105/2016 and the subsequent decrees. The reorganisation of the Annual Report contents and the above-mentioned elements of novelty have helped to better represent the complexity of the approach for programs now divided by type of intervention - emergency and/ or development - and grouped according to the corresponding specific sectors. The reorganisation of contents has also aimed to facilitate easier and more effective consultation and lay the foundations for its future and complete digitalization. In order to achieve these objectives, also in 2020 the Annual Report has been developed by an internal working group representative of the various areas of the Foundation has been set up for a complete joint design and redaction, and the sharing of the drafting process within the organisation at all levels.

Cesvis' 2020 Annual Report is therefore composed of two different sections: Annual Report and Financial Statements. It is written and published in two monolingual editions, Italian and English.

- The Annual Report is organised in the following chapters:
- **Identity:** History, Mission, Vision, System of values, International quality and transparency standards;
 - **Governance:** Organisational structure and charts;
 - **Performance:** Statistical coherence indices, Numbers

by country, Thematic tables by sectors of intervention reporting the activities and significant results in the countries divided by sectors, Focus on Italy;

- **Stakeholders:** Map of stakeholders, Our commitment to: people in need, partners, colleagues, donors, society.

The Financial Statements include the financial statement charts (Balance Sheet, Income Statement and Financial Statement), the Report of the Board of Statutory Auditors and the Independent Auditors' Report.

Valorisation of Contributions received in kind (voluntary services, free goods and services) was introduced in 2007 and is maintained here. In 2008 a table of shared and comparable efficiency indicators was introduced between AIRC, AISM, Cesvi, Lega del Filo d'Oro, Save the Children, Telethon, UNICEF and WWF.

With the 2013 financial year, the process of restructuring the accounting system was completed, making the Financial Statements more consistent with Cesvi's purposes, as well as more transparent, allowing immediate legibility of the Shareholders' Equity and of the margins of the projects.

The 5xmille (sum that taxpayers voluntarily allocate to Cesvi) is counted in the year of collection from private income and reported in the Notes to the Financial Statements in a specific chart according to the Guidelines of the Ministry of Labour and Social Policies, G.D. for Volunteering, Associations and Social Bodies.

For more detailed information and documentation, visit the website www.cesvi.org.

The preparation of the Annual Report involves multiple stakeholders every year. During the year, we focus on one or more audiences with specific targeted research and the collection of information in countries where Cesvi operates, in Italy and in Europe.

The main recipients of the report are the different categories of supporters, partners and opinion makers. Also in 2020, this paper edition is printed in a limited number of copies and published in full on the website www.cesvi.org. A summary edition of the financial statements is published in the magazines Vita and Open Cooperazione.

The Annual Report briefly expresses the totality of the project actions carried out by Cesvi all over the world, as well as the totality of the existing relationships with Italian and foreign stakeholders, whether they are the recipients of its interventions, supporting bodies or in-field operating partners. Therefore, no entity over which the Foundation should exercise significant control or influence and no activity relevant for reporting purposes is excluded from the Annual Report.

The Financial Statements are subject to annual review by a leading company in the sector (PricewaterhouseCoopers S.p.A.) which issues a Report certifying the transparency and consistency of the accounting, organisational and procedural process in the various financial years. In recent years, the assessment of the auditing firm was also extended to the variables of effectiveness linked to field activities.

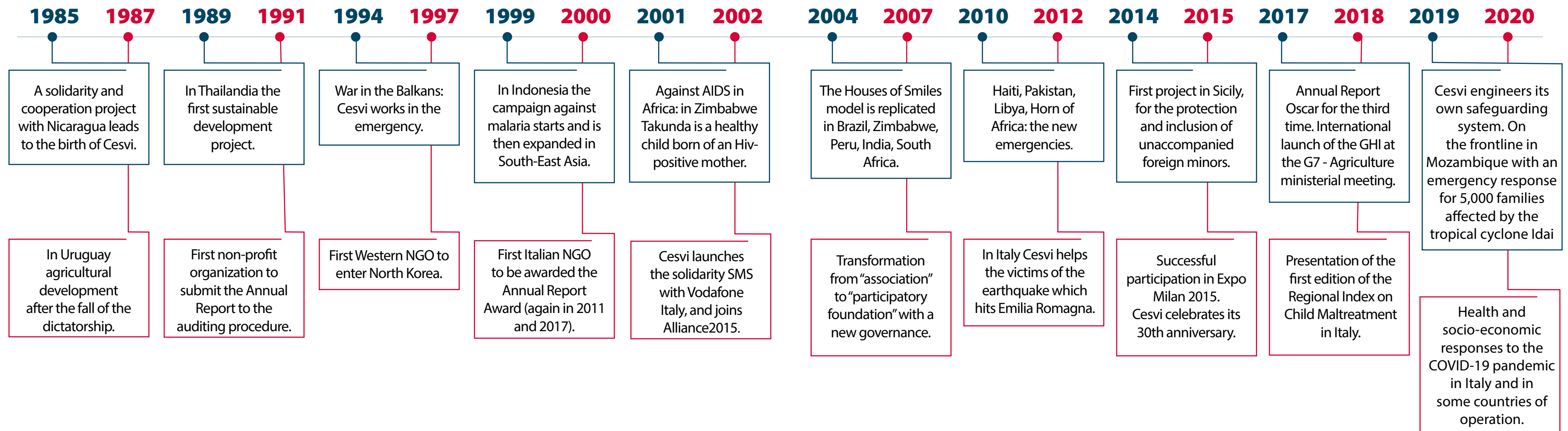
Cesvi is accredited by numerous Institutional Donors, and is subjected to periodic assessments carried out in the form of self-assessment, documentary due diligence verification or with visits by external auditors, both at the headquarters and at offices abroad. These controls are mostly related to the financial and administrative management of the individual projects, but also to the adequacy and correct application of

the procedures, including an assessment especially targeting the measurement and monitoring of the results achieved, the transparent and effective management of the prevention and protection projects and systems. In other cases, these controls have a broader scope of application, aimed at verifying the organisational capacity as a whole, through assessments of the functioning of the structure, the organisational risk management system and the effectiveness of the internal control systems. A significant number of projects are also subjected to external or internal evaluations, responding to different evaluation purposes and conducted with various methodologies. From a medium-long term perspective, impact assessments of the programs and sector of intervention are of significant interest: it is through those that Cesvi set new foundations, also by reorganising the contents of the Financial Statements.



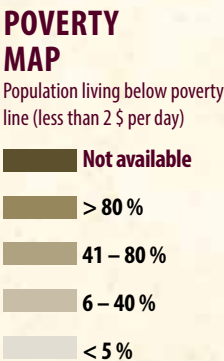


Identity —

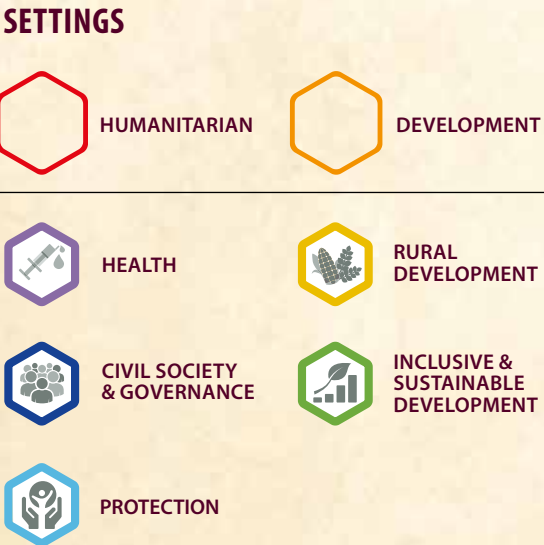


Cesvi our history

Cesvi for sustainable development



Key sectors



Our identity

MISSION

Cesvi operates worldwide to support the most vulnerable populations in promoting human rights and achieving their ambitions, for sustainable development.

Under the ideals of social justice and respect of human rights, Cesvi pursues the wellbeing of vulnerable populations in condition of poverty or struck by war, natural calamities and environmental disasters.

This is achieved, at international level too, through humanitarian aid works, in both emergency and development settings, in support of the weakest categories - children, women, elderly people, social outcasts - supporting them in meeting their aims, with the objective of promoting self-sufficiency in a sustainable future.

VISION

Cesvi believes that the recognition of human rights contributes to everybody's wellbeing on the planet, a shared home to be safeguarded.

SYSTEM OF VALUES

As a lay and independent organisation, Cesvi's conduct is inspired by the utmost integrity and honesty in all circumstances and areas in which it intervenes, in its relations with both institutional bodies and private donors, respecting the dignity of the beneficiaries.

Furthermore, the Foundation undertakes to respect the ethical principles of *legality*, *correctness*, *independence-neutrality* and *social responsibility*.

The principle of *legality* entails compliance with regula-

tions: Cesvi refuses any illicit behaviour even when it is put into practice with the intention to meet the interests of the Foundation.

The principle of *correctness* implies respect from the recipients of the Ethical Code and of everyone's rights, however involved in the Foundation's activity. From this point of view the Foundation and all its agencies act in respect of the fundamental human rights, avoiding in their relations with counterparts any discrimination based on age, gender, sexual orientation, state of health, race, nationality, political leanings and religious beliefs.

According to the principle of *independence-neutrality*, Cesvi is completely independent of private interests and autonomous from governmental policies, aware of its signature social role towards the beneficiaries and their communities, preserving its neutrality in the fields of intervention.

Even in 2020, Cesvi kept on working on its accountability systems, aiming at making internal methods and procedures more efficient, enhancing transparency and quality of its action and accounting.

Cesvi, in the project sector, has carried on implementing and boosting its system of internal and external feedback and warning reception and management, making it more homogeneous, as for accidents, malfunctioning and violations, in addition to behaviours considered unfair. The implementation of these proceedings as well as the widespread training within the organization has allowed Cesvi to improve, raising staff awareness and extending control, open to all the stakeholders.

In 2020 the Foundation underwent an assessment in order

to obtain the EU Humanitarian Partnership Certificate 2021-2027, issued by DG ECHO. Following the outcome of this assessment, Cesvi has updated its organizational improvement plan, which has the objective of strengthening policies, systems and procedures, aiming at achieving the highest international quality standards.

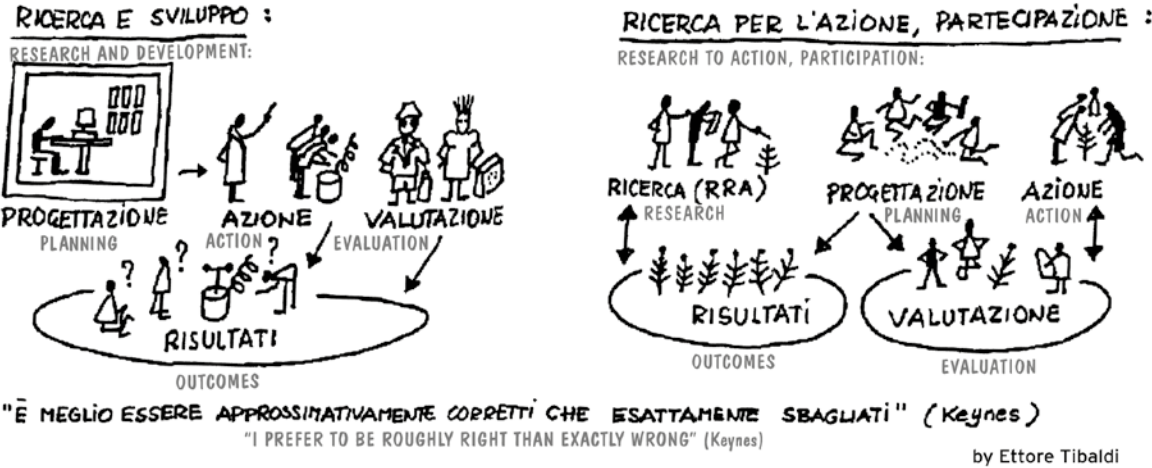


All the documentation mentioned above is published on Cesvi's web site, in Italian and in English, and in particular:

- **Ethical Code:** <https://www.cesvi.org/who-we-are/transparency/>
- **Policies:** <https://www.cesvi.org/who-we-are/transparency/our-policies/>
- **Notes on Privacy:** <https://www.cesvi.eu/privacy-note/>



CESVI OPERATIONAL PHILOSOPHY: PARTICIPATION



THE VALUE OF TRANSPARENCY

Whatsoever information or suspicion related to violations of Cesvi Policy and Codes regulations can be reported through mechanisms indicated in Cesvi Whistleblowing policy:

- 

by e-mail: whistleblowing@cesvi.org
- 

by regular mail: sending a sealed envelope externally labelled "Whistleblowing – personal reserved" to Cesvi, Broseta 68A street, 24128 Bergamo (BG), Italy
- 

by telephone: calling the +39 035 2058058 and leaving a telephone number to be contacted by a member of the Vigilance Body or by the Cesvi President
- 

in person: whoever wants to report can ask for a specific meeting with the President of the Vigilance Body at the Headquarters or with the Cesvi President

SPECIFIC REPORTS CAN ALSO BE FORWARDED TO THE FOLLOWING E-MAILS DEDICATED:

- 

SAFEGUARDING
safeguarding@cesvi.org
- 

FRAUD AND CORRUPTION
fraud@cesvi.org
- 

CONDUCT CODE
hr@cesvi.org

Cesvi guarantees identity secrecy of the whistle-blower, suspected persons and any other persons involved and heard during the investigation and the management of the report.

Cesvi and Core Humanitarian Standard on Quality and Accountability (CHS)

Since 2015 Cesvi has been a member of the CHS Alliance and a CHS verified organization, thanks to the completion, in 2018, of the verification process according to the CHS framework, which will be renewed after 2020.

Besides continuing the implementation of the Improvement Plan, drawn up from the verification process, above all for what concerns the Cesvi-wide safeguarding system, the Accountability to affected population system and the approach to training and induction to staff, during 2020 Cesvi used the CHS to build a more permanent Framework for Quality and Accountability, to be used for different donors' assessment/due-diligence corporate processes.



This is why in 2020 the Cesvi linked the CHS Verification Framework to its Risk Management Framework, and used results from donors' assessments to integrate the Improvement Plan, setting new and more ambitious priorities. The idea is that fulfilling Quality and Accountability standards – and above all those of the CHS – will mean that Cesvi is compliant with due diligence processes, while not meeting the Standard would expose the organisation to risks.

The diagram below shows the updated version of measures through which Cesvi enforces the 9 commitments of the Core Humanitarian Standard.



The 9 commitments of Core Humanitarian Standard in Cesvi's work

1. CESVI MEASURES RELATED TO APPROPRIATENESS AND RELEVANCE

- a. Project Cycle management tools used in identification phase, including need assessment and stakeholder analysis
- b. Country strategy outline
- c. Cesvi Ethical Code (2017)
- d. Red Cross and Red Crescent codes of conduct endorsement

2. CESVI MEASURES RELATED TO EFFECTIVENESS AND TIMELINESS

- a. Technical humanitarian standards
- b. Project-based M&E
- c. Cesvi M&E Plan and ITT development guidelines
- d. Counting people reached - short guidance note

3. CESVI MEASURES RELATED TO BUILDING LOCAL RESILIENCE AND DO NOT HARM

- a. PSEA Policy (2018)
- b. Child Safeguarding Policy (2018)
- c. Cesvi Code of conduct (2019)
- d. WeCesvi: pocket guide to Cesvi Codes and Policies
- e. Risk analysis and follow up
- f. Project Safeguarding risk assessment
- g. Partner safeguarding capacity assessment
- h. Partnership agreements with local NGOs
- i. Compliance with the EU GDPR 2016/679 (EU GDPR).

4. CESVI MEASURES RELATED TO PARTICIPATION

- a. Community involvement in project identification and formulation
- b. Information sharing
- c. Cesvi Annual Report

5. CESVI MEASURES RELATED TO COMPLAINTS MANAGEMENT

- a. Complaints and Feedback Mechanism Guidelines

6. CESVI MEASURES RELATED TO COORDINATION AND COMPLEMENTARITY

- a. Participation to relevant Clusters
- b. Consortia and partnerships
- c. Cesvi Guidelines for partnership building and partner assessment tools

7. CESVI MEASURES RELATED TO LEARNING AND IMPROVEMENT

- a. MEAL Unit at HQ level
- b. Learning and sharing space

8. CESVI MEASURES RELATED TO PEOPLE MANAGEMENT

- a. Cesvi Human Resources Policy (2019)
- b. Cesvi code of Conduct (2019)
- c. Cesvi Security Policy (2018)
- d. Security advisor position
- e. Standard induction face to face and e-learning

9. CESVI MEASURES RELATED TO RESOURCE MANAGEMENT

- a. Mechanism of budget planning and monitoring with integrated tools
- b. Cesvi Procurement procedures Manual (2017)
- c. Cesvi Policy to Prevent corruption and fraud (2018)
- d. Cesvi Whistleblowing Policy (2018)
- e. Organisational Model defined in the Legislative Decree 231/01 (2018)
- f. Certified Annual Balance-sheets by External Chartered Auditors
- g. FERPI Oscar for transparent communication of accounts and achieved results for 2000, 2011, 2017 Annual Reports
- h. Risk Management framework
- i. Cesvi Country-Admin Manual



Our experience in emergencies for a rapid and concrete response to the pandemic

2020 was the year of our sudden and dramatic involvement in the Coronavirus pandemic. Our intervention for people in need and in emergency response was further strengthened. As the pandemic isn't stopping, neither is our commitment to tackling the health, social and economic emergency, and to supporting the countries in which we operate around the world, including Italy, which are already extremely vulnerable. We shared our experience in emergency management gained over more than 35 years of activity in the most complex contexts to give a quick and concrete response since the beginning of the epidemic. We supported the city where Cesvi was founded, Bergamo, one of the most affected, and then reached Milan to support the most vulnerable over-65-year-old group; we took action to counter the economic crisis by supporting the restart of small businesses with the "Rinascimento Bergamo" program, and we helped workers in the field of music and entertainment and musicians in troubles nationwide with the initiatives "Scena Unita" – which as of today has raised 4,780,000 Euros thanks to the contribution of 154 artists and more than 100 companies – and "Insieme per la Musica" – which has supported 46 bands as of today with a contribution of 3,000 Euros for each of them.

Within the context of the global COVID-19 pandemic, we activated all channels for an effective contribution to the response in the various countries of our intervention, paying particular attention to those contexts where the Coronavirus has considerably worsened the living conditions already heavily compromised by hunger, poverty, and widespread vulnerability.

One year after I started my mandate as General Manager, and despite my decades of experience in the world of international cooperation, this may have been and still is the most difficult challenge. Cesvi was able to quickly protect its staff and people in need in Italy and abroad thanks to its experience, but it also developed a capability to respond to this pandemic emergency with health, economic and social impact, leading to results never achieved before. However, in a medium-long term perspective, the response to the emergency I am called

to set up and guide would not be effective without the full involvement and enhancement of our partnerships, skills, and abilities in the countries in which we operate. It is with this spirit of concrete collaboration that Cesvi has always operated and aims at keeping on developing and growing. It is with this spirit that the challenges of our times can be tackled effectively. And it is in the awareness of the deep interconnections between the global and local dimensions that we promote our interventions.

The Coronavirus pandemic has made the need to look at the territories, from the closest to the most distant, even more evident. A need that prompted us to carefully promote a more organic and structured activity in Italy. It's an intervention strategy that was launched in 2020 and which aims at responding to the new forms of poverty, the social, environmental, and economic criticalities that the pandemic has only exacerbated and further worsened. To achieve this, Cesvi has already taken the first steps of a process that aims at giving greater emphasis to the construction and definition of partnerships with the private sector and the creation of social enterprises.

In this strategy, it is fundamental to rely on the guidance of the Board of Directors.

The coordination and networking activity with the other players of the system in which we intend to operate is equally fundamental and relevant for the Foundation's tasks. The commitment to the networks Cesvi belongs to, from national ones such as LINK 2007 to European ones such as Alliance2015, has been further strengthened by bringing contributions and ideas coming from our experience in a profitable exchange.

Valuing our experience and our partnership relationships to provide concrete and innovative answers is therefore what drives Cesvi in Italy and in the world.

Piersilvio Fagiano
General Manager Cesvi Foundation

COLLEGE OF AD HONOREM FOUNDERS (*)

 CRISTINA BOMBASSEI Chief CSR Officer Brembo Group.	 GIULIA PESSINA Head of Social Impact Marketing and Communication of Ermenegildo Zegna Group.
 BARBARA CARSANA Lawyer, Head of the Public Office on violence against women of the Bergamo Association of Lawyers.	 DINO POZZATO Entrepreneur in the mechanical engineering and catering sectors.
 FILIPPO CAVALLI Director Style Capital SGR SpA.	 MARCO SANGALLI CEO of Sensitive I/O. Co-Founder and shareholder of Mediaon (Kauppa). Board member of Sesaab.
 TOMMASO FUMAGALLI Marketing Manager Henkel Italy & Founder of Spazio Edoné.	 CATERINA SARFATTI Strategic Programmes Manager of C40 Cities Climate Leadership Group.
 GIANVITO MARTINO Scientific Director at San Raffaele Hospital. Professor of Experimental Biology at the Vita-Salute San Raffaele University, Milan.	 ROSSELLA SOBRERO President of Koinètica, university teacher, CSR and social communication specialist.
 MASSIMO OLIVOTTI Logistics Director; Partner fondatore MPS Consulting; Amm.Del. Environmental ResourcesManagement (ERM Italia); General Manager Palletways Italia; Formatore.	 GIGI RIVA Journalist. Author of books/films on the former Yugoslavia conflict.
 CRISTINA PARODI Journalist and anchorwoman. Celebrity supporter.	 GIULIO TERZI DI SANT'AGATA Ambassador and diplomat. Former Italian Minister of Foreign Affairs.
 GIANLUIGI PELLEGRINI Former Bank Executive. Scientific trainer and expert in the finance sector. Social Evaluator of Banca Etica.	 LAURA VIGANÒ Professor of Banking/Microfinance - University of Bergamo.
 CARLO PESENTI Chief Executive Officer Italmobiliare Investment Holding.	 RICCARDA ZEZZA Co-author of the learning method MAAM – Maternity is a Master. Former manager in multinational corporations in Italy and abroad.

* Formally reunited once in 2020. Many informal bilater meetings (in presence or virtually) have been organised by the President.

ASSEMBLY OF FOUNDERS (*)

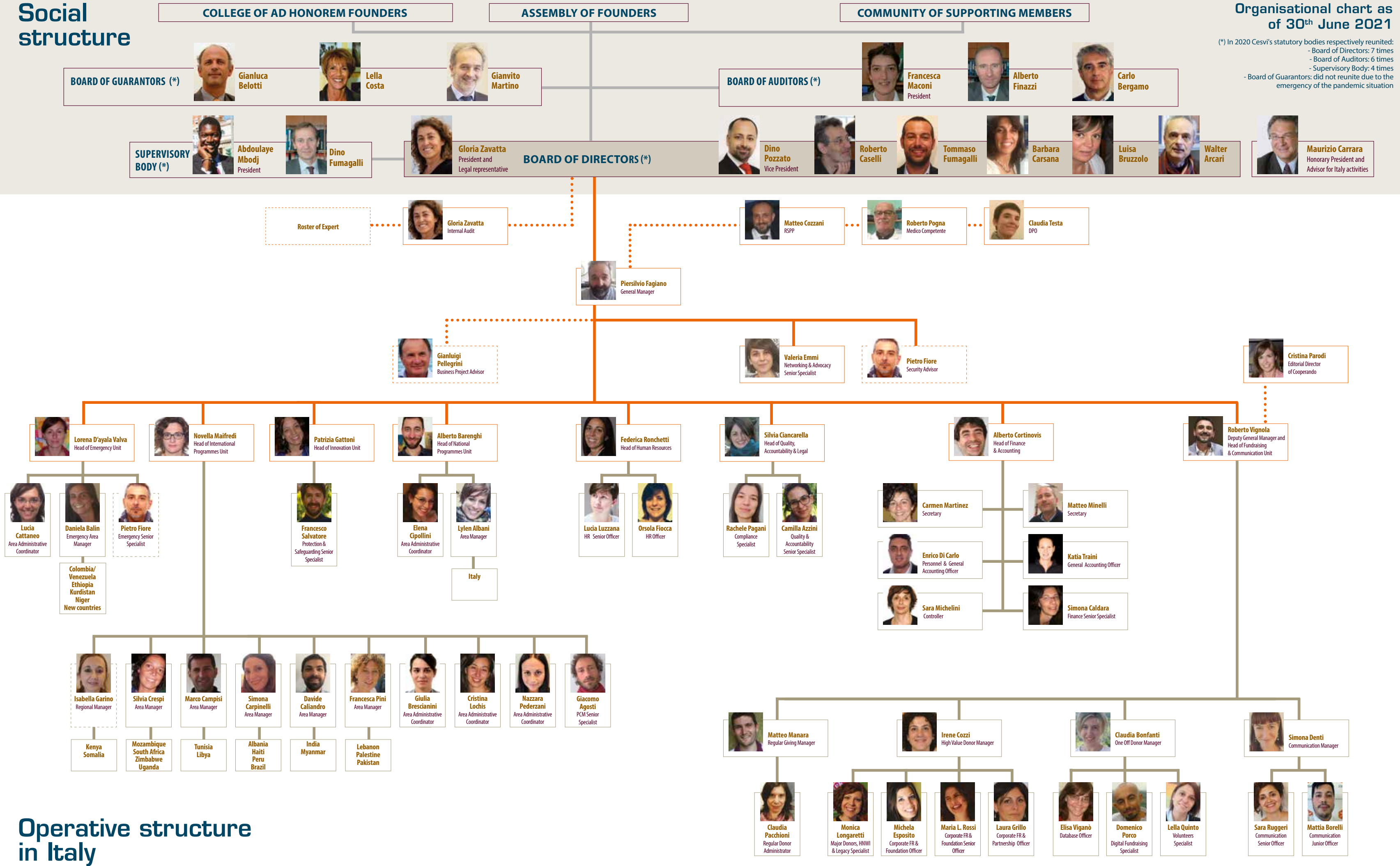
 WALTER ARCARI Engineer and consultant in the healthcare, plant, structural, hydraulic and environmental sector.	 MASSIMO GUALZETTI Partner of Cluster, a company connecting local development and human capital.
 GIANLUCA BELOTTI Lawyer, specialized in Community Right, partner of the legal company Eujus.	 MARIO (OSCAR) MAZZOLA Business communication expert. Partner and shareholder of Digital Communication.
 RICCARDO BONACINA Journalist. Founder and Director of Vita nonprofit magazine.	 GIANGI MILESI Expert in Public Relations and Networking. President of Cesvi from 2005 to 2018. President of Confederazione Parkinson Italia.
 LUISA BRUZZOLO Director of Marketing and Fundraising at LILT.	 ROBERTO MORETTI Doctor and lecturer in Public Health at the University of Geneva. Responsible for the health education at the Bergamo local health district.
 PAOLO WALTER CAROLI Founder of Cesvi. Former director of the Great Limpopo Transboundary Programme in South Africa.	 NANDO PAGNONCELLI Managing Director of Ipsos, a company specialising in social research.
 MAURIZIO CARRARA President of Aragorn. Founder and President of Cesvi until 2005.	 STEFANO PIZIALI Head of Advocacy Policy Partnership and European & Italian Programs at WeWorld. Former Policy, Partnership and Safety Advisor at Cesvi.
 ROBERTO CASELLI Copywriter and creative director of ER Creativi in prima linea.	 SERGIO VICARIO Managing Director of the communication agency Metafora.
 LELLA COSTA Theatre actress and author. Celebrity supporter.	 GLORIA ZAVATTA Environment and social issues management expert in the manufacturing and services sectors. President of Cesvi since 2018.
 PIERSILVIO FAGIANO Cesvi General Manager.	

* Formally reunited twice in 2020.

Social structure

Organisational chart as of 30th June 2021

(*) In 2020 Cesvi's statutory bodies respectively reunited:
- Board of Directors: 7 times
- Board of Auditors: 6 times
- Supervisory Body: 4 times
- Board of Guarantors: did not reunite due to the emergency of the pandemic situation




Operative structure in Italy




Performance —

Cesvi by the numbers

OUR PRESENCE IN THE WORLD

	2018	2019	2020
 Countries	23	22	23
Overseas offices	52	66	57
Local partners	114	122	133
Projects	109	121	97

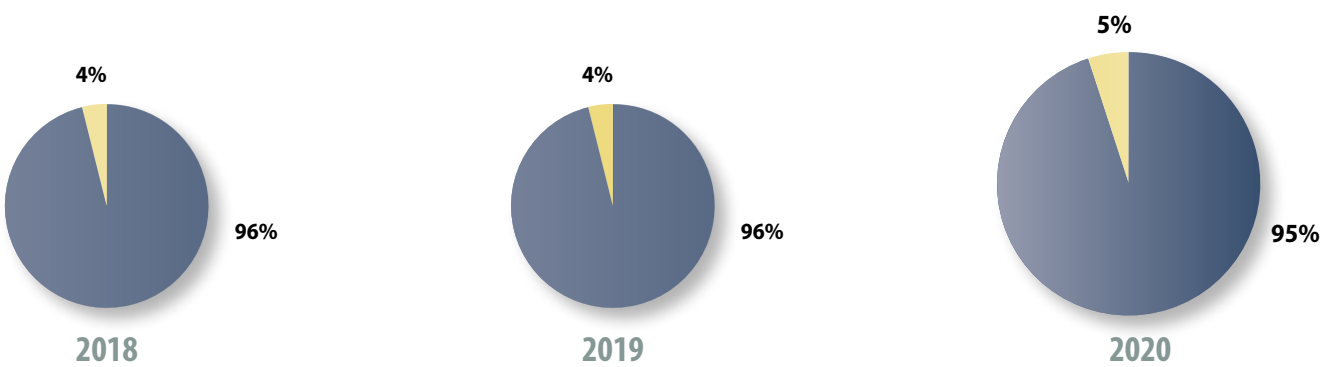
OUR INVESTMENT IN THE WORLD

	2018	2019	2020
 Outlays for institutional activities €	23,410,138	23,025,300	36,068,168
Collected funds €	26,093,185	26,159,695	39,255,960
Funds raised from private donors	20%	23%	22%
Funds raised from institutional donors abroad	71%	62%	54%
In kind contributions €	1,197,426	1,579,817	2,548,464

Cesvi has defined a series of indexes assessing the contiguity between the achieved and fixed goals in order to evaluate the efficiency of its own action. The trends can be observed by comparing each index with

that of the previous two years. The differentiation of the funding sources shows our independence and internationalization. The local rooting index shows the local impact.

LOCAL ROOTING INDEX



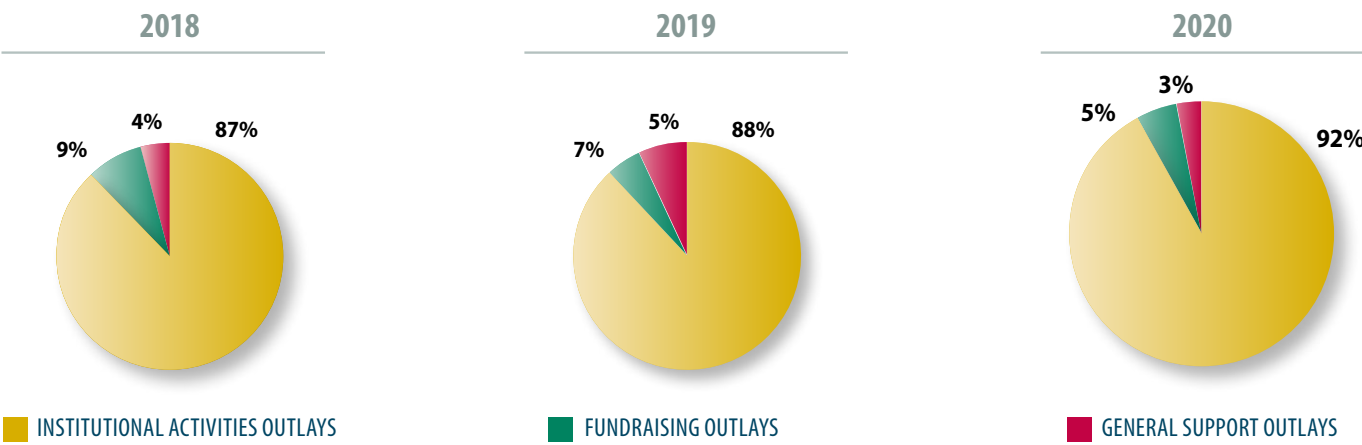
Expatriate staff Local staff

BENCHMARK EFFICIENCY INDEXES

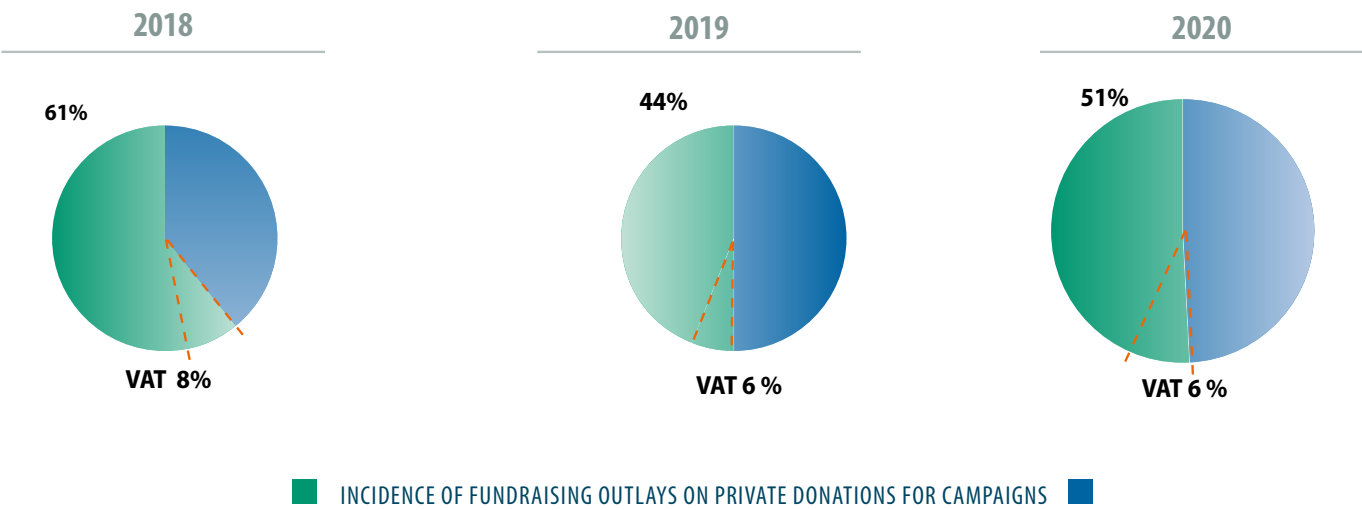
Summary of Profit and Loss Account Cesvi 2020 comparable with AIRC, AISM, LEGA DEL FILO D'ORO, SAVE THE CHILDREN, TELETTHON, UNICEF and WWF

OUTLAY FOR INSTITUTIONAL ACTIVITIES 36,068,168	PROCEEDS FROM PRIVATE INDIVIDUALS 8,595,049
Outlay for projects 35,367,885	Private donations 3,568,150
Other costs for projects 700,283	Funding from companies and foundations 5,026,899
OUTLAY FOR FUNDRAISING ACTIVITY 1,832,572	PROCEEDS FROM NATIONAL BODIES 9,686,779
OUTLAY FOR GENERAL SUPPORT 1,080,556	PROCEEDS FROM INTERNATIONAL BODIES 20,733,768
TOTAL OUTLAYS 38,981,296	OTHER PROCEEDS 240,364
	TOTAL PROCEEDS 39,255,960

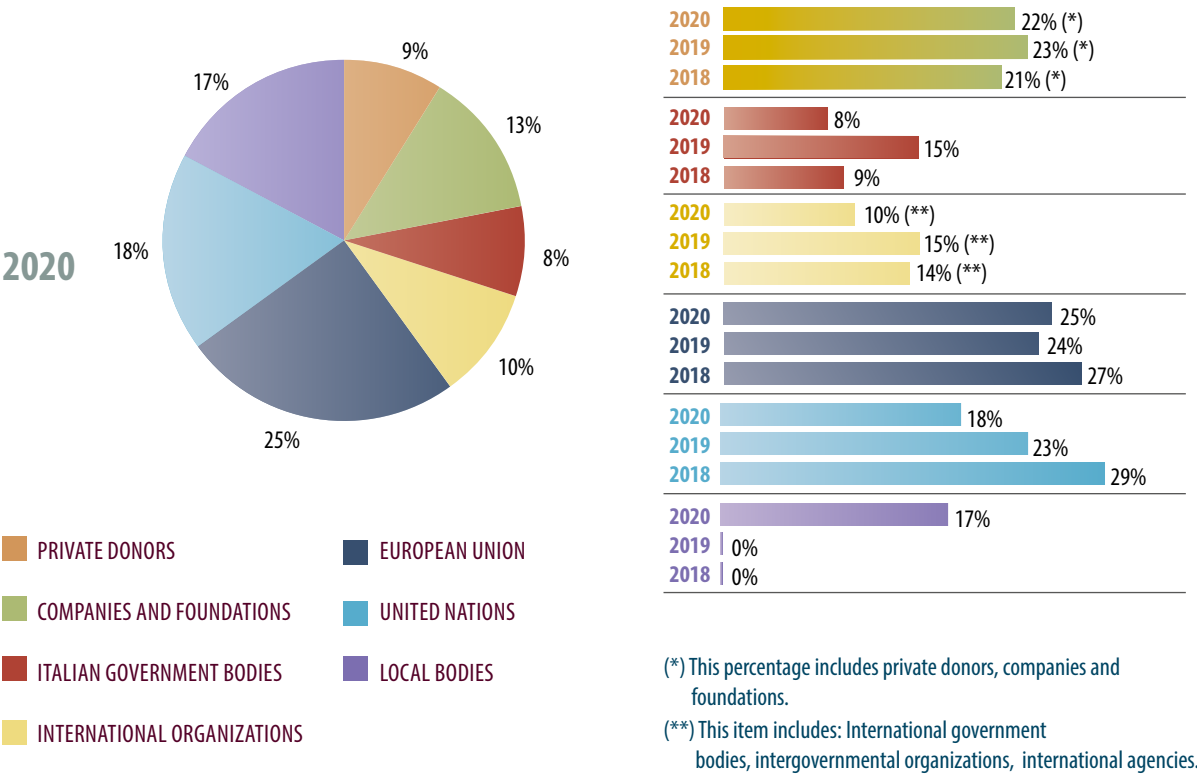
EFFICIENCY INDEX



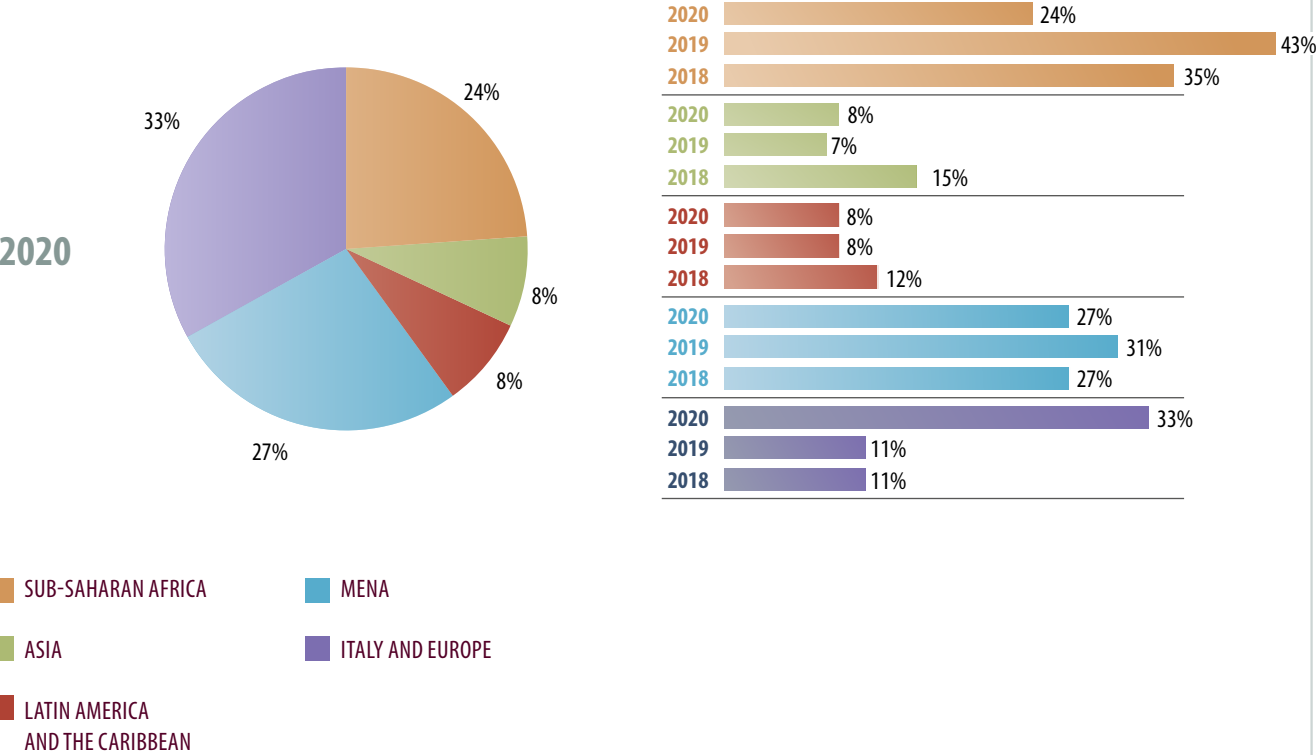
EFFICIENCY OF FUNDRAISING CAMPAIGNS



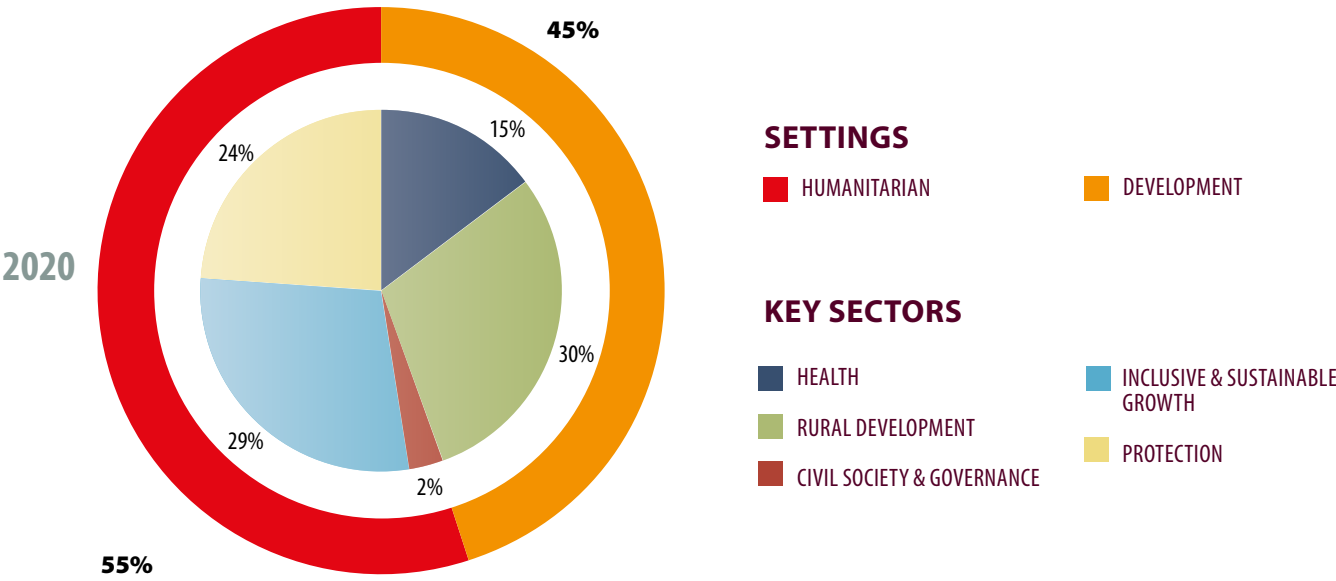
DIFFERENTIATIONS OF THE FUNDING SOURCES



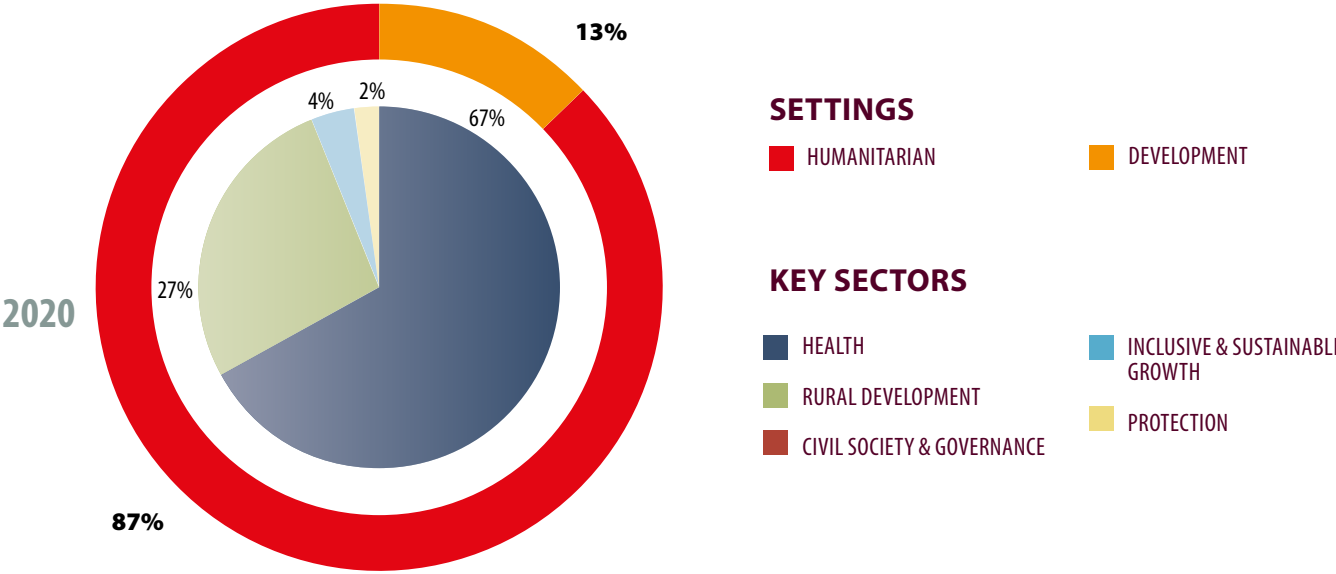
WORLDWIDE COMMITMENT








































































INVESTMENT IN HUMANITARIAN AND DEVELOPMENT SETTINGS & IN THE KEY SECTORS





BENEFICIARIES IN HUMANITARIAN AND DEVELOPMENT SETTINGS & IN THE KEY SECTORS





The graphs of the 2020 Annual Report offer two breakdowns of outlays from projects and directly reached population: on the one hand, on the basis of the type of intervention (humanitarian or development setting), on the other, by sector. Considered sectors are: **Health** (primary health care, including maternal health, and nutrition); **Rural development** (food security, agriculture, value chains, water and sanitation); **Civil Society and Governance** (policy development and management and civil society strengthening, also focused on disaster risk management, development education and awareness raising); **Inclusive and sustainable growth** (environment protection, human settlement liveability – including waste management and shelter assistance, livelihood support and income and employment generation); **Protection** (children, youths and women's rights protection and promotion, human rights). Both humanitarian and development projects can fall under such sectors. To learn more about sectors, consult the thematic focus-on in the next pages Performance section.


NUMBERS BY COUNTRY*	TOT. DIRECT BENEFICIARIES	DIRECT BENEFICIARIES (MALE)	DIRECT BENEFICIARIES (FEMALE)	DIRECT BENEFICIARIES (CHILDREN)	NUMBERS OF PROJECTS	HUMANITARIAN DEVELOPMENT SETTINGS	KEY SECTOR	PROJECT OUTLAYS (€)
ASIA	951,631	494,707	456,924	440,893	13			2,841,682
INDIA	5,218	2,654	2,564	1,730	2	 	 	76,095
MYANMAR	19,167	12,885	6,282	0	6			607,054
PAKISTAN	849,314	431,868	417,446	401,823	3		  	1,880,949
TAJIKISTAN	77,932	47,300	30,632	37,340	2		 	277,584
EUROPE	8,561	4,199	4,362	394	19			11,483,380
ALBANIA	850	440	410	120	2			343,761
ITALY	7,711	3,759	3,952	274	17	 	   	10,443,455
OTHER COSTS					0			696,164
LATIN AMERICA AND CARIBBEAN	41,772	20,444	21,328	13,195	13			2,846,042
BRAZIL	300	150	150	200	2			62,864
COLOMBIA/VENEZUELA	5,819	1,890	3,929	1,926	3			234,367
HAITI	30,101	15,673	14,428	10,614	4	 	  	2,077,111
OTHER COSTS					0			1,000
PERU	5,552	2,732	2,820	455	4		 	470,700
MENA	13,352	8,034	5,318	7,292	17			9,707,547
IRAQI KURDISTAN	1,435	611	824	627	2			593,105
LEBANON	2,165	1,015	1,150	1,812	3			609,020
LIBYA	8,229	5,599	2,630	4,350	5		 	7,010,756
PALESTINE	1,523	809	714	503	7		  	1,494,666
SUB-SAHARIAN AFRICA	696,096	231,598	464,498	198,098	35			8,489,232
ETHIOPIA	0	0	0	0	1			65,986
KENYA	1,111	540	571	221	2		 	126,906
MOZAMBIQUE	30,945	23,923	7,022	2,104	4			887,235
NIGER	0	0	0	0	1			22,845
SOMALIA	550,033	155,527	394,506	154,789	11	 	  	4,620,839
SOUTH AFRICA	15,059	9,708	5,351	4,136	2			164,289
UGANDA	47,773	18,663	29,110	30,581	4		 	975,368
ZIMBABWE	51,175	23,237	27,938	6,267	10	 	   	1,625,764
TOTAL	1,711,411	758,982	952,429	659,873	97			35,367,883


 HUMANITARIAN


 DEVELOPMENT

 HEALTH

 RURAL DEVELOPMENT

 CIVIL SOCIETY & GOVERNANCE

 INCLUSIVE & SUSTAINABLE DEVELOPMENT

 PROTECTION

* This table represents data of the 2020 flo

Cesvi in the world's largest crises


**COUNTRIES AFFECTED BY
HUMANITARIAN CRISES IN 2020**

**CESVI HUMANITARIAN
PROJECTS**

In the selection of the countries affected by humanitarian crises, we have taken into account:

- The countries affected by a forgotten crisis according to the list of ECHO (Forgotten Crisis Assessment 2020);
- The priority countries according to UNICEF Humanitarian Action for Children Overview (2021);
- The countries ranked with “very high” and “high” INFORM index (INFORM Global Results Report 2020). INFORM is a global tool to measure the risk of humanitarian crises and disasters and considers three dimensions of risk: hazards and exposure (events that could occur, both natural and man-made), vulnerability (socio-economic conditions of the communities exposed to those risks) and coping capacity (institutional and infrastructural resources available that can alleviate the impact);
- Italy was severely hit by the COVID-19 pandemic since the beginning of 2020 and Cesvi immediately initiated multi-sectorial intervention in response to the crisis.





Strategic objectives



On the 30th of January 2020 the World Health Organisation declared the SARS-COV-2 epidemic a global emergency. As at 29/12/2020 79 million COVID-19 cases had been registered in the world and 1.7 million people had died. Italy, especially northern Italy, and in particular Bergamo, where Cesvi has its HQ, was overwhelmed by the epidemic, since the very start and with great violence. More than 2 million COVID-19 cases were detected in 2020 and more than 71,000 were the victims, mainly among the most vulnerable sectors, such as the elderly. Cesvi immediately got started to bring help in the emergency, both in Italy and abroad not only by adapting ongoing projects, but above all by activating new interventions.

Cesvi's COVID-19 emergency response, in Italy and in the world, was structured around three macro-objectives:

- sustain the ability to respond to the health emergency, coordinating with local entities to provide them with what was most urgent and help them reorganise;
- help the most vulnerable categories, like people over 65 as well as migrants and IDPs, to access what was necessary to meet their primary needs
- support people and small enterprises in withstanding the economic crisis generated by the pandemic and the containment measures, in order to restart

Here below, divided into these three macro-objectives, we show some of the interventions which were started by Cesvi in 2020.

ITALY: MEDICAL SUPPLIES FOR HEALTH FACILITIES



ABOUT

The program was aimed at supporting the health facilities in the area of Bergamo in facing the COVID-19 emergency.



WHAT IT CONSISTS OF

1. Support to local hospital and nursing facilities
2. Immediate activation of a logistic-operational Task force
3. Prompt response in the emergency phase



WHO WE TAKE CARE OF

Sick people or people at risk of COVID-19, strengthening the ability to respond to the emergency of the health facilities of Bergamo city – in particular the Papa Giovanni XXIII Hospital, the Alpini's Field Hospital – ATS, Nursing Homes for the Elderly, Nursing Homes for the Disabled, Foster Homes, local Cooperatives and Foundations.

KNOW MORE

Since February 2020 Italy underwent an extremely dramatic health emergency due to the COVID-19 virus, which severely hit the population and brought the health system to its knees. Lombardy has been the most affected region in Italy. The area around the city of Bergamo, in particular, still represents one of the most tragically areas marked by the terrible effects of the pandemic. The health facilities of Lombardy were overrun by a very high number of sick people, leading them to collapse in few weeks. Doctors and health staff have worked relentlessly, being in the tragic condition of choosing who to treat more urgently. Since the very start there was a lack of beds, ICU and sub-ICU machineries, health centres for patients and health workers, who in turn have often been infected, extending the chain of contagion.

Having seen our territory so severely struck, Cesvi immediately got started to bring help to the Hospitals in Bergamo, making available our experience in managing emergencies in the most difficult and remote contexts of the planet.

Since the very beginning we got started to face the Coronavirus Emergency supporting the Papa Giovanni XXIII Hospital in supplying medical aid and urgent equipment, working in close collaboration and synergy together with the hospital staff. We have provided machinery for diagnostics and intensive care as well as medical devices for the Alpini's Field Hospital too. We have ensured support to ATS (the Agency for Protection of Health) of Bergamo province, supporting post-hospital inpatient facilities for discharged Covid patients, donating pulmonary ventilators. Thanks to the strategic partnership with the UNHRD of Brindisi, managed by WFP, we have been able to turn the raised funds through private donations into humanitarian certified aid, guaranteeing fast deliveries in times of a particularly frantic market.

MORE THAN 800,000

personal protective devices delivered to PGXXIII Hospital, Alpini's Field Hospital, Municipality of Bergamo, ATS, Nursing Homes, Cooperatives (surgical masks, FFP2, FFP3, gloves, gowns, visors, shoes, protective glasses)

400

pulmonary ventilators to the benefit of 107 facilities (Nursing Homes for the Elderly, "Covid Hotel", Nursing Homes for the Disabled, local cooperatives and associations).

38 URGENT MEDICAL EQUIPMENT

1 mobile CAT, 1 cardio help station, 16 ventilators and 2 sanitizers, 1 freezer, 17 hospitalization beds supplied to PGXXIII Hospital, Alpini's Field Hospital and ATS



ABOUT

The ECHO-funded action 'Humanitarian Assistance for Vulnerable Communities Affected by the Disasters in Pakistan' was one of the first COVID-19 responses in Pakistan. The project was initiated (started) in April 2020 with the objective to strengthen the government's ability, specifically in KP province, to contain and combat the pandemic.



WHAT IT CONSISTS OF

1. Emergency medical and protective equipment
2. Risk communication campaign
3. Isolation and Health Centres support



WHO WE TAKE CARE OF

Local authorities, Health, Isolation Centres and Hospitals, with COVID-19 infected People, Health Workers, Paramedics, Doctors, national volunteers.

KNOW MORE

Right after the spread of COVID-19 pandemic, Cesvi modified its on-going project aimed at providing relief assistance to vulnerable returnees in tribal districts (North Waziristan-NWA and South Waziristan-SWA) of KP. Cesvi and its partners widened their area of intervention covering other districts of Khyber Pakhtunkhwa province, and other provinces (North and South Waziristan), while activities were revised to meet the most urgent and uncovered needs in the health sector, mainly related to the availability of personal protective equipment (PPE), emergency diagnostics and testing supplies as well as special equipment for quarantine and isolation centres. The project procured and distributed equipment to 58 health facilities, increasing testing and assistance ability as well as staff safety. In addition, the project carried out an extensive Risk communication and community engagement campaign through mass media channels for broadcasting COVID-19 Risk and Prevention messages sanctioned by the Government and WHO.

732
medical
equipment
provided (149
BiPAP machines,
230 Cardiac
monitors, 15
ABG machines,
323 Oxygen
concentrators,
13 Defibrillators,
2 oximeters)

44,9147
personal
protective
equipment (PPE)
distributed

64
paddle-operated
hand-washing
stations installed

3,000
radio messages
(50 messages
per day for
two months
of information
campaign)



ABOUT

The project aimed to prevent further transmission of the COVID-19 through standardized management of the infectious waste, avoiding incorrect waste disposal. Guidelines, centralized collection system and related standard operational procedure (SOP) are the three identified elements to reach the goal.



WHAT IT CONSISTS OF

1. Technical support to Local authorities
2. Emergency centralized collection and disposal system
3. Standardized management of infectious health-care waste



WHO WE TAKE CARE OF

Citizens, Health centres, patients, local authorities.

KNOW MORE

- 1) **Assessment of infectious waste handling.** The assessment concerning the whole West Bank was done in coordination with local authorities and international players: OCHA, wash cluster, MoH, MoLG, JSC and QA. The final report highlighted still critical issues in medical waste management and make recommendations about.
- 2) **Technical support in the discussion among the relevant stakeholders for the development of guidelines and SOP about infectious health-care waste collection and disposal.** The SOP produced clarified the roles and responsibility in the collection and disposal of medical waste management and included steps to properly trace the origin of the medical waste and get in touch with the producer in case of any problems. This approach makes easier also the monitoring activity. As per request by the MoH and MoLG, the SOP was validated to collect also infectious medical waste from hospitals and clinics that were not involved in the COVID-19 outbreak. During the piloting phase of the system, the project team, together with the Jenin JSC technical manager and the sanitation workers, visited all the COVID-19 facilities and delivered practical advice and training to the healthcare staff. GL were produced by EQA and suggestions from Cesvi added later.
- 3) **Setting-up of an emergency centralized collection and disposal system in the North of the West Bank.** An emergency centralized collection and disposal system was set up in the North of the West Bank, Jenin. A second-hand refrigerator vehicle was purchased and assigned to the Jenin Joint Service Council. A MoU was signed with JSC of Jenin and MoH for running the system at full capacity, covering COVID-19 centres and normal health clinics.



1
development
of SOP and GL
for collection
and disposal of
hazardous waste

500
people/health
practitioners
reached through
guidelines/SOPs
and technical
support

1
setting-up of
emergency
centralized
collection and
disposal

ZIMBABWE: COVID-19 PREVENTION IN RURAL COMMUNITIES

Health Emergency
response to
COVID-19
pandemic



ABOUT

The intervention against the COVID-19 epidemic in Zimbabwe has been carried out in the rural areas of Mutoko, Mudzi and Centenary districts, where Cesvi has supported two hospitals and local communities in preventing and fighting the infection.



WHAT IT CONSISTS OF

1. Health in rural areas
2. Deployment of volunteers within communities
3. Provision of drugs and sanitary devices



WHO WE TAKE CARE OF

Families and communities living in rural areas, in particular health workers and patients of the St. Albert (Centenary district) and Luisa Guidotti (Mutoko district) missionary hospitals.

KNOW MORE

Cesvi has made possible the purchase and provision of materials in favour of the St. Albert and Luisa Guidotti missionary hospitals for strengthening the containment and treatment of the virus. These materials, purchased and made available to the hospitals' facilities, are medicines, medical devices, gloves, soap and hydroalcoholic gel. The action has also enabled to de-centralize some health services, to support rural clinics and to train the rural communities of Mutoko and Mudzi districts, where the Luisa Guidotti hospital is located. 200 hand-washing stations (*tippy tap*) have been built in crucial places such as markets, clinics, schools, while, on the information, prevention and orientation side, the project could count on a network of Village Health Workers (VHWs), in direct contact with the clinics. The collaboration between health centres and the network of volunteers guaranteed the management of the admissions and the possibility of the two hospitals to provide essential services.

50,800
surgical masks
purchased and
delivered to the
hospitals

200
hand washing
stations built
(tippy tap) Hand
washing stations
built (tippy tap)

200
litres of idro-
alcoholic gel
purchased and
delivered to the
hospitals

4
rural clinics
referring
patients to the
Luisa Guidotti
hospital (Mutoko)
supported



ITALY: ASSISTANCE PROGRAM FOR OVER 65S IN BERGAMO AND MILAN

Assistance
to vulnerable and
socially marginalized
categories



ABOUT

The program aimed at tackling isolation and social marginalization of the elderly in Milan and Bergamo through domestic care and distance support services.



WHAT IT CONSISTS OF

1. Domestic care
2. Social inclusion of the elderly
3. Integrated Welfare



WHO WE TAKE CARE OF

Over 65s living in Bergamo and in the Municipality VI of Milan

KNOW MORE

The elderly over 65 have been the most affected by the COVID-19 effects. That's why they have been requested to stay home as much as possible. The program has offered effective responses to meet the most fragile people's needs through specific professional figures and volunteers. Within the area of Bergamo, Cesvi has supported the collaboration between Consorzio Solco Città Aperta and Consorzio R.I.B.E.S., coordinated by the Municipality of Bergamo. As to Milan, Cesvi has supported the activities implemented by the staff of Spazio Aperto Servizi Onlus. The project was included in the #MilanoAiuta initiative, which coordinates and controls the activities at the city level, and obtained the sponsorship of the Municipality VI. In these two territories a network of 57 specialized operators and 581 volunteers was set up, carrying out the following activities:

- home delivery of grocery shopping and ready meals;
- withdrawal of prescriptions and home delivery of drugs;
- provision of health personal protective equipment;
- economic aid for the purchase of food and drugs;
- fulfilment of daily little errands and bureaucratic practices;
- telephone listening and monitoring of people in need;
- psychological support service for the elderly and caregivers;
- telephone support for digital literacy.

In addition to this, in collaboration with the Department of Social Policies of the Municipality of Bergamo and Samsung Italy, a toll-free number has been activated to give some technical advice and suggestions over the use of digital devices to guarantee more self-sufficiency to the elderly over 65 in managing distance relationships with their beloved or in accessing basic services.



18,747
services supplied

10,547
deliveries of
grocery shopping/
ready meals
carried out (some
of the services at
point 1)

2,912
deliveries
of drugs carried
out (some of
the services at
point 1)

2,165
beneficiaries
reached



ABOUT

Resilient Relationships was an emergency intervention set up by Cesvi during the first wave of the COVID-19 pandemic which has heavily hit the city of Bergamo. It aims at strengthening community resources to meet the emergency and at restoring social relationships in the areas of Bergamo and the Seriana Valley.



WHAT IT CONSISTS OF

1. Specific training dedicated to services and communities
2. Promotion of community resilience processes
3. Participatory planning



WHO WE TAKE CARE OF

Coordinators and managers of health-social équipes as well as communities affected by the COVID-19, especially over 65s and children.

KNOW MORE

The city of Bergamo and its province have been one of the areas most affected for number of infections and deaths caused by the COVID-19 pandemic. During the first lockdown (March-May 2020), the local services for the assistance of over 65s and minors carried on working, but in the first phase of the emergency very serious troubles cropped up, including the lack of PPE, crucial for health-social workers to work safely. More than 30% of them fell ill or were forced to self-isolation, having got in touch with infected patients. The remaining ones often struggled to commute. Above all, the measures established by the government decrees to contain the high risk of contagion seriously compromised their typical and consolidated working tools, based on human relationships.

Although public and private social entities managing the emergency were committed every day to providing adequate responses, two fundamental aspects turned out to be critical: 1) the lack of support to health-social workers on the front line dealing with an extraordinary emergency 2) the loss of a broader view on the community and the risk of its break-up because of the epidemic.

Addressing these needs, Cesvi, with the support of Fondo di Beneficienza Intesa Sanpaolo, has developed a project made of 2 interventions. The first, in the emergency period, was the training and supervision of coordinators and managers of social-health teams, on the model of "Risorse al quadrato", to enable them to activate self-care and resilience mechanisms, both at individual and group level, which are useful for working in stressful situations caused by an extraordinary emergency. The latter involved the key players of three quarters of the town and 5 Municipalities of the Seriana Valley (administrators, parish priests, associations of volunteers, trainers, etc. etc.), who were taught to take on the role of "tutors of resilience" of their own community, planning initiatives for strengthening the social support system, the building of networks and the sharing of information and resources; to draw up a collective story and give voice to all the experiences lived by the community members during the pandemic, aiming at the reconquest of a new positive vision of the next future. The project involved, as trainers, the consultant psychologists of Ricerca sulla Resilienza (RiRES) of the Catholic University of the Sacred Heart of Milan, and was implemented in partnership with the social cooperatives Generazioni FA and Consorzio Solco Città Aperta, with which Cesvi is already collaborating at the local level in co-programming social interventions for the protection of minors.



ABOUT

Rinascimento Bergamo program provides financial support to small companies operating in the city of Bergamo, which are enduring severe hardship due to the COVID-19 pandemic.



WHAT IT CONSISTS OF

1. Ground-breaking proximity support
2. Support to entrepreneurship
3. Locally rooted projects



WHO WE TAKE CARE OF

Micro and small companies, professionals, cooperatives enduring major troubles due to the COVID-19 pandemic.

KNOW MORE

The Rinascimento Bergamo (*Bergamo Renaissance*) program was launched in April 2020, as a reaction to the COVID-19 pandemic, which dramatically hit the province of Bergamo. The program, continuing in 2021, is promoted together with the Municipality of Bergamo and Intesa Sanpaolo bank and is aimed at supporting micro-enterprises, traders, artisans, professionals and cooperatives operating in the municipality of Bergamo to help them face the social and economic repercussions arisen as a result of the emergency. The program represents an innovative method of cooperation between public bodies, private companies and Cesvi. It disbursed a total of 6.2 million Euros in non-repayable grants and 1.9 million in impact loans in 2020, the latter at particularly favourable rates and repayment terms compared to normal market conditions. As part of the program, 6 different calls have been published: two calls to face the emergency, named *Unavoidable Expenses* and *Unavoidable Expenses Flash*, and four calls to support reconstruction, consolidation and development projects of small businesses, named *Michelangelo*, *Raffaello*, *Anguissola* and *Artemisia*. Several economic categories have been involved, in particular those most affected by the compulsory shutdown, imposed by law. Smaller operators have been chosen as the target of financial support, as they are often less protected, and possess with fewer tools to deal with the unexpected health emergency. But the financial support has been, above all, a means of rebuilding the confidence of economic actors of the Bergamo area. It disbursed a total of 6.2 million Euros in non-repayable grants and 1.9 million in impact loans in 2020, the latter at particularly favourable rates and repayment terms compared to normal market conditions. As part of the program, 6 different calls have been published: two calls to face the emergency, named *Unavoidable Expenses* and *Unavoidable Expenses Flash*, and four calls to support reconstruction, consolidation and development projects of small businesses, named *Michelangelo*, *Raffaello*, *Anguissola* and *Artemisia*. Several economic categories have been involved, in particular those most affected by the compulsory shutdown, provided for by law. Smaller operators have been chosen to be the target of a financial support, as they are often less protected, and they possess fewer tools to deal with an unexpected health emergency. Above all, the financial support has been a way to rebuild trust of the economic players of the area of Bergamo.



6.2
paid in non-
repayable grants

1.9
paid in
loans at a
subsidized
rate

4,089
small
businesses and
professionals
benefited



ABOUT

The Scena Unita project aims at helping entertainment industry workers, seriously hit by the COVID-19 Emergency and forced not to work for long and at financing projects and activities which can relaunch the sector.



WHAT IT CONSISTS OF

1. Mutualism
2. Proximity support
3. Immediate support on a national scale



WHO WE TAKE CARE OF

Workers, companies et organizations working in the music and show business sector.

KNOW MORE

In general music and entertainment are a common asset and a universal language that cannot live without the contribution of many professions which make up the supply chain. This sector is currently experiencing a dramatic crisis.

Scena unita - fund for workers of music and entertainment is a project born from the awareness that the sector of **workers of the entertainment industry** has undergone a setback, because of the COVID-19 emergency and of the relevant, national and regional provisions governing this sector. Last summer, the **organisation of little events**, with limited audience, did not allow a substantial and enduring recovery of the sector. Furthermore, the frequent emergencies dictated by the rise of the epidemiological curve have led to an inevitable and extended stop of productive activities.

For this reason, a group of Italian artists and personalities has decided to join in order to give a concrete help to all workers of the entertainment sector by establishing a fund financed by private donations and with the support of the industrial network, which has often been a partner in events, festivals and concerts.

Therefore, Scena Unita project is a collective work between Cesvi, La Musica Che Gira and Music Innovation Hub, which have the task of managing the funds collected and allocating them to the workers of the entertainment sector through calls of proposal.

The project includes several activities: an immediate support to professional figures identified through a series of requirements defined in two calls for proposals, addressed to workers (launched on 14/12/2020) and to individual enterprises (launched on 14/01/2021) and a support to projects for profit and non-profit organizations that can trigger new job opportunities (activity of 2021).

The will is to create a great network of mutualism and proximity help, in which the artists make available their success and their fame to give back the support in a direct and concrete way to those workers, without whom their art could not have taken shape.



Strategic objective



Rural people in most low-income countries rely on agriculture and livestock for an important share of their income.

In Southern Asia and Sub-Saharan Africa — regions featuring high concentration of poverty and hunger — agriculture and livestock are highly dependent on rainfall and extremely vulnerable to climate-related disasters, namely droughts, floods and storms. Satisfying increasing demands for food with existing farming and breeding practices and under the constant threat of climate-induced calamities is likely to lead to more intense competition for natural resources, further deforestation and consequent land degradation. With its interventions in the rural development sector,

Cesvi wants to contribute to reducing poverty as well as food and nutritional insecurity for people living in disaster-prone and conflict-affected contexts.

Cesvi's strategy focuses on improving farmers and pastoralist community resilience through:

- livelihood diversification;
- financial inclusion;
- improved agricultural productivity and market orientation;
- social cohesion and local governance.

The cases presented here are the most representative of how Cesvi applied its strategy in three different contexts throughout 2020.

1,026
applications
submitted (as at
31/12/2020)

93
applications
paid (as at
31/12/2020)
of which 86%
men and 13%
women



HAITI: FOOD SECURITY PROGRAMME IN DISASTER PRONE AREAS



ABOUT

Cesvi Food Security Programme promotes an improvement in food security of targeted households in order to guarantee an increased food access and dietary diversity and to allow them to better face the hunger gap period that occurred in 2019 and 2020 through cash distribution and nutritional support.



WHAT IT CONSISTS OF

1. Improve the population response to shocks
2. Involvement of local nutrition and health centres
3. Reduction of negative coping strategies;



WHO WE TAKE CARE OF

Vulnerable households living in disaster prone areas in departments of the South and Grande Anse

KNOW MORE

Since 2016, the southern peninsula, where the departments of the South and Grande Anse are located, has been affected by natural disasters, as the Hurricane Matthew, and Country socio-political instability. The precarious situation in which the majority of Haitians find themselves is worsened by the decrease in agricultural production and in recent months by the arrival of COVID-19, which has had the primary impact of a decrease in food imports and loss of livelihoods for many households. Due to the Pays Lock operation, throughout the life of the project, the Haitian gourde was on a steady depreciation course, going from 94.43 in September 2019 to 117.70 at the end of August 2020, while prices were not adjusted accordingly, causing a significant reduction in purchasing power. Cesvi 2020 Food Security programme gives continuity to the ones implemented since 2015 and builds up on the lessons learnt from its emergency interventions, with strong links to community and household resilience. The Food Security Programme focuses on the reduction of food insecurity of targeted families, by providing them with cash assistance and, at the same time, supporting them with nutritional training and referrals. Key activities were the cash distribution together with sensitisation campaigns, to allow targeted population to access a wider variety of food and nutritional support, and data collection and analysis to identify malnutrition cases to be referred to qualify nutritional and health centres in Grand Anse.

5,000
households
receiving cash

18,462
(66%)
target population
improving their
Coping Strategy
Index

22,938
(82%)
target
population with
acceptable Food
Consumption
Score (FCS)



KENYA: CLIMATE SMART AGRICULTURE IN THE ASAL



ABOUT

The AICS funded project '**Sustainable Agro-ecological Models for Production in ASALs of Kenya (SAMPAC)**' aims at improving the food security of agro-pastoralist and pastoralist communities affected by climate shocks (droughts in particular) and market shock. It was launched in February 2020 to promote the diversification of communities' livelihoods, enhance the innovation of their production system and strengthening their capacity to enter the market in Isiolo County. The project is implemented by a consortium of 4 NGOS, namely ActionAid Italy (lead agency), ActionAid Kenya, Cesvi and MID-P.



WHAT IT CONSISTS OF

1. Diversified livelihoods with high nutritional content
2. Nutrition-sensitive approach
3. WASH integration



WHO WE TAKE CARE OF

Pastoralists and agro-pastoralists inhabitants of Isiolo County, situated in the Arid and Semi-Arid part of Northeastern Kenya

KNOW MORE

Climate change has significantly affected the Arid and Semi-Arid area of Northeastern Kenya, characterized by recurrent droughts every 2-3 years. Pastoral communities have been forced to transit into agro-pastoralism as an alternative livelihood due to the loss of livestock. However, this transition has also been challenged by climate shocks and further aggravated by land conflict and unsuccessful dialogue with Local and national authorities. The agro-pastoral communities in the intervention area are therefore in extreme poverty due to the combined effects of declining incomes, food insecurity and general lack of sustainable subsistence alternatives. The overall strategy of the project is threefold: first, support 7.800 agro-pastoralists to diversify livelihood with an agro-ecological approach; second, improve natural resource management for 15.900 shepherds for breeding sustainability; third, boost the collaboration between 10 agro-pastoralist communities and government authorities around rural development issues at local and national level. Cesvi components in the framework of the project aim at introducing diversified livelihoods with high nutritional content – like poultry value chain – and the adoption of adequate nutrition and WASH practices. The "Milk Matter approach" is intended as a means of protecting the availability, accessibility and use of milk for children aged 6 months and older, while at the same time it allows to access the product value chain in the case of increased milk production, thus increasing revenue especially in the dry season, when milk prices rise. As part of hygiene standards awareness activities, Community Lead Sanitation Total (CLTS) actions will be implemented following Ministry of Health guidelines and UNICEF. Finally, the project aims to improve the ability of local institutions to consider nutrition as a cross-cutting subject to other types of intervention and thus produce long-term behavioral changes through a Social Behavior change communication and the establishment of a Multi-Sectoral Nutrition Forum in Isiolo County.

50
30 in poultry, 20
in goat training-of-
trainers trainings
on production and
breeding realized

4
county Nutrition
Stakeholders
Forum organized
each with 30 to
40 participants

2
community health
awareness and
behaviour change
events conducted

1
county Nutrition
Action Plan
prepared and
launched



ABOUT

Cesvi's refugee emergency response programme in Uganda aims at addressing the food security needs and promoting sustainable livelihood strategies and durable solutions for refugees and host communities.



WHAT IT CONSISTS OF

1. Peaceful coexistence of refugees and nationals
2. Sustainable self-reliance
3. Coordination among humanitarian Actors



WHO WE TAKE CARE OF

Refugees and host communities living in Lamwo district with a particular attention to the youth and the persons with special needs.

KNOW MORE

Cesvi has been engaged in the humanitarian response since 2017, following the humanitarian crisis in South Sudan, when thousands of asylum seekers entered the country making Uganda one of the countries hosting the highest number of refugees in the world. In Palabek settlement, in Northern Uganda, through food security and livelihood projects, Cesvi has been addressing the immediate food needs of the refugees and focusing on attaining lasting solutions in order to favour the self-reliance of the refugees and host communities. Such interventions addressed the specific food needs through an integrated approach of both in-kind distribution and direct production by the perma garden technique and cash-for-work for food production. Cesvi has also focused on increasing the livelihood opportunities in Palabek settlement through the transfer of skills and direct provision of economic resources – business skills development and business grants, skills development, provision of start-up kits, capacity building on commercial agriculture and provision of inputs and strengthening of the market systems – road rehabilitation, support of market actors (wholesale shops, transporters, retail shops). To respond to the COVID-19 crisis and to mitigate the negative effects of the preventive measures, Cesvi supported the communities of Palabek with additional food security and emergency livelihood interventions to cope with the scarcity of food and limited business opportunities, in addition to WASH activities such as provision of information, hygiene supplies and rehabilitation of water access points.

46,446
individuals
receiving food
aid

560
youth
supported with
establishment of
an enterprise,
they are now
employed or self-
employed

71%
increase of
income of the
youth engaged in
IGAs

770
perma gardens
established



Strategic objective



Supporting civil society in expressing and voicing demands and values is embedded in Cesvi's essence. To Support civil society means, firstly, to stimulate people's engagement at local community level and to nurture the growth of socially responsible and politically active individuals. Secondly, to support the civil society in shaping entities able to articulate and represent such interests, to deliver services and work for the benefit of under-represented sections of society. Thirdly, to support civil-society and civil-society organizations in engaging with local authorities in inclusive policymaking and holding institutions accountable.



CIVIL SOCIETY MOBILIZATION
Information and campaigning to the general public - Active citizenship mobilization - People's participation



ACCOUNTABLE INSTITUTIONS ENGAGEMENT
Technical support - Research and studies - Multi-stakeholder partnerships



CSOS AND CBOS CAPACITY STRENGTHENING
Consultation - Institutional capacity building - Networking and multi-stakeholder partnerships - Social auditing, research and studies



ABOUT

The European project 1Planet4All, coordinated by the international NGO People in Need (PIN) and carried out in partnership with Alliance2015, the European Network Cesvi has been part of since 2006, aims at raising awareness and activating young people in 12 European countries on the issue of climate change and how our choices in Italy and Europe can have a profound impact in the countries in the Global South.



WHAT IT CONSISTS OF

1. 2030 Agenda
2. Participation of young people
3. School systems open to communities



WHO WE TAKE CARE OF

Students (primary and secondary school, university), young people from the informal education system, young activists (16-35 years old), teachers and educators, citizens of local communities, civil society organizations.

KNOW MORE

“1Planet4All - Empowering youth, living EU values, tackling climate change” is a three-year project co-funded by the European Union to increase awareness and critical knowledge among young people on climate change as a global threat to the achievement of the Sustainable Development Goals (SDGs) and activate them as agents of change to develop concrete actions to make their cities more sustainable, inclusive and climate-smart. To achieve this ambitious goal, the partners of the 1Planet4All project have committed themselves to achieving 3 main results:

1. **COMMUNICATION:** increasing critical knowledge for 8,555,000 young people from 12 European countries on climate change and its impact on a global level as well as the urgency of immediate action both individually and collectively.

As part of the programme, Cesvi has created a first communication campaign and some online events aimed at raising awareness both of a high audience of young people and their communities.

2. **EMPOWERMENT:** inspiring and training 47,940 young people in 12 European countries to become agents of change and, in turn, inspire their peers and decision makers to take action to fight climate change. During 2020 Cesvi activated various activities to involve young people and teachers inside and outside the school, including:

- a kit of digital materials for educators and teachers on the 2030 Agenda (focus SDG13) that can be downloaded for free on Google Classroom;
- two territorial paths in two Italian cities (Bergamo and Milan) aimed at high-school students based on the participatory methodologies of territorial co-planning, peer education and dissemination.

3. **ACTIVATION:** 26,380 young people in 12 European countries proposing concrete actions and taking action to raise awareness on climate change among their peers and to make their cities more sustainable, inclusive and climate-smart. During 2020, Cesvi formed its first "Sounding Board": a group of young people (16-35 years old) with the task of supporting the organization in many of its activities, composed of 7 representatives of both Italian and international associations

482
educators and teachers have free access to online materials on the 2030 Agenda

2,200
people have seen the online launch event

138
high school students involved in territorial paths of active citizenship

180,000
people reached by the first communication campaign



ABOUT

Supported by Fondazione Cariplo, the **M.O.B.I. project - Organizational and Business Models** for Innovation - supports the development of multi-level (organizational and operational, central and local) and durable skills of Cesvi Italia, Cesvi India and Peru staff in order to strengthen social innovation in the countries of intervention.



WHAT IT CONSISTS OF

1. Training
2. Business models
3. Innovation for the tertiary sector and internationalization



WHO WE TAKE CARE OF

Cesvi Italy, India and Peru staff

KNOW MORE

In countries with increasing income, the classic forms of project financing, such as grants from international institutional donors, are in decline and aimed at local NGOs not always prepared to manage them. Poor management skills in strategic planning, decentralized management, standardization and new forms of cooperation slow down social innovation and the ability to seize opportunities in these contexts. Cesvi has begun to develop innovative models in these countries subject to strong inequalities to support the needs of the vulnerable part of the population, enhancing local development opportunities. For instance, we aim at developing the organizational model of a social business launched in Peru and improve Cesvi's ability to offer CSR services to companies and fundraising to other NGOs in India, we want to strengthen Cesvi's ability to promote new forms of internationalization and cooperation, which help shape an innovative and replicable organizational and financial model.

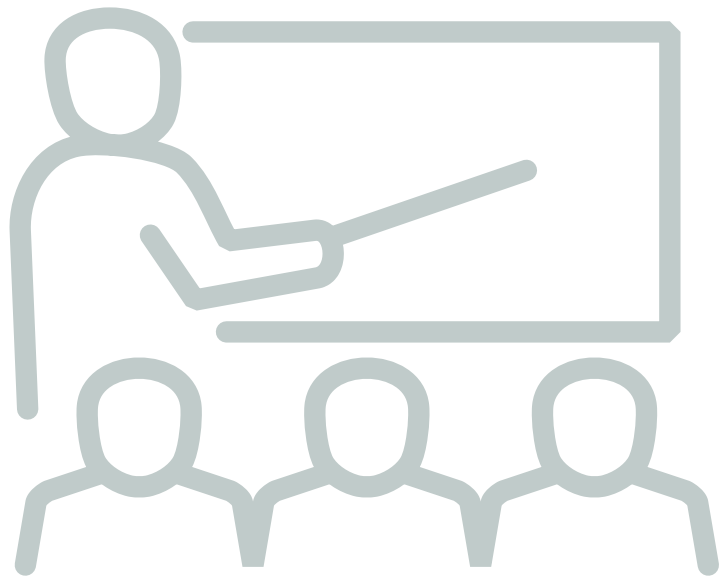
The implementation of the project involves the construction of both operational and organizational capacities, both at local staff level and at the headquarters, involving the participation of key players of the territory with which Cesvi operates in Peru, India and Italy:

- at central level in Italy, the adequately trained headquarters staff has arranged new organizational models and new skills regarding business planning and management, the transferability of innovative social impact methods and the assessment of the impact itself in pilot countries;
- the models and skills learned in the two pilot countries can be transferred to other Cesvi countries, favouring the autonomous growth and social innovation of local entities, while maintaining the quality standards and the ability to network that characterize the central organization (glocal development).

18
Cesvi headquarters staff members trained

17
Cesvi staff members, 12 in Peru and 5 in India

30
members of Cesvi local partners, 10 in Peru and 20 in India





ABOUT

The Building Resilience Inclusively in Drier Geographic Environs (BRIDGE) project seeks to increase the participation of community organization in preventing and mitigating risks and vulnerabilities caused by drought and other climatic conditions as a key step to increased resilience of smallholder farmers in drought-prone and semi-arid communal areas of Beit Bridge District.



WHAT IT CONSISTS OF

1. Community led and bottom up approach
2. Governance and civic engagement
3. Private public partnerships



WHO WE TAKE CARE OF

27 community CSOs and their 228 committee members (48% of which are women) are directly targeted by the project. The Action ultimately benefits 8,177 SHF households representing 36,868 people (54% female) in 7 selected wards of Beit Bridge District in Matabeleland South Province of Zimbabwe.

KNOW MORE

The BRIDGE project supports CSOs from Beit Bridge District in better servicing their members and respective constituencies, helping them overcoming three main problems: first, CSOs lack the appropriate management and governance models, structures, systems, and skills; second, they are involved in poorly developed and non-resilient agricultural value chains (AVCs); third, they operate in an environment where policies are not conducive and supportive to their efforts. The project targets CSOs like Irrigation Management committees, Livestock development committees, Disaster risk reduction committees and District commodity association (DCA).

Specific pathways to change for strengthened CSOs management and governance include training, technical assistance, exchange visits, mentorship and coaching of CSO committee members around the topics of HR management and development, legal and regulatory frameworks, organizational systems and processes.

Recognizing that building resilience in CSOs also entails economic strengthening, pathways to change for the improved performance pillar include establishment & support to 4 DCAs & provision of third-party finance for implementation of practical & viable innovations. Through the DCAs, the project supports the development of inclusive, sustainable and resilient AVCs – above all citrus, livestock (cattle & goats), seed, fodder and horticulture – with private sector support.

Finally, pathways to change for the domain on influencing key policies include strengthening the capacity of target groups to analyse policies on agriculture and resilience, to produce evidence-based policy advocacy, and to engage with local authorities, the central government and private sector actors in multi-stakeholder roundtables and online policy forums.

134

(53M/81F)
CSO leaders
trained on
management and
governance

23

community
CSOs involved in
capacity needs
assessment and
capacity building
plans

4

district
commodity
associations
established
(citrus, seed,
livestock and
horticulture)

29

(14M/15F)
CSO leaders
participated in
exposure visits

F[OC]CUS Inclusive and Sustainable Growth



Strategic objective



Economic growth can lead to shared prosperity if it meets the needs of people in a sustainable and equitable way. As a global family living in an increasingly aging, urban and mobile world, we need inclusive growth, built on decent jobs and sustainable livelihood for everyone. Cesvi is committed to the strategic goal of improving livelihood security for vulnerable families and communities involved in informal and formal economies while increasing the quality of life in human settlements and protecting natural environments.

Cesvi's strategy focuses on:

- supporting employment creation, especially for youth, by removing barriers to labour market opportunities and by improving the responsiveness of TVET to labour market demands;
- boosting entrepreneurship, especially in sustainable tourism and green sectors, by strengthening institutional and business development capability of micro- and small enterprises and their market linkages;
- increasing the quality of life in human settlements also by promoting sustainable waste management practices;
- promoting environmentally sustainable natural resource management.



ABOUT

Cesvi strives to work with the most vulnerable individuals affected by any disaster, natural or man-made, and provide immediate yet sustainable assistance.



WHAT IT CONSISTS OF

- 1. Rehabilitation of communal facilities
- 2. In-kind support to micro-enterprises
- 3. Rapid emergency response and multi-purpose cash grants



WHO WE TAKE CARE OF

Returnees, HHs lacking the most basic infrastructures, most vulnerable communities and HHs.

KNOW MORE

Cesvi intervention in Pakistan intends to prioritize most Vulnerable and Marginalized Groups providing immediate aid and ensure survival to overcome the emergencies. With a result-based approach Cesvi primary interventions focus on the rehabilitation of damaged water supply schemes, latrines, hand pumps, wells, both at household and community level, and at the same time hygiene practices are promoted through awareness sessions targeting mothers and children. Sessions are tailored and designed for the specific local context and include different domains such as personal and environmental hygiene, water excreta disposal, and use of soap to prevent waterborne diseases.

In all the interventions Cesvi works in collaboration with village committees who provide support in the need assessment, intervention acceptance and monitoring. When security conditions allow, Cesvi intervenes with a combination of transfer modalities and delivery mechanisms. During the flood response in Sindh Cesvi provided multi-purpose cash to most affected HH to allow them to meet their basic needs for food and non-food items, or services, or to buy assets essential for the recovery of their livelihoods. NFI, such as solar lights, mobile phone charging packs, were distributed to mitigate protection risks. In order to link the emergency interventions to development, Cesvi distributes in-kind IGA Kits for Micro-Enterprise Rehabilitation to support the restoration of businesses along with technical capacity building and individual mentoring.

21,303

people directly utilizing improved water services provided

15,243

people directly utilizing improved sanitation services provided

1,196

people assisted through livelihood restoration activities

88%

of beneficiaries reporting increased income from their livelihoods after the intervention



ABOUT

The intervention aims to empower the social entrepreneurship ecosystem in Lebanon by promoting business models with economic, social and environmental returns. Young entrepreneurs, youth-led CSOs and Social Enterprises are provided with enhanced social business and marketing capacities and an increased access to different financing opportunities.



WHAT IT CONSISTS OF

- 1. Small and medium youth-led Social Enterprises
- 2. Social Capital Market
- 3. Market-based TVET, soft skill trainings and internships



WHO WE TAKE CARE OF

Lebanese and refugee young aspiring entrepreneurs; youth-led CSOs and Social Enterprises; private investors and microfinance institutions; unskilled youth

KNOW MORE

The project promotes youth empowerment through inclusive, innovative and sustainable models of social entrepreneurship. Young aspiring entrepreneurs, youth-led CSOs and Social Enterprises are supported through a broad range of customized services, such as, technical trainings, financial grants business coaching, mentorship, regular follow-up and access to financing instruments. On the other hand, investors and microfinancing actors are supported in developing innovative financial products and services for better addressing youth-led social enterprises financial needs and access to credit in the long-run. Finally, to address skills mismatch and labour market entry constraints of vulnerable populations impacted by the crises, the project facilitates job matching and work-based training. A key success factor for the overall project is the creation of purpose-oriented partnerships between private sector and the TVET schools, supporting internship and trainings on the job.

159

applications of business ideas received from women and youth led CSOs and SEs

5,440

Instagram and Facebook interaction on the application process

1

of MFIs, venture capital investors and financial institutions





ABOUT

Cesvi's projects in Kurdistan aim at strengthening the resilience of refugee, displaced and host, Syrian, Iraqi and Kurdish communities, through cash assistance interventions and the strengthening of referral services in protection (including legal assistance), wash, shelter and education sectors, as well as the promotion of agricultural income-generating activities aimed mainly at women, and preparatory actions for increasing economic opportunities and placement on the labour market.



WHAT IT CONSISTS OF

1. Creation of links with the labour market
2. Increase of social cohesion and integration
3. Local business development



WHO WE TAKE CARE OF

Refugees and displaced persons from the Syrian and Iraqi crises and host communities, with special attention to young people and women.

KNOW MORE

According to estimates produced by the United Nations High Commissioner for Refugees (UNHCR), the number of people fleeing the Syrian war and four years of Islamic State occupation in some areas of Iraq amounts to more than 4 million individuals. Over 1.5 million of them are in severe humanitarian need and about half of them are women, children, and disabled. Estimates for 2020 show that at least 700,000 of them are currently sheltered in the Iraqi Kurdistan region, in refugee camps or outside them in host communities or informal settlements, lacking adequate services and assistance.

For these people, the lack of economic opportunities, employment and stable income leads to accumulating debt to support themselves and often involves adopting negative survival strategies, including child labour, early marriage, sexual exploitation, or affiliation to radical groups.

The outbreak of the COVID-19 pandemic in early 2020 amplified this situation, with a significant impact especially on the most vulnerable.

Through its activities in the governorates of Erbil and Dohuk, Cesvi:

- promotes the agricultural production of groups of beneficiary women and their connection with the market;
- improves access to job opportunities through technical/professional training and advanced training courses;
- supports small businesses by increasing technical and managerial skills and access to financing capital;
- financially supports families most in need in facing urgent necessities, reducing the risk of adopting negative survival strategies

150
vulnerable
women involved
in agricultural
and food
security
activities

40
beneficiaries
for integration
into the labour
market and
start-up of small
businesses

156
families (1,245
individuals) with
financial support
programmes and
referral services



ABOUT

Cesvi is working in the southern part of Albania (Gjirokaštër and Berat Region, especially in Përmet District), focusing on the promotion of tourism, standardization of food-farming production, the creation of a brand name for the typical and local products (Pro Përmet), creation of new job positions, creation of new consortia and increasing the quality of life of the rural population.



WHAT IT CONSISTS OF

1. Network creation
2. Multi-stakeholders' engagement
3. Local offer promotion



WHO WE TAKE CARE OF

Farmers, Tourist operators, service providers, self-employed, small entrepreneurs, Municipalities and Consortia, local guides



KNOW MORE

Cesvi is committed to create a favourable local socio-economic ecosystem to increase employment and opportunities for young and vulnerable people by creating new jobs, fostering dialogue, and promoting the joint action of institutional, private and associative actors.

To reach this goal, the entrepreneurship programme promotes the interchange between public and private actors and encourages the spread of good practices. It also provides training courses and helps micro and small enterprises by improving their visibility and communication (both online and offline, at a local and a national level). Moreover, it is directed to provide community grants for the requalification of common goods that, once valorised, can generate funds for their own maintenance and to serve as a flywheel for collateral micro activities.

Through the "RiseAlb" project, Cesvi aspires to grow the business capacities of civil society organizations by implementing a sub-granting programme. Cesvi aims to offer local CSOs on-site trainings and visits about social management with local and international experts, technical assistance, and partnership building meetings with private companies, banks and other potential supporters/investors.

In addition, the other currently active project in Albania, founded by IADSA, aspires to support the community by revitalizing Përmet Old Cinema and turning it into a Multifunctional Cinema. Scheduled activities include the creation of a supporting infrastructure and the development of social, recreational, educational and cultural actions, in order to enable the existence of a conducive environment for intercultural exchanges. This is attained through the direct involvement of the Municipality of Përmet and of multiple stakeholders present in the area.

Among the beneficiaries, we find BKZ (funded by AICS) and TCO (funded by IADSA). Cesvi also works in the framework of the TREC project (funded by AICS) with local organizations in order to create a sustainable model for rural districts, thanks to tourism and quality food-farming.

Furthermore, Cesvi continues to promote its development activity by expanding the cooperation map with neighbouring municipalities, including Gjirokaštër, Berat, Skrapar and Përmet. This expansion is the result of the objectives met during a 10-year work, which will serve as a success example for virtuous replication.

5
new multi-
actor touristic
packages
activated

121
micro-credits
granted

240
representatives
of micro and
small enterprises
participating in
the trainings

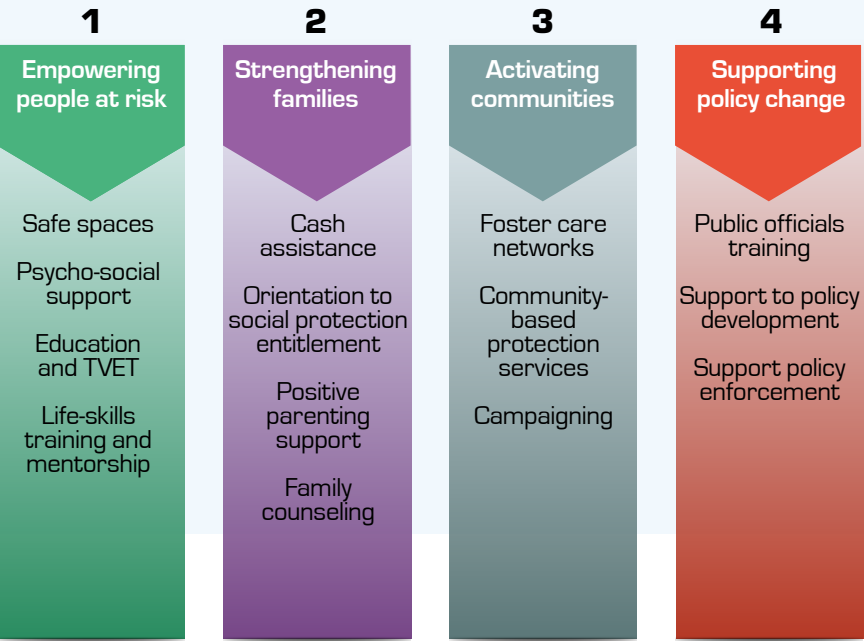


Strategic objective



Millions of people around the world are exposed to violence and abuse. With its interventions in the Protection sector, Cesvi wants to contribute to the ultimate goal of ensuring that the most vulnerable social categories – i.e. children, women and adults at risk – can access opportunities for their growth and development, protected from any form of violence, including abuse, exploitation and neglect.

THE 4 PILLARS OF OUR APPROACH



LIBYA: PROTECTION PROGRAMME



ABOUT

in Libya, Cesvi adopts a resilience-focused approach aimed at preventing and responding to violence, exploitation and abuse against boys, girls, women and men, while promoting their rights.



WHAT IT CONSISTS OF

1. Resilience approach
2. Community-based approach
3. High quality, tailored and inclusive service-provision



WHO WE TAKE CARE OF

Refugees, asylum seekers and migrants as well as Libyan internally displaced people and local community members in need of humanitarian assistance

KNOW MORE

In 2020, protection was identified as one of the most urgent needs in the Humanitarian Response Plan, with more than 820,000 people, including 220,000 children, in need of humanitarian assistance in Libya as a result of persisting political instability, conflict and insecurity, the breakdown of the rule of law, a deteriorating public sector and a dysfunctional economy. Major security threats and the impossibility to conduct a normal and decent life have forced thousands to flee their homes, creating huge flows of people within and outside the country. Despite these internal trends, Libya remains a major destination and transit country for mixed migrants who are drawn by job opportunities and the proximity to Europe. Yet the COVID-19 pandemic had a significant impact on job opportunities for migrants, leaving many without livelihood options and causing them to be more exposed to exploitation and abuse. Many of them continue to be held in formal and informal detention centres, suffering from a lack of access to food, water, and basic health and hygiene services.

In 2020, Cesvi worked in the urban areas of Tripoli, Zwara and Misrata through a combination of centre-based service provision as well as mobile outreach services. Cesvi's Protection Programme in Libya encompasses a set of activities aimed at preventing and responding to violence and abuse against girls, boys, women and men while promoting their rights and their resilience. Specialised services include GBV, General Protection, Child Protection Case Management, Mental Health and Psychosocial Support, alternative care solutions and Individual Protection Assistance (IPA). Furthermore, Cesvi promotes access to education opportunities for out-of-school children or children who are at risk of abandonment due to the conflict, displacement or their legal status in Libya. This is coupled with non-specialized services such as Non-Food Item distribution, Cash Assistance and awareness sessions. Cesvi also works through community mobilisers and caregivers to bring its support to the most vulnerable members of the community.

In all projects, Cesvi seeks to strengthen the engagement with local and international actors both to enhance service provision, through referrals, and to localize it by integrating its work with that of local organizations or authorities. Cesvi therefore conducts trainings on Protection for local organizations and local authorities to increase their technical knowledge and ability to handle protection services directly. This has been particularly successful in Misrata where a strategic partnership has been established with the Ministry of Social Affairs (Misrata branch) to strengthen the local response to protection risks.

911
at-risk individuals
benefiting
from case
management
services

3,636
individuals
provided with
cash assistance
for protection
needs

1,467
individuals
assisted with
psychosocial
support (in group
and individual)

31
individuals
supported with
alternative care
solutions

3,035
people reached
with trainings
and awareness
sessions



ABOUT

Cesvi's Humanitarian Programme in Venezuela and Colombia contributes to the restoration of the rights and stabilization of the socio-economic conditions of the most vulnerable individuals and those at risk of abuse in response to the Venezuelan crisis and the COVID-19 pandemic.



WHAT IT CONSISTS OF

1. Protection activities, i.e. information, case management and psychosocial support
2. Response to the consequences of the COVID-19 pandemic through monetary and food assistance, and hygiene kits
3. Multi-country approach on the migration route



WHO WE TAKE CARE OF

Vulnerable individuals in Venezuela affected by the socio-economic crisis, refugees, asylum seekers and irregular migrants from Venezuela to Colombia, and host communities in Colombia, with particular attention to women and children.

KNOW MORE

In 2020, Colombia is still the largest recipient of Venezuelan refugees and migrants in the region, with 1.7 million Venezuelans in Colombian territory, in areas with political and economic difficulties. The situation has been made worse by the effects of the containment measures of the COVID-19 pandemic which have generated loss of employment and an increase in informal economy. Moreover, refugee and migrant women and girls are exposed to abuse, commercial sexual exploitation, and gender-based violence

In 2020 Cesvi consolidated its binational intervention strategy: in Venezuela, by giving protection to women victims of sexual exploitation and their children, and in Colombia, by supporting Venezuelan migrants and host communities through interventions to protect and cover basic needs.

2,538
(women and children)
individuals at risk of trafficking who have received information for safe migration through mobile information points

439
money transfers (cash assistance) to deal with urgent expenses

80
people received psychosocial and legal assistance (even remotely)

492
food kits and 60 hygiene kits for vulnerable women and girls in Venezuela



ABOUT

Since 2017, Cesvi has activated a programme to prevent and combat child maltreatment and neglect in Bergamo, Naples and Bari, with the aim of increasing the ability to prevent, identify and respond to cases of maltreatment of children and adolescents.



WHAT IT CONSISTS OF

1. Promotion of resilience processes for vulnerable families
2. Specific training for the prevention of maltreatment
3. Multi-stakeholder approach



WHO WE TAKE CARE OF

Vulnerable children and families; civil society organisations, local communities, professionals, public and private entities in the sector.



KNOW MORE

Since 2017, the Cesvi programme for preventing and combating maltreatment has been aimed at increasing the ability to prevent, identify and respond to cases of neglect and maltreatment of children and young people through innovative intervention methods and secondary prevention actions for early intervention and community enhancement. The COVID-19 pandemic has caused a rapid change in the living context of children and families: the closure of schools and day services, social distancing and restrictions on movement have disrupted the routine and social support for children, creating new stress for both children and parents, which could lead to new cases of maltreatment or social exclusion.

The main activities carried out in 2020 were:

1. Creation of support spaces for children and adolescents in vulnerable conditions. Psychological support desk in schools (Naples); workshops on the recognition of emotions and the enhancement of children's resources.
2. Support for parenthood. Support paths for parenthood carried out remotely and aimed at promoting positive attitudes and practices in the parent-child educational relationship; psychological and pedagogical counselling and conflict mediation support desks (Bari/Naples).
3. Specific training for professionals. "Plural Masculinity. From stereotypes to the freedom to be", an experimental path for operators with the aim of preventing and combating gender and peer violence, followed by workshops aimed at children; "Guardians of resilience" training course (Bari); training courses on issues related to non-violent education and conflict management; insights into peer violence and bullying (Bergamo).
4. Information and awareness-raising meetings aimed at citizens with experts on issues related to combating child maltreatment.

In October 2020, the PEARLS for children project was also launched, expanding the intervention in the prevention and combat against maltreatment to the European context, involving Lithuania and Poland as well as Italy. The intent is to establish a network among different professionals working with children, and public and private entities operating on child maltreatment, that may intercept and manage cases of child abuse or maltreatment in a more timely and pre-emptive manner.

OVER 170
children and parents supported

1
experimental path started on the prevention of gender-based violence (Plural Masculinity)

55
operators trained on issues related to the prevention of maltreatment



ABOUT

Casa del Sorriso (House of Smile) is a Cesvi programme dedicated to vulnerable and marginalized children, adolescents and young women, aimed at promoting and contributing to the fulfilment of their fundamental rights. The Houses of Smile are not simply physical spaces where services are provided. They are also coordination hub for multiple child-protection social, educational and awareness-raising activities spreading throughout the territory to build contacts, links and protection routes.



WHAT IT CONSISTS OF

1. Locally rooted projects
2. Local stakeholders' engagement
3. Multi-sectorial approach

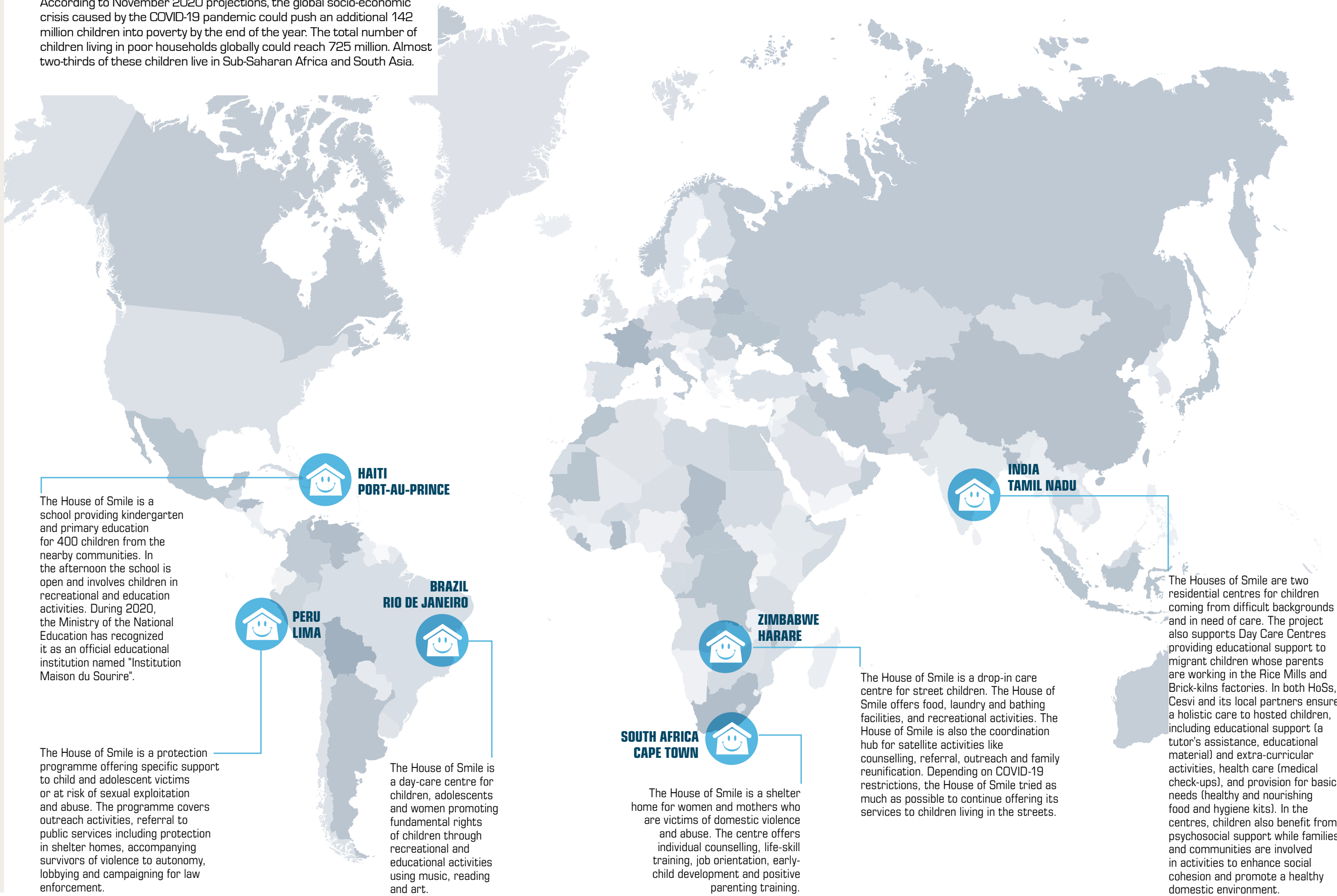


WHO WE TAKE CARE OF

Children and women at risk of abuse, exploitation and neglect.

KNOW MORE

According to November 2020 projections, the global socio-economic crisis caused by the COVID-19 pandemic could push an additional 142 million children into poverty by the end of the year. The total number of children living in poor households globally could reach 725 million. Almost two-thirds of these children live in Sub-Saharan Africa and South Asia.



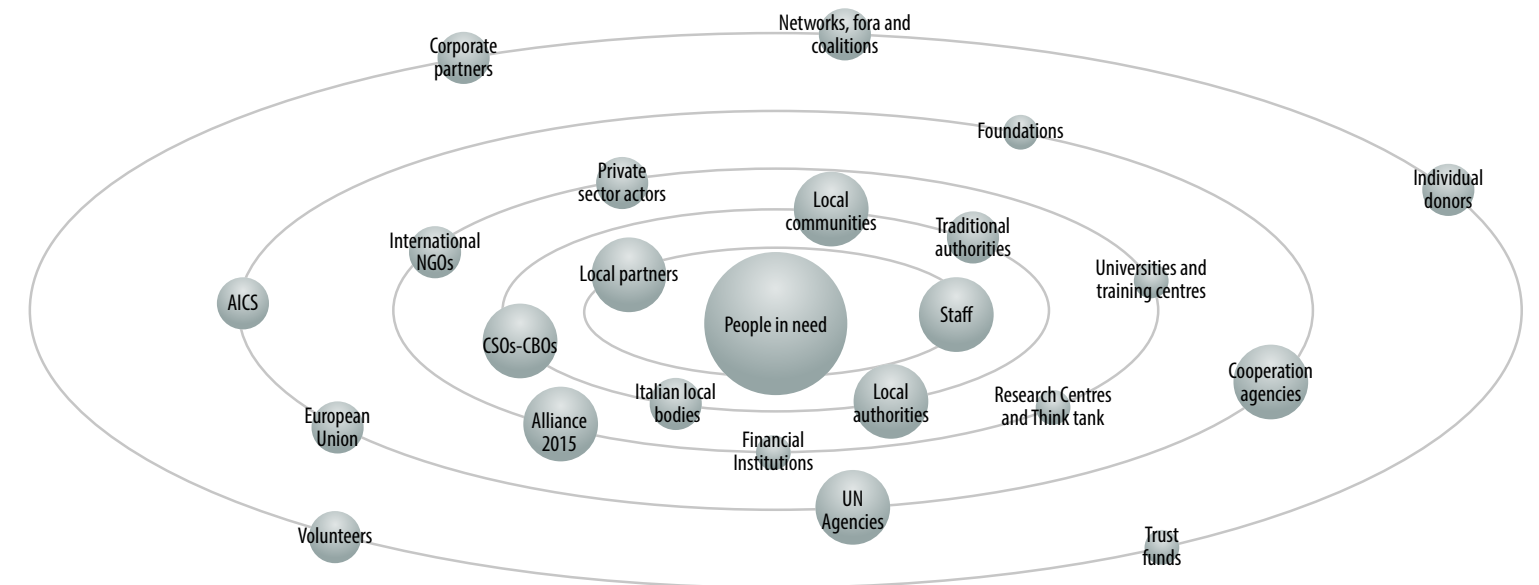


Stakeholders

Our Stakeholders

Cesvi lives in a complex system of relationships with several stakeholders. They comprise a wide range of entities, from individuals we aim to support with our projects to those living with them, from our national and international

partners to our donors and all those contributing to the fulfillment of our mission. People in need are the centre of this system. Their interests prevail among all other considerations.



Cesvi must be accountable to each of these stakeholders. That's why the Cesvi 2020 Annual Report Stakeholders section provides for a space dedicated to each of Cesvi's main stakeholders to make clear those values guiding the

relationship Cesvi is building up with them, the resulting commitments and the actions implemented in 2020 to meet these commitments.



PEOPLE

Our commitment towards

PEOPLE IN NEED

People in need are the core of our stakeholder system. People's dignity and safety are our paramount concern. Cesvi shall be held to account by the people it aims to serve by providing them with the opportunity to assess our actions and verify whether Cesvi is managing to meet its commitments to their safety and dignity.

Putting accountability into practice means implementing all the key actions needed:

1. To ensure people's meaningful participation at all stages of project management.
2. To guarantee people's access to safe and responsive mechanisms for dealing with complaints.
3. To keep people safe from harm and abuse.

Like all major emergencies, the COVID-19 pandemic and the consequent health and economic crises have led to the exponential multiplication of needs, especially for the most vulnerable, and, proportionally, the increase in their exposure to the risk of abuse and violence.

The pandemic has caused the isolation of many people, making them difficult to reach for those who normally bring them help and, in turn, limiting their ability to take part in and access reporting or safeguarding mechanisms. It has also overturned priorities, focusing the response on containing the contagion, leaving less room for protection and safeguard actions.

At the beginning of the pandemic, specific guidelines were designed to support teams abroad in adapting existing systems to the situation, especially considering the limitations on staff travel - including missions - and the in-depth review – or halt – of project activities and structures.

Concerning Safeguarding systems, the priority was given to keeping prevention and supervision measures - such as those set for staff recruitment- but at the same time to reassessing their adequacy based on the changes to project activities and the new risk scenarios.

Concerning Accountability systems, the effort required of the projects was to review their own mechanisms for receiving and managing reports, attempting as much as possible to make up for the impossibility of coming into direct contact with the reporting persons through telephone communications. The “MEAL in the time of COVID-19” guideline provided Cesvi offices in the Countries with suggestions and recommendations for approaching this adaptation, also collecting examples of experiences and good practices shared in the sector.

Therefore, despite the pandemic, Cesvi has not reduced its efforts to fully implement the Safeguarding systems and

the mechanisms for receiving and managing reports in the projects – the so-called *complaints and feedback mechanisms* – fully aware of the fact that they have never been as necessary as they are today.

Both systems are described below:

1. CESVI SAFEGUARDING SYSTEM

As a development cooperation and humanitarian organization, Cesvi is responsible for the protection of those people it aims to support.

Cesvi has zero tolerance for any form of abuse, sexual exploitation, bullying or for any non-sexual abuse of power that might be perpetrated by Cesvi's and partners' staff against any individual.

Cesvi is committed to having a robust safeguarding system to prevent any harm to children and vulnerable adults and to manage and respond to safeguarding concerns. Here below the key measures of Cesvi's Safeguarding system:

POLICIES

Safeguarding policies – PSEA Policy and Child Safeguarding Policy – set up the standards of conduct that Cesvi's staff are expected to respect to prevent any form of violence and abuse against those we serve. The acceptance of Cesvi's Policies and Codes is an integral part of all working contracts.

PEOPLE

- Cesvi's staff are bound to respect Cesvi's Ethical Code and Code of conduct;
- Cesvi's staff are selected through safe recruiting processes, including reference and protection checks;
- Cesvi's staff are trained in safeguarding and are aware of their specific responsibilities;
- Cesvi's HQ Safeguarding focal Point supports the implementation of safeguarding measures and handles safeguarding concerns;
- Cesvi's partners must demonstrate adequate ability in safeguarding. Cesvi supports all its partners in developing adequate systems and putting them in place.
- It is mandatory for Cesvi's suppliers, service contractors and consultants to undersign in toto Cesvi's Safeguarding policy to be awarded a contract

PROCESSES

- **AWARENESS:** Cesvi's commitment to safeguarding is shared with stakeholders;
- **PREVENTING:** Cesvi countries of operation context-related safeguarding risks are known and projects are designed to be safe;
- **REPORTING:** Staff, beneficiaries and communities can

access multiple reporting mechanisms. They are: Cesvi's whistleblowing reporting channels; Cesvi's safeguarding functional email safeguarding@cesvi.org; Project-specific entry points, such as the project Complaints and Feedback Mechanisms (CFM);

- **RESPONDING:** Safeguarding issues are assessed, investigated and responded to. Survivors are assured assistance.

ACCOUNTABILITY

- Application of safeguarding policies and procedures is regularly monitored;
- Progress, performance and lessons learnt are reported to key stakeholders.

2. COMPLAINTS AND FEEDBACK MECHANISMS

Complaint and Feedback Mechanisms (CFM) are an essential component of our accountability. As an international Agency providing development support and humanitarian aid, Cesvi must ensure people have safe and accessible means for giving feedback and making complaints regarding our organization, our staff and our activities.

Cesvi promotes the development of project or programme

specific complaints and feedback mechanisms, suitable to respond appropriately to all variables concerning the nature of activities implemented, the available resources, the characteristics of target communities and the local cultures.

Although being tailored to every single specific context, all the CFMs projects must meet the quality standards established by Cesvi's guidelines to guarantee that the CFM is:

1. **Accessible:** accessibility constraints like literacy, language, awareness, finance, fearful feelings have been taken into consideration.
2. **A safe tool:** it has no negative consequences for the complainant, who's protected from any retaliation.
3. **Transparent:** the whole handling process is clear from the very beginning.
4. **Confidential:** respects confidentiality.
5. **Responsive:** it clarifies its scope and handles every case up to closure;
6. **Documented.**

The specific form on accountability towards recipients of our interventions and principles as well as of management mechanisms of feedbacks and warnings is delivered in our staff's standard training, which is mandatory for those involved in projects.

PARTNERS

Our commitment towards

PARTNERS

Cesvi works with partners respecting their mandate, obligation and independence. Cesvi considers its partnerships as a mutual exchange of competence and capability meant to generate synergy towards common goals. Cesvi defines its partnerships as an equitable relation between entities with clearly defined common goals, which enhance the capability of the parties involved, taking mutual advantage from their knowledge, skills, reach and experience. This means that the parties of the relationship have a greater chance to fulfil their respective missions than working separately. Within the relationship, the principles to be followed and the degree of collaboration are jointly established. Given the importance of building up solid and equitable relations with partners, Cesvi has adopted the *Cesvi's Guidelines for Partnership* that formalize the partnership building process and provide transparently the framework and the tools for that, steering the identification of the partners and the management process and guiding the mutual expectations. Such a system improves Cesvi's downward accountability and meets the two following main objectives: a) to establish partnerships based on mutual responsibility and respect; b) to ensure that all the actors of the partnership comply to the same standards and that the partners' compliance is monitored and assessed through appropriate monitoring systems.

KEY PRINCIPLES

While recognizing the value of the cooperation between partners, it is important to ensure that every partnership is undertaken safeguarding the integrity of the organizations, in terms of humanity, impartiality, neutrality and independence. Cesvi recognizes **three overarching principles** agreed upon by many organizations as vital for partners to be able to work together and to build up an effective partnership. These principles are:

- 1. Equity:** all the partners have valuable resources and expertise, as well as risks and benefits that lead to a complementary purpose and respect.
- 2. Transparency:** as a crucial factor for developing trust, a positive environment is needed to collaborate and ensure that decisions are made in a socially responsible way.
- 3. Mutual benefit:** including commitment to other stakeholders as well as to the shared partnership, leading to a deeper engagement.

Additionally, a number of **operational principles** are essential to build up an effective working relationship among partners. These are: communities are the primary stakeholder; non-discrimination; fund management responsibility; consistent communication; coordination; learning; monitoring and evaluation.

TYPES OF PARTNERSHIP

Cesvi is committed to working with a range of different types of partners and at different levels, from community organizations to local authorities, from national and international organizations to civil society and private sector entities, from universities to public bodies.

Multi-stakeholder partnerships are especially valuable as they allow synergies among partners with complementary qualities, experience and strengths. Cesvi foresees two main types of partnership:

- **Strategic partnerships:** with organizations that we think are important agents of change in our sectors of intervention. We consider the following to be strategic partners: research institutes, think tanks, universities, centres of excellence, selected networks and alliances as well as long-term key implementing partners.
- **Operational partnerships:** with implementing partners to jointly promote desired change through shared programmes. This implies shared commitment and accountability towards beneficiaries, local actors and donors.

Cesvi is fully committed to widening its range and type of partnerships, including and recognizing the value of local entities as well as improving the quality and accountability of its interventions, to increase the impact of its actions through enriched synergies and effective alliances.

PARTNERSHIP PROCESS

The choice of partners and the formalization of the relation between Cesvi and diverse entities follow different steps, involving other Cesvi systems and tools that have become an integral part of Cesvi's stakeholder mapping exercise. First, a **Partner Assessment Tool** guides the collection of information on the partner. Second, a **Due Diligence Questionnaire** complements and deepens the analysis. In addition, a specific **Partnership Safeguarding Assessment Tool** is in place for assessing partners' safeguarding systems. Finally, Cesvi recognises that, in order to proceed in building up a solid partnership, it is fundamental to identify mutual benefits with a transparent exchange of information throughout all the steps of the partnership building process.

partners index

PAESE	PARTNER
ALBANIA	Agenzia Nazionale Turismo Albanese, Agenzia Sviluppo Sangro Aventino, Viaggi e Miraggi, Comune di Përmet
BRAZIL	RedeCCAP (Rede de Empreendimentos sociais para o desenvolvimento socialmente justo democratico, integrado e sustentavel)
ETHIOPIA	Helvetas, Community Initiative Facilitation and Assistance (CIFA), Ayuda en Acción Ethiopia, International Livestock Research Institute (ILRI)
HAITI	UCDDJ (Unione dei Cittadini per la Difesa dei Diritti dei Minori), Caritas Haiti-Jérémie, FONDEFH, CRS (Catholic Relief services)
INDIA	Ekta, Jeeva Jyothi, ACTED
ITALY	Comune di Bergamo, Comune di Bologna – Area Benessere di comunità, Comune di Verdellino, CELAV – Centro per la mediazione al Lavoro del Comune di Milano, Azienda Pubblica di servizi alla persona (ASP) Città di Bologna; Università Cattolica del Sacro Cuore di Milano, Associazione AccoglieRete, Associazione Agevolando, Associazione di Solidarietà Sociale Onlus L'Albero della Vita, Associazione Don Lorenzo Milani Onlus, Associazione Formazione Professionale Patronato San Vincenzo, Azienda Formazione Professionale Patronato S. Vincenzo, Servizio Minori e Famiglia del Comune di Bergamo, Cooperativa Sociale C.S.A.P.S.A.Due Onlus, Cooperativa Sociale Camelot – Officine Cooperative, Cooperativa Sociale CEIS Formazione, Cooperativa Sociale Famille, Cooperativa Sociale Oxfam Italia Intercultura, Cooperativa Sociale Società Dolce, Passwork – Impresa Sociale Società Cooperativa Sociale Onlus, Società Cooperativa Sociale Il S.Ol.E. Sostegno Oltre L'Emarginazione Onlus, Cooperativa Sociale Studio e progetto 2, Coop. sociale Il Pugno Aperto, Coop. sociale Ecosviluppo, Panta Rei Sardegna-Coop sociale, Consorzio Fa, Cooperativa Sociale "Il Grillo Parlante", Fondazione Giovanni Paolo II, ActionAid, ALER, Parrocchia di Verdellino, Mestieri Lombardia, LITHUANIA - PVC (Viesoji Istaiga Paramos Vaikams Centras), POLAND ECF- Empowering Child Foundation, Oxfam, People in Need, Consorzio Sol. Co Città Aperta, Consorzio RIBES, Assessorato alle Politiche Sociali Comune di Bergamo, Spazio Aperto Servizi Società Cooperativa Sociale Onlus (Milano), Concern Worldwide, Welthungerhilfe, ACTED, Convergences, Ayuda en Acción, Vida, Mondo, Ceo, 11.11.11, Punto.Sud, Sudwind, Artemisszió Foundation (HUNGARY), Verein für junge afrikanische und andere diaspora vjaad e.v. MigrAfrica (GERMANY), Centro per le migrazioni del Comune di Fundão (CMMF) (PORTUGAL)
KENYA	ActionAid Italia, ActionAid Kenya, MID-P (Merti Programma di Sviluppo Integrato), LRF (Legal Resources Foundation)
IRAQI KURDISTAN	WEO (Women Empowerment Organization)
LEBANON	ACTED, Hivos, Concern Worldwide, Social Development Centre del MoSA, Scuole pubbliche patrocinate dal MEHE, Hoops Club, Al Majmoua (Associazione per lo sviluppo libanese)
LIBYA	DRC (Danish Refugee Council), IMC (International Medical Corps)
MOZAMBIQUE	Concern Worldwide, Welthungerhilfe
MYANMAR	Helvetas, NAG, AMS
NIGER	Welthungerhilfe
PAKISTAN	Concern Worldwide, ACTED, Helvetas, Welthungerhilfe, IMC (International Medical Corps), MdM (Medici del mondo), PRDS (Società per lo sviluppo partecipativo), BSDSB Bright Star Development Society Balochistan
PALESTINA	ACTED, Unione delle Società Caritatevoli di Gerusalemme (UCS), HPI (Istituto Hasso-Plattner), FHNW Università delle arti e scienze applicate della Svizzera Nord-occidentale, Camera di commercio e dell'industria di North Hebron, ARIJ Applied Research Institute of Jerusalem, HYDEA, WWGVC, Partner locali: Comuni, Consigli di paese, Joint Service Councils
PERU	Tejiendo Sonrisas, IDMA
SOMALIA	Concern Worldwide, NRC (Norwegian Refugee council), Action Against Hunger, IRC (The International Rescue Committee), SCI (Save the Children International), Candlelight for Environment Education & Health, Gargaar Relief Development Organization (GREDO), KAALO Aid and Development Organization
SOUTH AFRICA	Amandla Development, Sizakuyenza, Blue Sky, Inyanda, Ons Plek
TAJIKISTAN	Welthungerhilfe, Sequa, Oxfam, IPD (Innovazione e Partecipazione per lo sviluppo), AZAL
UGANDA	AWR (African Women Rising), AVSI, OPM, LWF, SORUDA, ROPO
VENEZUELA/COLOMBIA	ACTED, Helvetas, Ayuda en Acción, Ambar, Alimenta la solidaridad (ALS)
ZIMBABWE	MDTC (Mwenezi Development Training Center), MRI (Istituto di Ricerca Matopos - Istituto di ricerca zootecnico), iFARM (Pvt) Ltd (ditta privata), CYMMYT, BioHub Trust, Sustainable Agriculture Technology (anche attraverso il suo programma WILD: SAT-WILD), Gonarezhou Conservation Trust (GCT), International Rescue Committee (IRC), Ospedale Luisa Guidotti, Ospedale St. Albert and St. Michel, VVC (at HoS - Volunteer Vulnerable Children)

HUMAN RESOURCES

Our commitment towards

HUMAN RESOURCES

STAFF IN FIGURES

2020 was, more than other periods and due to the global pandemic, a complicated and challenging year. Cesvi's human resources, expatriate and national staff, employees and volunteers, made the difference once again. They combined skills, commitment, and passion to carry out the objectives of the Organisation and cope with the emergency.

We closed 2019 with the intention of continuing to monitor the data of the expatriate and HQ staff, integrating them with greater insight into the national staff. Despite the significant organisational and management difficulties that arose with the COVID-19 pandemic in all the countries where Cesvi operates, we were able to meet the set goal. 95% of Cesvi's staff operates worldwide in the implementation of humanitarian and emergency projects in their country of origin. 24% of them have been collaborating with the Organisation for more than 4 years, a figure that does not call for many explanations in terms of loyalty.

The average age of the national staff is 35, whereas it is around 40 between HQ and international staff: all in all, a young organisation.

The representation of the female gender among the colleagues of the national staff is 40%. An important fact that reflects the fundamental value that Cesvi attributes to the female workforce. The representation gap between women (72%) and men (28%) in HQ and among international staff is still striking - clearly visible at a glance from the Budget Organisation. The representation of women in coordination positions, both in Italy and abroad, is also noteworthy.

The 2020 total ratio between the gross annual salaries of HQ employees and expatriate staff/collaborators was 4.22. The 2020 minimum gross annual value was 21,554.12€, while the maximum value 91,042€.

Compensation equal to a total of 127,687.51€ gross was paid among the shareholders for subordinate collaborations and consultancy. This year the support of volunteer human resources has also been very precious: 500 volunteers participated in Cesvi's fundraising

and awareness raising activities, volunteering for more than 5000 hours during the main Christmas 2020 campaign "Impacchettiamo un Sogno", "Let's wrap a dream".

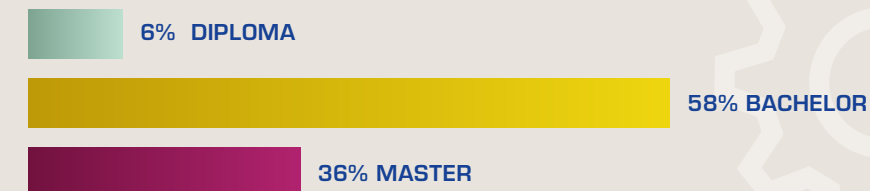
As we usually reiterate, Human Resources are a very important part in the life of a humanitarian organisation and a sector of fun-

damental importance for the growth and solidity of the Foundation. A solidity that is shown above all in times of growing global challenges, carrying the Organisation through stormy seas, and projecting it into the future. 2020 made it apparent, as seen above.

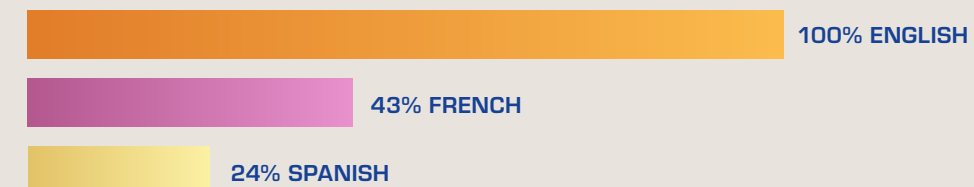
STAFF TRAINING IN PANDEMIC TIMES

EDUCATION LEVEL*

*last title obtained

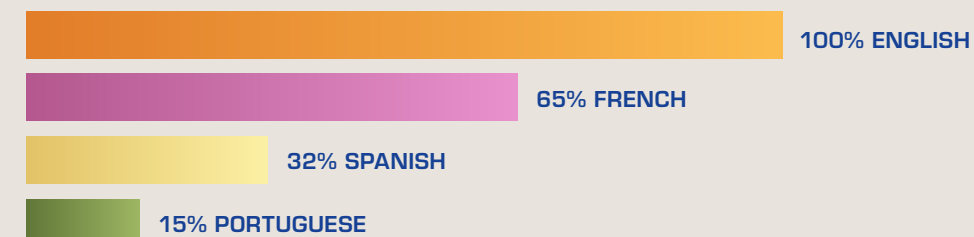


KNOWLEDGE OF LANGUAGES - HQ



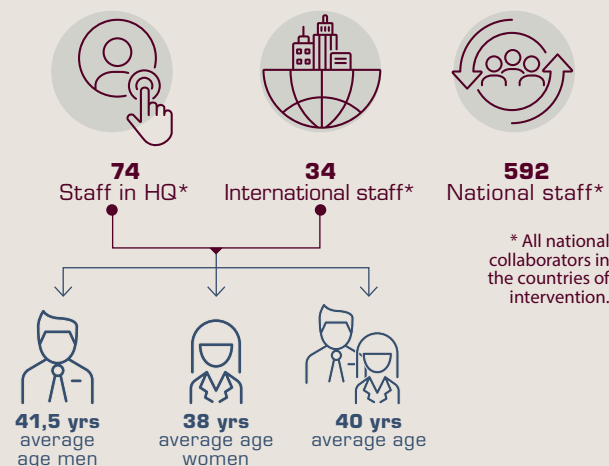
62% of staff in HQ fluently speaks +2 languages

KNOWLEDGE OF LANGUAGES - ABROAD

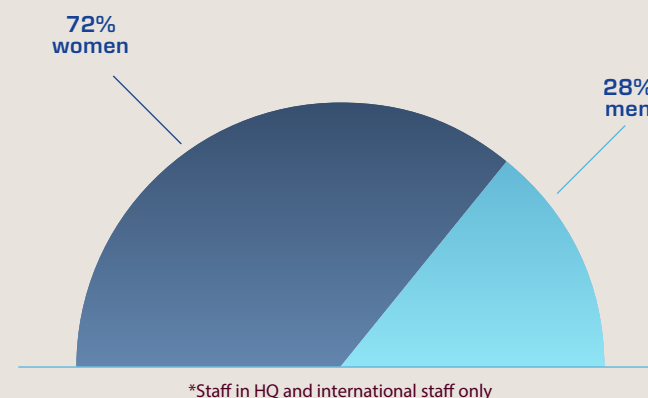


38% of staff abroad fluently speaks 3 languages; 10% of staff abroad fluently speaks 4 languages

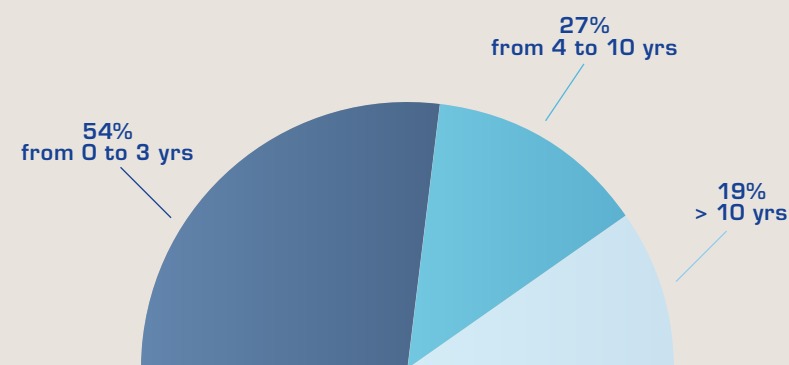
TOTAL STAFF. AVERAGE AGE



TOTAL STAFF*. GENDER

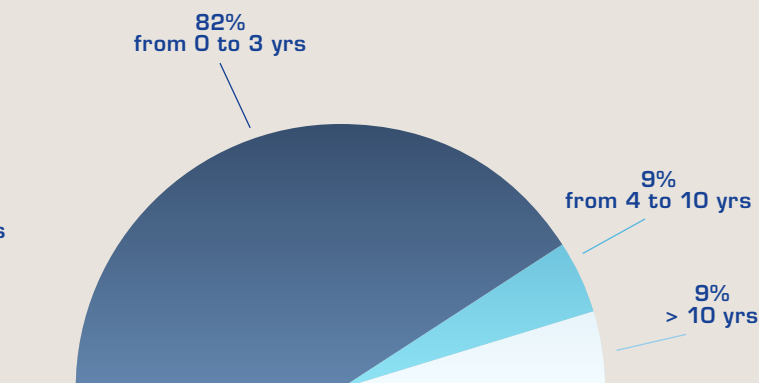


SENIORITY* IN HQ

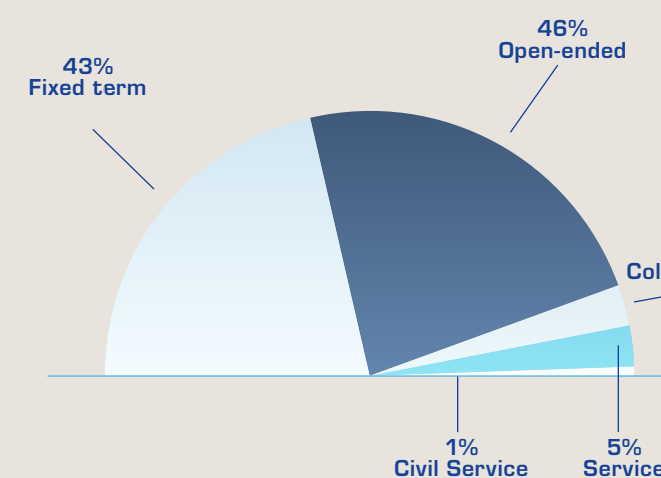


*Years of collaboration in HQ, previous experiences abroad with Cesvi are not considered. Internships and civil service contracts are not included.

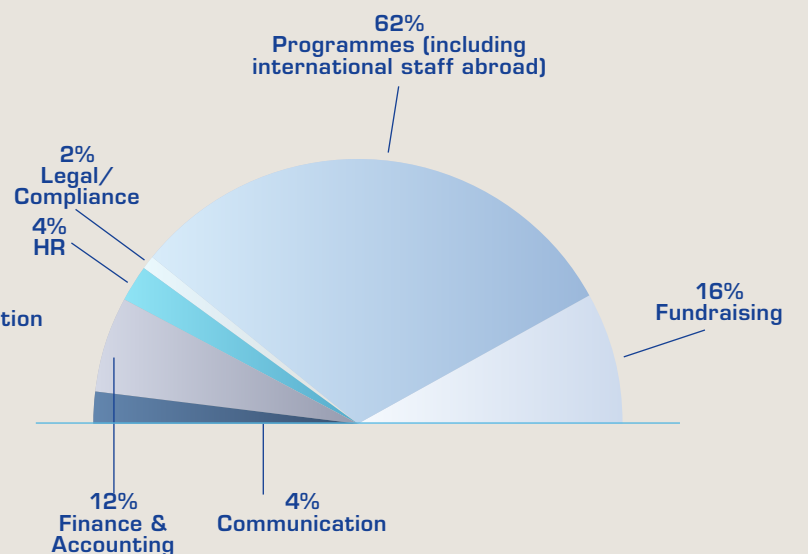
SENIORITY ABROAD



CONTRACTS IN FOCUS ITALY AND ABROAD



STAFF PER DEPARTMENT

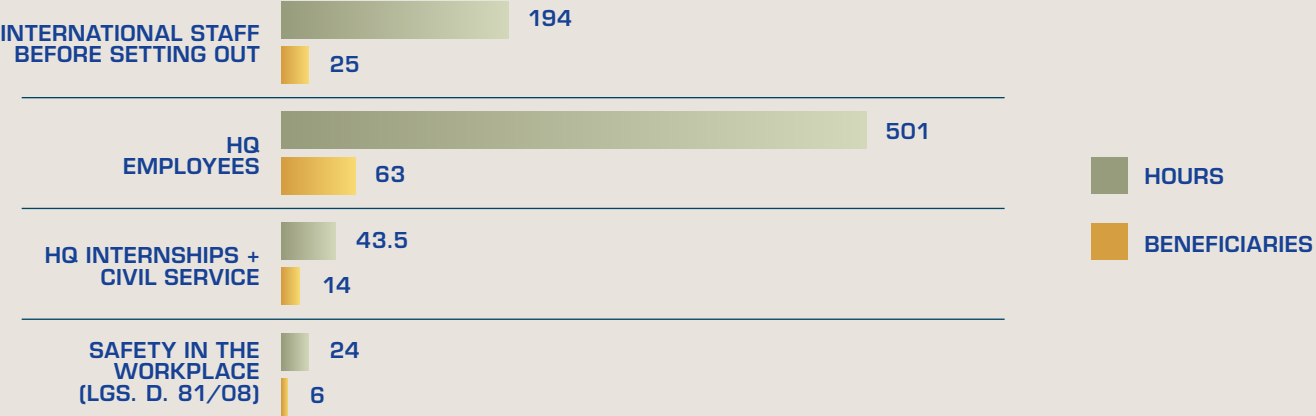


Our commitment towards

Training is among the many activities that the 2020 COVID-19 pandemic has forced to rethink and reshape. Over the years Cesvi has integrated in-person training sessions with training modules to be carried out through e-learning or remotely. This integrated method has always made it possible to meet the training needs of all staff, in Italy and abroad. Therefore, the inability to carry out in-person training did not drastically affect the total number of training hours provided in 2020. There was only a slight decline from 811 total hours provided in 2019 to 762 in 2020. The substantial difference consists in the modality as, in 2020, 90% of training hours took place remotely (Skype, Microsoft Teams, Zoom) or through e-learning. In 2020, 194 hours of training were allocated to expatriate staff, divided into 10 monthly sessions, only one of which, in January 2020, was held in person. During 2020, 14 young people in the Civil Service joined Cesvi and benefited from 43.5 hours of internal training. In

this case, the decline was greater than in 2019 with a decrease of about 30%. The data on training is a proof of Cesvi's intrinsic organisational flexibility that adapts to the current context and identifies alternative means and tools to meet the set objectives. Among the elements of a critical reflection, the effectiveness of a training that takes place entirely remotely still needs to be properly evaluated. This especially, but not exclusively, applies to junior staff, for which training-on-the-job and support tutor modalities are of fundamental importance, both for individual professional growth and to become part of an organisation as complex and articulated as Cesvi. For 2021 we plan to continue using an integrated training method, enriching the training offer for all staff in Italy and abroad, relying on the new tools made available by current technologies. We hope to return to in-person meetings and exchanges as well.

TRAINING 2020



Our commitment towards

OUR DONORS

FUNDRAISING: INNOVATION AND TIMELINESS IN RESPONSE TO THE EMERGENCY
2020 was a year of great challenges Cesvi was able to face through the skills gained in over 35 years of interventions in crisis and emergency management abroad and in Italy, combined with a strong pull towards innovation. Starting from March 2020 we launched a large fundraising campaign in favour of hospitals engaged in the response to COVID-19. Thanks to our Italian and foreign ambassadors and supporters, we raised € 1.5 million through the GoFundMe crowdfunding platform. This great mobilization allowed us to swiftly provide protective devices and medical equipment to the Papa Giovanni XXIII Hospital in Bergamo and to the Field Hospital set up by the Alpine troops at Fiera di Bergamo. However, our commitment did not stop here; thanks to the support of companies and business foundations we were able to further strengthen our support to healthcare facilities, to deliver essential tools such as pulmonary ventilators to the Bergamo's Health Protection Agency and to all that operated in COVID facilities in the Bergamo area, including many retirement homes. Particular attention was paid to the category of the elderly by donors who supported Cesvi in the activities of drug distribution, refurbishing, monitoring of health conditions at home, psychological support, and training on digital tools to break the isolation caused by lockdown. In addition, in 2020 the support given by important donors allowed Cesvi to develop an aid model for the rapid allocation of non-repayable grants for vulnerable categories, triggering important economic reboots mainly in the Bergamo area, but also at a national level. The first project was **Rinascimento Bergamo** promoted by the Municipality of Bergamo in collaboration with Banca Intesa Sanpaolo and Cesvi to support the city's economic network in dealing with the damage of the emergency. This allowed to help **over 3,000 micro-enterprises and other 1,000 beneficiaries in the area**. In June 2020, the **Insieme per la Musica** (Together for Music) initiative was born from an idea of Trio Medusa and Elio e le Storie Tese to support musical groups in difficulty due to the COVID-19 emergency. The initiative was a great success with the public and the press, collecting **over € 165,000** through crowdfunding on the Rete del Dono and solidarity auctions involving various celebrities, making it possible to support **46 music bands** through scholarships provided by Cesvi. Finally, **thanks to the meeting with Fedez** and a group of artists who have paid attention to the condition of workers in the entertainment world, stagnating for a long time due to the COVID emergency, **Scena Unita** was born, a project to support workers. The initiative was funded by over 130

artists and raised over € 4,280,000 to support workers in the sector and promote innovative future projects.

ACTIVE DONORS

41,817	37,393	40,189
2018	2019	2020

Moreover, Cesvi is formally recognized by a wide range of institutional donors, including UN agencies (UNICEF, UNHCR, UNOCHA, WFP, FAO, etc.), European institutions (DG ECHO, DG INTPA, etc.) and national aid agencies (AICS – Italian Agency for Development Cooperation, US-BHA Bureau for Humanitarian Assistance, etc.). Institutional Donors perform regularly verifications on Cesvi systems and foresee regular monitoring points preliminarily to funds disbursement, during activities implementation or afterwards. The vast majority of Cesvi projects undertake at least one external verification or evaluation along its lifespan. Cesvi provides donors with accurate, transparent, timely and truthful information and documents on the program's performances – including underperformances or critical issues. In addition to that, Cesvi commits to implement actions that are relevant, effective, efficient, and timely. Inspired by its guiding principles, Cesvi therefore pursues the best value for money when estimating resources needed for operations and programmes. The mutual trust builds over time has allowed Cesvi to maintain a frank relationship with donors despite external stressors negatively impacting project implementation, as it happened for example during the COVID-19 pandemic. To meet its commitment to transparency and accountability towards donors, Cesvi has further strengthened its internal control systems – applicable also to partners and affiliated entities - as to ensure full compliance with rules, regulations, standards and contractual obligations, enhancing technical and financial grant management, and following international best practices. Cesvi applies its policies, procedures, internal control systems, quality standards for the management of all funds received for project implementation, without discrimination about the source. Among the most comprehensive and extensive capacity assessments that Cesvi regularly undergoes into, it is remarkable the 2020 organizational assessment on Cesvi systems and procedures performed and submitted to the Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG ECHO), resulting in the award of EU Humanitarian Partnership Certificate for the period 2021-2027.

DONORS

Our commitment towards

List of donors

EUROPEAN UNION
DG DEVCO (new DG INPTA)
DG ECHO
DG JUSTICE
EU External Actions
EU Delegation Zimbabwe
MINISTRIES AND COOPERATION AGENCIES
AICS/AICS - Emergenza
Australian Embassy
DFID
DUTCH GOVERNMENT (ARC FUND)
IADSA Italian-Albanian Debt for Development Swap Program
Irish Embassy
MAECI DGMO
Ministero dell'Interno
USAID/OFDA
UN AGENCIES
FAO
UNDP
UNHCR
UNICEF
UNWOMEN
WFP
ERF OCHA
UNHABITAT
TRUST FUNDS
EU trust Fund for Africa
Never alone pool fund
CORPORATE PARTNERS
A2a Spa
Ad Hoc Communication Srl
Agos Ducato Spa
Air Liquide Medical Systems
Albatros Srl
Alcolin Industrial Co Ltd
Alfa Tt Srl
Allergan Spa
Almadoro Srls
Alta Clinic Srl
Alto Srl
Annie Srl
ARAG SE
Archiplan Srl
Aruba Spa
Assiprefin Srl
Atalanta Bergamasca Calcio Spa
Axl Spa - Agenzia Per il Lavoro
Ayno Videoconferenze Srl
Banca Galileo Spa
Banca Nazionale Del Lavoro Spa
Banijay Italia Spa
Baugut Gmbh
Beep Studios Srl
Bennet Spa
Bertola Srl
Best Western Rewards
Bieffe Attrezzeria Srl
Biomarin Pharmaceutical Italia Srl
Bkt Europe Srl
Bm Tech Srl
Bmb Consult Inh Dag

Bohnenkamp Ag
Brembo Spa
Brown-Forman Italy Inc
Buonaventura Srl
Buzzi Unicem Spa
Centri Di Bellezza Yves Rocher Italia Yram Srl
Centro Studi Superiori Srl
Cermac Srl
Chiesi Farmaceutici Spa
Cma Di Vigano Cesare & C. Snc
Cnp Unicredit Vita Srl
Coccato & Mezzetti Srl
Coel Srl
Cofle Spa
Considea Srl
Consorzio Genesy
Core Consulting Spa
Cornelli Immobiliare Srl
Costruzioni Sostenibili Srl
Cotonificio Albini Spa
Crea-Si Sas
Credit Suisse Italy
Crida Srl
Dalla Mora E Partners Srl
De Lorenzo Spa
Dhl Express Italy Srl
Directa Sim Spa
Dora 81 Srl
Duracell Italy Srl
Ecogeo Srl
Ecology System Srl
Edizioni Conde Nast Spa
Efferre Consulting Srl
Eidosmedia Spa
Emi Sistemi Srl
Endovet Italia
ENER2CROWD Srl
Enermill Energie Rinnovabili Srl
Enyr Srl
Ergosum Srl
Errepi Srl
Esilicon Italy
ESMAN Srl
F.B. Srl Società Unipersonale
Fabbrika Srl
Finpla Srl
Fluida Europe Srl
Forte-Forte Srl
Freudenberg Sealing Technologies Sas Di Externa Italia Srl
Fumagalli Dante E Figlio Srl
Galleria D'Arte Moderna di Tonelli & C.
Gallinea Srl
General Ray Snc
Geodrill Srl
Gist Italia Srl
Golden Season Srl
Goodnet Srl
Gritti Group Spa
Gruppo Industriale Vesit Spa
GUNA Spa
Hera Holding Real Estate
Hic Et Nunc Società Agricola
Ho Ane International Trading Co Ltd

ICORT Srl
Idrotecnica Srl
Il Fiorino Assicurazioni Sas
Immobiliare Giamà Srl
Imprenord Srl
Impresa Edile Stradale Artifoni Spa
Iniziative Immobiliari Padane Srl
Ischool Srl
Italcanditi Spa
Italgen Spa
Iterchimica Srl
La Cisa Trasporti Industriali Srl
Le Kadeau
Leadsbridge Inc.
Legami R&D Srl
Lidl Italia Srl
Limonta Sport Spa
Logistica Uno Europe Srl
Lombarda Costruzioni Srl
Lovli Srl
Manifattura Lombarda Srl
Meneghin Srl
Met Energia Italia Spa
Micron Semiconductor Italia Srl
Miretti Spa
Mitsubishi Electric Europe B.V.
Mondelez Italia Services Srl
Montirone Srl
Multi Design Srl
Nava Forniture Industriali Srl
Nts International Group Ltd
Nuova Simat Srl
Ofi Officina Farmaceutica Italiana Spa
Ofree Srl
Ompe Officine Meccaniche Pedrini Snc
Oro Consulting Srl
Passoni Titanio Srl
Pedersoli Studio Legale
Pedrali Spa
Petroceramics Spa
Phoenix International Spa
Piccardi Srl
Pozzobon Srl
Price Water House Coopers Spa
R.E.W. Real Estate White Srl
Register Spa
Reklame Srl
Res Pharma Srl
Rtl 102.500 Hit Radio
Rulli Rulmeca Spa
Salf Spa
Samsung Electronics Italia Spa
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Sfera Communication Srl
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Slowitaly
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Alliance2015
Concern Worldwide
Deutsche Welthungerhilfe
Fundacion Ayuda en Acción (AeA)
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IRC
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Comune di Bergamo
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Associazione Non Solo Teatro
Associazione Pro Loco Barzana
Associazione Pubblica Assistenza
Associazione Ristoratori Golfisti
Associazione Sociosanitaria San Tommaso Apostolo
Assolavoro
Bassa Vallagarina Volley
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Società Cooperativa Bam

SOCIETY

Our commitment towards

THE SOCIETY

COMMUNICATION: TELLING THE EMERGENCY THROUGH THE VOICE OF THOSE ON THE FRONT LINE

In 2020, Cesvi's communication allowed to maintain a direct line with all its supporters/friends at a time of great vulnerability represented by the COVID-19 emergency. Timeliness in describing situations, needs and the use of funds was the central element of Cesvi's communication in the year of the pandemic. The same applies to the great use of storytelling that offered the Foundation the opportunity to tell, with empathy and closeness, the great work carried out to support the most vulnerable sections of the population and the sectors most affected by the emergency, such as that of small businesses (Progetto Rinascimento Bergamo) and the world of entertainment and music (Scena Unita and Insieme per la musica). Over **30 direct testimonials** (in writing and video) were collected and shared on Cesvi's social channels, allowing to reach over **16 million people** with more than **20 million views** on Facebook and Instagram, which saw an increase of about **7,000 followers** during the year.

A fundamental driving force in Cesvi's social communications was also the important contribution of its testimonials: Cristina Parodi, who once again confirmed her great affection and esteem for the organization, joined Cesvi in supporting the great fundraising initiative linked to the COVID-19 emergency and witnessed the organization's commitment in the Bergamo area to support the city's health facilities and vulnerable sections of the population. Alongside her in supporting and spreading Cesvi's commitment to the COVID-19 emergency, also actor Alessio Boni, Cesvi's testimonial and ambassador for years. Many names were involved in the campaign, including Michelle Hunziker, Claudio Bisio, Lella Costa, Paola Turani, Sofia Goglia, Alan Friedman, Alessandra Sensi, Annie Mazzola, Arisa, Dirotta su Cuba, Flavio Tranquillo, Francesca Carrasoli, Francesco Nappo, Gianpaolo Ricci, Jannik Sinner, Marianne Mirage, Mario Biondi, Matteo Aicardi, Michela Moiola, Micol Olivieri, Noa, Paola Turani, Rafael Gualazzi, Stefano Tempesti, Stephan El Shaarawy, Thomas Trabacchi and Valentina Marchei. Together with other important names, Cesvi also conceived and promoted initiatives in support of the categories most affected by the pandemic, such as musicians and workers in the entertainment world. Among these: Fedez, Elio e Le Storie Tese and Il Trio Medusa, Alessandro Borghese, Biagio Antonacci, Cristina D'Avena, Diletta Leotta, Eros Ramazzotti, Giuliano Sangiorgi, J-Ax, Mara Maionchi, Max Pezzali, Niccolò Fabi, Pinguini Tattici Nucleari, Piotta, Samuele Bersani, for the Scena Unita and Insieme per la Musica initiatives.

Despite the great focus on emergency initiatives, by changing the presentation method in compliance with the new

anti-COVID-19 regulations Cesvi was able to maintain two historic appointments linked to two main publications: The Index of child maltreatment in Italy and the Global Hunger Index. The first, which dedicated an important focus on the first effects of the pandemic on childhood, was presented in September with the participation of Minister Elena Bonetti, guaranteeing extensive media coverage, totalling over 150 press releases, including agencies, TV news, newspapers and magazines, radio and online. The 2020 Global Hunger Index, presented in October through an online event attended by the well-known geologist and science writer Mario Tozzi, allowed to underline the important link between human health and the health of the planet, highlighting how the joint socio-economic consequences of the COVID-19 emergency and climate change might worsen the global hunger situation.

The press paid close attention to Cesvi's initiatives: in 2020 media coverage had a very strong presence on the web with over **2,000 articles**; the trend of releases had important peaks in the spring period, and between September / November.

ADVOCACY: FROM INTERVENTIONS ON THE TERRITORY TO NATIONAL AND INTERNATIONAL POLICIES

In order to influence institutions and political decision-makers and make the voices of people in need heard through our projects, Cesvi's advocacy actions have promoted demands and requests for commitment and guidance on strategic issues for the organization, so as to strengthen our global interventions effectively and in the long term.

In Italy, the commitment to preventing and combating child maltreatment was further strengthened in the third edition of the *Regional Index of child maltreatment in Italy*. Giving Back the Future (Restituire il Futuro) which, through the analysis of 64 indicators updated to 2019, evaluates how the socio-economic context and the services present in the various Italian regions can affect, positively or negatively, the well-being of children or their vulnerability to maltreatment. The 2020 edition was presented in an online event with the participation and in dialogue with the Minister for Family and Equal Opportunities, Elena Bonetti. It developed a focus of analysis on resilience, proposed as an effective strategy of prevention, treatment and fight against child maltreatment. It was also analysed with a focus on the deep crisis generated by the COVID-19 pandemic – the greatest challenge for its own survival that humanity has been facing after World War 2.

The on-field witness and the experience in our intervention countries in the Great Horn of Africa was brought through the presentation of the Global Hunger Index (GHI 2020).

2020 was a disastrous year: a global pandemic, a devastating invasion of locusts in the Great Horn of Africa, the Middle East and Asia, and an economic recession that hit every corner of the planet. The strong repercussions of all these crises are rapidly increasing hunger and malnutrition for millions of people, especially in the most vulnerable regions. 10 years after Goal 2 - Zero Hunger of the 2030 Agenda, this edition of the GHI analysed hunger in relation to human, animal and environmental health and the development of fair-trade relations, showing how our current challenges are interconnected and require long-term actions and political solutions. Presented in Italian preview in an online event on October 12 and subsequently with a European webinar together with the partners of Alliance2015, it aimed mainly to address European institutions, urging a rethinking and transformation of food production systems and our consumption models, strengthening the adequacy of the most vulnerable for better preparedness and response to disasters or crises, and to the effects of a changing climate.

Attention to a rethinking of our production and consumption models, together with a more incisive commitment to hunger and malnutrition was also the goal of Cesvi's advocacy actions in close collaboration with the European Alliance2015 NGOs in Pakistan, where a five-year strategy for action and engagement of national and international stakeholders on food and nutrition security was launched in November 2020.

CIVIC EDUCATION AND ACTIVE CITIZENSHIP AT SCHOOL: A SOCIAL AND CULTURAL CHANGE STARTING FROM CHILDREN AND YOUNG PEOPLE

In such a dramatic year marked by the COVID-19 pandemic, Cesvi continued to promote awareness and activation pro-

jects on global issues aimed above all at children and young people in and out of school, with the aim of involving young people in the debate on climate change, inequality, social inclusion.

The pandemic first forced students to abruptly stop attending school three months before the end of the previous school year, then reduced their ability to attend the next. The teachers tried to ensure continuity through distance learning with great efforts for all parts involved: children and teenagers, parents and teachers themselves.

Cesvi didn't abandon the teachers and provided support with digital and interdisciplinary educational materials to encourage the involvement of students in the hours of civic education, and with participatory methodologies for the Pathways for Transversal Skills and Orientation (PCTO). These methodologies had been successfully tested over the years and have been further developed within the European project 1Planet4All, of which Cesvi is a partner, through territorial co-planning, peer education and dissemination paths. Since February 2020 Cesvi has been training and raising awareness in students in the cities of Milan and Bergamo to become agents of change and, in turn, to inspire peers and political decision-makers to take action to combat climate change. Within the project, other innovative forms of out-of-school youth participation have been implemented, such as the creation of a listening and discussion group called "Sounding Board", made up of activists aged between 17 and 30, and online events where young people were called not only to listen but also to speak and contribute with ideas and experiences. To be truly educating, our communities must become a space for participation, even for young people, and a driving force for initiatives to protect the climate, to protect the weakest, to safeguard our heritage.



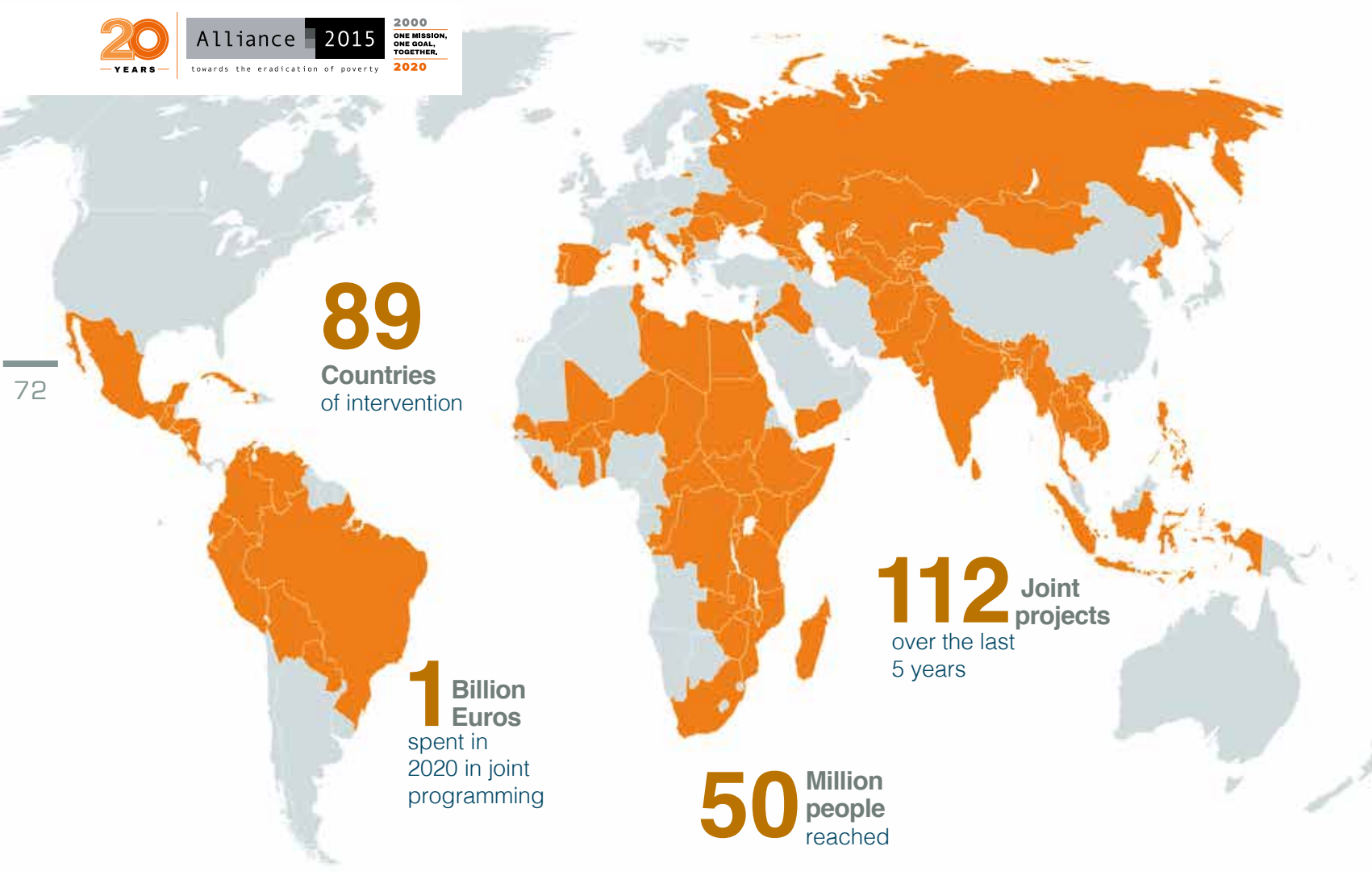
Alliance2015:
our European network

Alliance2015 is a strategic alliance of 8 European Non-Governmental Organisations committed to humanitarian aid and cooperation for development in 89 countries.

The partners of Alliance2015 identify themselves as global actors with European roots and values, who work together to

achieve the Sustainable Development Goals (SDGs) within a wide framework based on human rights.

Alliance2015 strives for a fairer and sustainable world, free from poverty and hunger. To that end it aims at boosting its impact on poverty reduction and humanitarian aid efficacy, through strengthening communities' resilience, effective actions to prevent and respond to emergencies, and influencing international development and humanitarian aid policies in this direction.



Working **together** for a **just** and **sustainable** world **free** from poverty and hunger



NETWORKS, FORA AND COALITIONS	
ASviS	Italian Alliance for Sustainable Development
CHS Alliance	Network of organizations to improve humanitarian and development work through the application of standards for quality, accountability and people management
Co.Lomba	Lombardy NGOs Organization
Concord Italia	Italian Platform linked to Concord (European NGO confederation for relief and development)
CTM Altrmercato	Fair Trade
ECOSOC	Economic and Social Council of the United Nations
EISF	European Interagency Security Forum
Eurostep	European solidarity towards equal participation of people
Eurochild	Network of organizations and individuals working in Europe to improve the quality of life of children and young people
GCAP Italia	Global Coalition Against Poverty - Italy
Gruppo CRC (Network)	Working group on UN Convention on Children Rights
Keeping Children Safe	Network of organisations working together to increase safeguards offered to children
Investing in children Italia	Network of organizations, universities and professional associations on child poverty in Italy
Italian Military Navy	Framework agreement for a technical and operational cooperation
Italian Ministry of Labour and Social Policy - General Direction on Immigration and Integrational Policies	Register of bodies and associations supporting the migrants
Link 2007	Network of Italian NGOs
Mosaico	Association for the management of Social Service
Network Italiano Salute Globale	Global Health Italian Network (fight against HIV/AIDS, TB, malaria e for the right to global health)
PICUM	Platform for International Cooperation on Undocumented Migrants
PIDIDA	Informal network for the rights of children and adolescents
SIPEM	Italian Society of Emergency Psychology
SODALITAS	Association promoting Corporate Social Responsibility and partnership between profit and non-profit
TAVOLO MSNA Comune di Bergamo	Collaboration agreement for building a working group aimed to create a supply chain for the hospitality of UFM with the Municipality of Bergamo
UNAR – Dipartimento per le Pari Opportunità della Presidenza del Consiglio dei Ministri	Register of associations and bodies fighting against racial discriminations
VITA	Italian magazine entirely devoted to non-profit
VOICE	Voluntary Organisations in Cooperation in Emergency

UNIVERSITIES, TRAINING AND RESEARCH CENTRES, THINK TANK	
24 Ore Business School	Master in Economics and Non-Profit Management
ALTIS	Postgraduate School of Business & Society - Catholic University of Milan
ASERI	Postgraduate School of Economics and International Relations - Catholic University of Milan
CeTÀmb	Research centre on technologies for environment management in Developing Countries - Brescia University
ISPI	Italian Institute for International Political Studies
Reggio Children	Educational provider for the design and provision of professional development educational activity
SDA Bocconi – Asia Center	Hub for SDA Bocconi School of Management in India
Università Bicocca di Milano	Master in water & sanitation
Università di Cagliari	Cooperation on a project with the Department of History, Cultural and Territorial Heritage of the Cagliari University



BALANCE SHEET

ASSETS	2020	2019
FIXED ASSETS		
Fixed intangible assets		
Software	83,066	51,913
Total fixed intangible assets	83,066	51,913
Tangible assets		
Real estate properties	127,556	181,556
Overseas real estate	54,884	64,061
Vehicles	-	-
Furniture and fittings	18,416	23,540
Office equipment	68,210	8,584
Other equipment	6,772	2,545
Total tangible assets	275,838	280,286
Long-term investments		
Shares	2,707	8,125
Holdings in other organisations	150,500	150,500
Banca Popolare Etica shares	258	258
Total long-term investments	153,465	158,883
TOTAL FIXED ASSTES	512,369	491,082
CURRENT ASSETS		
Receivables for projects		
from companies and foundations	866,125	1,108,449
from international government institutions	2,468,055	6,700,254
from non governmental organisations	76,980	34,861
from international agencies	59,801	40,871
from the European Union	15,320,893	5,770,487
from the United Nations	2,345,881	2,885,232
from Italian government bodies	2,232,364	2,132,012
from local Italian bodies	34,202	35,687
from Partners	161,102	69,108
Total receivables for projects	23,565,403	18,776,961
Other receivables		
Other receivables	342,936	56,557
Repo receivables	-	-
Advanced payments to personnel	300	6,386
Caution deposits	6,951	7,575
Total other receivables	350,187	70,518
Cash available		
Cash and cash equivalents	6,101	8,652
Bank deposits	13,559,533	7,841,055
Postal deposits	884,947	775,628
Securities	327,749	327,749
Foreign deposits to be included in the financial statement	5,286,262	3,436,565
Total cash available	20,064,592	12,389,649
TOTAL CURRENT ASSETS	43,980,182	31,237,128
PREPAYMENTS AND ACCRUED INCOME		
Project prepaid expenses	-	219,484
Deferred liabilities	27,238	29,623
Accrued income	31,445	11,119
Total prepayments and accrued income	58,683	260,226
TOTAL ASSETS	44,551,234	31,988,436
GUARANTEES		
Third-party guarantees	1,339,821	2,219,555
TOTAL GUARANTEES	1,339,821	2,219,555
COMMITMENTS		
Project commitments	197,032	618,445
TOTAL COMMITMENTS	197,032	618,445

as at 31st December 2020

LIABILITIES	2020	2019
NET WORTH (NET OF OPERATING EXPENSES)		
Foundation reserve (not utilised)		
Capitalisation reserve	200,850	200,850
Funds available for projects		
Profit/loss updated	274,664	-165,584
Retained profits or losses from previous year	-165,584	-923,287
Funds for projects to be completed	4,299,526	5,222,813
TOTAL NET WORTH (NET OF OPERATING EXPENSES)	4,609,456	4,334,792
SEVERANCE INDEMNITY FOR SUBORDINATE EMPLOYMENT		
Severance indemnity fund	673,774	579,094
TOTAL SEVERANCE INDEMNITY FOR SUBORDINATE EMPLOYMENT	673,774	579,094
FUND FOR THE 5XMILLE CONTRIBUTION		
Fund for the 5xmille Contribution	229,794	-
TOTAL FUND FOR THE 5XMILLE CONTRIBUTION	229,794	-
PAYABLES		
Tax and social security payables	247,484	265,028
Other payables	1,121,385	915,874
TOTAL PAYABLES	1,368,869	1,180,902
ACCRUALS AND DEFERRED INCOME		
Accruals and deferred income	1,601,233	160,748
Invoices to be received	168,466	173,685
Project deferred income	35,899,642	25,559,215
TOTAL ACCRUALS AND DEFERRED INCOME	37,669,341	25,893,648
TOTAL LIABILITIES	44,551,234	31,988,436
GUARANTEES		
Guarantees issued to third parties	1,339,821	2,219,555
TOTAL GUARANTEES	1,339,821	2,219,555
COMMITMENTS		
Project commitments	197,032	618,445
TOTAL COMMITMENTS	197,032	618,445

PROFIT AND LOSS ACCOUNT

as at 31st December 2020

PROCEEDS BY PROJECTS	2020	2019
PROCEEDS BY PROJECT		
from companies and foundations	5,026,899	1,711,880
from international government institutions	3,789,858	3,972,885
from non governmental organisations	14,406	17,925
from international agencies	81,343	40,108
from the United Nations	7,224,268	5,981,043
from the European Union	9,623,893	6,071,572
from Italian government bodies	3,152,512	3,921,339
from local Italian bodies	6,534,267	12,726
TOTAL PROCEEDS BY PROJECT	35,447,446	21,729,478
OUTLAYS BY PROJECT		
Sub-Saharan Africa	8,489,228	9,783,489
Asia	2,841,681	1,678,704
America	2,846,043	1,733,213
MENA	9,707,549	7,019,662
Europe	11,483,384	2,455,198
TOTAL OUTLAYS BY PROJECT	35,367,885	22,670,266
PROJECT MARGIN	79,561	-940,788
INCOME BY PROJECT		
from the private sector	3,095,523	3,949,205
from the 5xmille tax incentive	472,627	253,173
Other project income	390,015	320,001
TOTAL INCOME	3,958,165	4,522,379
OUTLAYS		
Other project outlays	470,489	355,034
Work outlays	1,270,682	1,613,554
General outlays	423,870	463,179
Fundraising outlays	1,091,492	1,112,958
Provision for the Fund for the 5xmille Cont.	229,794	-
Depreciations	127,084	110,288
TOTAL OUTLAYS	3,613,411	3,655,013
Financial outlays and income	3,030	1,571
Extraordinary outlays and income	-152,681	-93,733
PROFIT (LOSS) FINANCIAL YEAR	274,664	-165,584

Notes to the financial statements as of 31st December 2020

1. Introduction

Cesvi Fondazione Onlus Annual Report includes a Balance Sheet, a Profit and Loss Account, these explanatory notes and the report on the progress of social management (Annual Report).

Because of the emergency health situation due to COVID-19 globally and the consequent restrictive measures implemented by the government, the approval of the financial statements for the year ending 31/12/20 was postponed, taking advantage of the longer 180-day term as per Legislative Decree 44 of April 1, 2021 which rectified our position relative to Odv, Aps and Onlus as established by the Law n° 21 of the 26th of February, 2021, which converted the articles 3 comma 6 of the Law Decree Milleproroghe – DL 1832020.

This Financial Report was drafted taking into consideration the guidelines provided by the Non-profit Organisations Commission of the National Board of Chartered Accountants and Accountancy Experts, with specific reference to principle no. 1: “Framework for the preparation and presentation of not-for-profit organisations Annual Reports”, issued in May 2011. The documents promoted by the Non-profit Organisations Commission of the National Board of Chartered Accountants and Accountancy Experts, are, to date, the only guidelines, by a specialised entity, available to the Board of a Non-profit Organisation concerning the principles for the drafting of Annual Reports.

These Financial Statements were drafted according to the Accrual Principle, where revenues and expenses are reported in the period when they find economic justification. Where a correlation exists between proceeds (donations and contributions) and specific activities of the Organisation, these need to be directly matched and recorded in the relevant period. This correlation represents a key pillar for the Accrual Principle of a Non-profit organisation’s core activities and it highlights the need to match to a period’s expenses, certain or expected, the related revenues.

To this extent the Foundation applies the methodology of recording revenues by project, according to the Activity Progress principle, starting from those costs occurred in the period for the projects underway.

On the other hand, donations, contributions and other proceeds, which are not directly correlated to specific costs, must be recorded in the Financial Statements for the period when these proceeds are cashed in. This means that the title at the time of collection is legal in nature.

The Foundation does not use any regulatory body, committee or affiliates for its fundraising activity, therefore all

costs related to its fundraising campaigns can be recorded as expenses in the Profit and Loss Account.

The Profit and Loss Account is presented according to the scalar method.

The organisation Financial Statements as of the 31st December 2020 were audited by PricewaterhouseCoopers S.p.A. on a voluntary basis.

2. Evaluation criteria

Here below are listed the evaluation criteria applied in the drafting of this Financial Report.

Receivables: in the Financial Statements Receivables are shown at their expected net value, hence the assets are shown at their expected cash value at settlement, in normal circumstances.

Payables: in the Financial Statements Payables are shown at their net expected value, hence liabilities are shown at the cash value expected to be paid to settle the debt, in normal circumstances.

Tangible Fixed Assets: in the Financial Statements Tangible Fixed Assets are shown at purchase cost, increased by all directly attributable expenses and at net of depreciation. Depreciation is calculated according to their expected residual useful life, which is estimated according to the assets’ category, and using a specific annual coefficient.

Intangible Fixed Assets: these include non-physical assets that have useful life greater than one year. Amortisation is calculated according to their expected residual useful life.

Long term Investments: the Foundation’s long-term investments are valued at cost. They are subject to impairment in case there is a lasting loss in value.

Severance Indemnity Fund: this Fund represents the liability towards all employees, calculated according to current labour regulations and contracts.

Securities and Investments: these include all investments that are not classified as Long-Term Investments. Securities and Investments are valued at the lowest between purchase cost and market value.

Accruals and deferrals: accruals represent revenues and costs incurred in the following year, but related to 2020; whereas deferrals represent revenues and costs incurred in 2020, but referring to the following year. All other adjustments not overlapping the two periods, which are recorded in order to meet the accruals principle, are included in the relevant current assets or liabilities.

Project Proceeds: project revenues are recorded in the Financial Statements according to the Activity Progress principle, based on costs incurred in the period. The calculation is based on a revenue coefficient – a ratio between total costs in the period and total direct costs included in

the project budget – which is applied to the total contribution the donor is committed to pay to the Foundation.

Co-financing project commitments: these commitments are recorded in the Financial Statements applying the co-financing percentage agreed in the contract with the donor, to the extent of the direct expenses included in the project budget.

3. Information regarding tax exemptions enjoyed by Cesvi Fondazione

Law no. 106/2016 and the following Legislative Decree no. 117/2017, which reformed the Service Industry, will become enforceable in the year following the European Commission approval and, anyway, not earlier than when the Service Industry National Register becomes operational. With the Decree of 5 March 2020 (GU General Series no. 102 of 18-04-2020) the Financial Statements templates for the tertiary sector entities have been defined, the provisions it brings will apply starting from the preparation of the financial statements relating to the first financial year following that in progress on the date of publication.

Thanks to the Inland Revenue’s resolution no. 158/E, Cesvi Fondazione continues to benefit from the regulations granting tax benefits included in Legislative Decree no. 460/97, regarding ONLUS Organisations (Non-profit organisation), until the year following the European Commission approval and, anyway, not earlier than when the Service Industry National Register becomes operational.

Specifically, the Cesvi Fondazione benefits from article no. 111 chapter of Presidential Decree no. 917/86, which states that any institutional activity is not considered a business activity and all the related activities are tax exempt. For VAT purposes all activities carried out by the Foundation are VAT exempt according to articles no. 2-3-4 of the Presidential Decree no. 633/72, therefore VAT on purchases is not deductible either. For this reason, this VAT represents a cost for the Foundation.

Donations made to Cesvi Fondazione are deductible according to article no. 10, paragraph 1, point g, of Presidential Decree no. 917/1986 and following reviews are deductible according to article 13 bis of the Presidential Decree above, if carried out by means of bank or post.

Article no. 1, paragraph 7 of law no. 27/2001 (2002 Regional Budget) states that from 1st January 2002 non-commercial organisations and non-profit organisations (subjects to article no. 10 of law no. 460/1997, which relates to fiscal regulations applicable to non-commercial and non-profit organisations) are exempt from the payment of IRAP and regional road tax. Following such regulation, since 2002 Cesvi Fondazione has not been subjected to these taxes, being classified as a non-profit organisation.

4. Contributions in kind

The table here below shows the value of all contributions in kind received by the Foundation in 2020.

CONTRIBUTIONS IN KIND	2020	2019
Volunteering in initiatives in Italy	91,068	109,967
Voluntary professional services	25,464	31,750
Voluntary artistic services	260,000	67,000
Voluntary community services	54,171	67,663
“Pro bono” funding and services	186,200	51,560
Assets	1,231,560	1,231,887
Free advertising space	700,000	20,000
TOTAL	2,548,464	1,579,817

The evaluation above is off-the-books and the Financial Report is not impacted, value wise, by the calculation of “pro bono” goods and services.

The criteria applied in the evaluation of the contributions in kind above are classified, to simplify the exposition, in the categories below

- services related to volunteering are measured in man-hours spent in fundraising events and international solidarity campaigns and infrastructure hire for such events, and are valued as follows: volunteers’ man-hours were valued at the average cost of EUR 13.00 per hour (in line with guidelines explicitly provided by agencies working with fundraising events in the free market); infrastructure hire was valued at the average cost of similar hires



- in the free market, again as recommended by relevant agencies offering similar services;
- services related to the editing and publishing of editorials and articles are valued according to minimum fees, including tax, applied by the Association of Journalists;
- legal, civil, tax, administrative and HR consultancy services are valued at the average hourly rate or average daily rate or, again, at the average fee for such services. Such rates are in line with the fees promoted by the specific professional Institute the consultant is registered with or according to best practice for similar consultancy services;
- services provided by other professionals are valued at the default daily rate of EUR 1,000 and are applied according to the time effectively worked by the consultant and according to the quality of the service provided;
- artists' "pro-bono" services are valued at a conservative value equal to the mathematical average between the minimum and maximum fee set out by their agents;
- services provided by young people on the Voluntary Community Services are valued in a conservative manner, based on the amounts they received from the Ministry of the Interior;
- services related to events, such as conference room hiring, equipment hire for photography and art exhibitions, are valued at the expected purchase price on the free market, according to that declared by the entity offering such services;
- assets physically received in 2020 are valued at their purchase cost, as shown on the invoice or on certification provided by the supplier;
- services related to advertising, such as publications, adverts in magazines and newspapers, radio or TV advertising, are valued at current market value; specifically for radio and tv advertising an average market value was taken, where price lists showed a range with minimum and maximum prices; finally, in some instances, where, in our opinion, the value provided by the supplier wasn't held to be neither consistent nor prudent, it was decided to take into consideration prices from other suppliers offering similar services, or, in order to be as prudent as possible, to leave the service at nil value.

5. Balance Sheet Analysis

5.1 Assets

Intangible Fixed Assets amount to **EUR 83,066** at net of amortisation, increasing by EUR 31,153 versus the previous year due to the purchase of the new administrative management software, whose Go Live took place at the beginning of 2021. **Tangible Fixed Assets** amount to **EUR 275,838** at net of depreciation, decreasing by **EUR 4,488** versus the previous year. Tangible Fixed Assets include the building where the Foundation operates from, which is owned by the organisation. *Overseas Real Estate* include the "Case del Sorriso" ("Hou-

ses of Smile") for the value of **EUR 54,884**, valued at purchase cost and at net of depreciation. *Office Equipment*, valued at purchase cost and again at net of depreciation, include the assets received as a donation in kind for the value of **EUR 68,210**, valued at purchase cost and at net of depreciation, increasing by EUR 59,626 versus the previous year, due to the purchase of new IT equipment to boost the possibility for smart-working during the pandemic and the purchase of the organisation's new server. *Furniture and Fittings* include assets for a value of **EUR 18,416**, which is equal to their purchase cost at net of depreciation. **Other Equipment** include assets for a value of **EUR 6,772**, which is equal to their purchase cost at net of depreciation. **Long Term Investments** amount to **EUR 153,465** decreasing by **EUR 5,418** versus the previous year. These investments include: 7,142 shares in Società Editoriale Vita S.p.A non-profit, subscribed to on the 3rd of July 2020, at the cost of EUR 0,70 per share issued by way of capital increase following the writing off the share capital of Società Editoriale Vita S.p.A non-profit on the 10th of June 2020, for which the Foundation registered the Fair Value at 31/12/2020 of 0,28 EUR per share, with a negative variation shown in the extraordinary outlays; a stake in the Cooperativa CTM in Bolzano (a big Italian fair trade organisation); 5 shares in Banca Etica; 38 shares in ENI; 24 shares in ATLANTIA and 5 shares in LEONARDO FINMECCANICA (these last three are the result of a donation received on the 24/05/2017), the total value of which decreased by EUR 287 versus 2019 and has been recorded at conservative value as of 31st December 2020; 3 shares in Hivos Food & Lifestyle Fund B.V. - an Impact Investing fund that invests in sustainable food companies in South Africa, Zimbabwe, Zambia and Malawi – for a total of EUR 150,000. **Receivables for projects** amount to **EUR 23,565,403**, increasing by **EUR 4,778,442** versus the previous year. This change is due to an increase in the receivables towards the European Union for EUR 9,550,406, towards Italian Government Entities for EUR 100,352, towards Partners for EUR 91,994, towards other International Agencies for EUR 18,930 and towards Inter-government foundations Organisations for EUR 42,119. Receivables towards Private Foundations have decreased by EUR 242,324, towards International Government Entities by EUR 4,232,199, towards United Nations for EUR 539,351 and towards Italian Local Entities by EUR 1,485. Receivables due within the following 12 months from the date of this Financial Report amount to **EUR 17,112,455**, whereas receivables due after 2021 amount to **EUR 6,452,948**. Other Receivables amount to EUR 350,187, increasing by EUR 279,669 versus the previous year. These include tax credits for **EUR 235,322**, related to payments of 4% for the contributions made to the beneficiaries of Progetto Rinascimento and not due in the terms of the D.L.137/2020 art. 10-bis. Receivables from wills for

EUR 44,138 for endowments, received in the period 2013-2020, did not change versus the previous year.

ENDOWMENTS	BALANCE IN 2019 BALANCE SHEET	CHANGES IN 2020	BALANCE IN 2020
Balance Sheet	€ 388	-	€ 388
Assets/ miscellaneous	€ 388	-	€ 388
Fixed Assets	€ 43,750	-	€ 43,750
Bank and post saving books/ accounts	-	-	-
VALUABLES	-	-	-
TOTAL	€ 44,138	-	€ 44,138

There are no receivables due in more than 5 years. **Available** Cash amounts to **EUR 20,064,592**, of which **EUR 14,772,229** represent bank and post accounts, **EUR**



NET WORTH	BALANCE ON 01/01/19	CHANGES IN 2019	PERIOD'S PROFIT/LOSS	TOTAL NET WORTH
Foundation Reserve (not utilisable)	200,850	-	-	200,850
Capitalisation Reserve	200,850	-	-	200,850
Reserve available for projects	4,133,942	-	274,664	4,408,606
Retained profits or losses	-	-	274,664	274,664
Retained profits or losses from previous year	(165,584)	165,584	-	-
Funds for open projects	4,299,526	(165,584)	-	4,133,942
Total Net worth (at net of operating expenses)	4,334,792	-	274,664	4,609,456

6,101 cash and cash equivalent and **EUR 5,286,262** include deposits overseas for projects that haven't been accounted for yet; available cash represent the exact amount at the end of the period, following the intense collection activity at the end of the year, which is necessary to fund the financial needs required to fulfil the projects in the following period. This also include no. 55,090 stakes in an Investment Fund managed by a key operator in the Italian market, subscribed to in the previous year for a value of **EUR 327,749**. **Prepayments and accrued Income** amount to **EUR 58,683** decreasing by **EUR 201,543** versus the previous year. **Prepayments**, amounting to **EUR 31,445** include income, bank interest receivables, which relate to 2020, but they will be settled in the following year. These have increased by **EUR 20,326** versus 2019. **Accrued income** amount to **EUR 27,238**, decreasing by **EUR 2,385** versus the previous year.

5.2 Passivo

Net Worth amounts to **EUR 4,609,456**. This includes the **Foundation's Reserve** for **EUR 200,850** and the **Reserve for projects** for **EUR 4,133,942**. The Reserve for projects for **EUR 4,408,606** is the sum of 2020 profit amounting to EUR 274,664 and the Fund for open projects amounting to EUR 4,133,942. Specifically, the Fund for open projects, which amounted to EUR 4,229,526 on 1st January 2020, decreasing by EUR 165,584 in the period because it was the destination account for the 2019 loss, as deliberated by the Board on 12/06/2020. **Severance indemnity for subordinate employment** amounts to **EUR 673,774**, increasing by **EUR 94,680** versus the previous year. This amount is believed sufficient to fulfil contractual and legal obligations. The increase versus previous year is in line with the Fund changes between 2019 and 2020 and is impacted by the inclusion of the severance indemnity fund related to the employees hired in 2019 and 2020. **The fund of 5xthousand Contribution** amounts to **EUR**

229,794 and was not present in the balance at 31th December 2019. This fund consists of the sum set by from the 5xthousand referring to the year 2019 of EUR 229,794 received on 06/10/2020, as decided by the Board on the 30th of December 2020, following the guidelines for preparing the accounts concerning the use of the shares of 5xthousand. **Total Payables** amount to **EUR 1,368,869**, increasing by **EUR 187,967** versus the previous year, of which **EUR 17,544** are due to a decrease in social security tax Payables and **EUR 205,511** to an increase in Other Payables. There are no payables covered by real guarantees or payables due in more than 5 years. **Accruals, Deferred Income** and **Invoices to Receive** amount to **EUR 1,769,699** increasing by **EUR 1,435,266** versus the previous year. This increase is mainly due to the item Deferred Income, equal to WEUR 1,460,868, of which EUR 1,438,764 represents a share of the COVID-19 fundraising, specifically to meet the pandemic emergency and its consequences in the medium to long term, set up in 2020. Given the extraordinary nature of this fundraising as well as of the ongoing and planned projects, related to the COVID context, these funds have been considered as projects. The Foundation has deferred this amount of 2020 fundraising to continue supporting programs to combat the pandemic and/or or programs for the desirable post-pandemic phase both in Italy and abroad in line with the Foundation's statutory mission. Both the item Due Invoices and Accruals register a decrease versus the 2019 period, respectively by EUR 5,219 and EUR 20,383. Deferred incomes for projects refer to project income whose competence will fall in the following years and sum up to **EUR 35,899,642**, increasing by EUR 10,340,427 versus 2019. This increase is due to the increase of project activity and its budget in 2020.

5.3 Memorandum Accounts

Memorandum accounts are shown at the end of the Balance Sheet. **Co-financing Commitments** include the Foundation's stake in financing specific projects, as defined in the relevant agreements with donors. These commitments amount to **EUR 197,032**, decreasing by EUR 421,413 versus the previous year. **Third parties' guaranties** amount to **EUR 1,339,821**, decreasing by **EUR 879,734** versus the previous year. Bank guarantees are released by Cesvi Fondazione in favour of donating institutions for prepayments paid by these institutions. These are released to guarantee the correct fulfilment of contractual commitments.

6. Profit and Loss Account Analysis

In 2020 Cesvi Fondazione received contributions in kind, related to both goods and service donations; these proceeds need to be considered as fictitious proceeds and, therefore, were not included in this Financial Report. A comprehen-

sive table with the detail related to these contributions in kind received by Cesvi Fondazione in 2020 is shown in section 4 of these Notes.

6.1 Projects proceeds, outlays and margins

In this Financial Report Project Proceeds are classified in the same way as Receivable for Projects, described in section 5.1 of this document. Projects income amount to **EUR 35,447,446**, increasing by EUR 13,717968 versus the previous year. This increase is due to an increase in income from European Union by EUR 3,552,321, from other International Bodies (EUR 41,235), from United Nations (EUR 1,243,225), from Italian Local Entities (EUR 6,5521,541) and from Companies and Foundations (EUR 3,315,019). This increase was lessened because of the reduction of income from International Government Bodies (EUR 183,027), from Inter-Government Organisations (EUR 3,519) and from Italian Government Entities (EUR 768,827). **Project Outlays** amount to **EUR 35,367,885**, increasing by **EUR 12,697,619** versus the previous year. These include all costs incurred to carry out projects in the specified geographical areas. In the current period the initiatives in Sub-Saharan Africa amount to EUR 8,489,228, decreasing by EUR 1,294,261 versus 2019. These represent 24% of the total 2020 Project Outlays. Outlays in Asia, equal to EUR 2,841,681 or 8% of the total Project Outlays, increased by EUR 1,162,977 versus 2019. The MENA area shows outlays for EUR 9,707,549, equal to 27% of the total outlays, increasing by EUR 2,687,887 versus 2019. America shows outlays for EUR 2,846,043, equal to 8% of total outlays, increasing by 1,112,830 versus 2019. Europe shows outlays for EUR 11,483,384, equal to 33% of total outlays, increasing by EUR 9,028,186 versus 2019, mainly due to projects implemented for fighting the pandemic. **Project Margin** shows a positive balance of **EUR 79,561, which is the difference between Project Proceeds and Project Outlays**. This margin represents Cesvi Fondazione's annual exposure to co-financing.

6.2 Project Income

Project proceeds from private donors amount to **EUR 3,958,165** and are the result of fundraising activities from individuals and private organisations. These proceeds don't follow the Activity Progress accounting principle, and they will be allocated to relevant projects in the following years. On the 30th 2020 we received the 2018 “5xmille” contribution, which related to 2017 Tax Returns, for the value of **EUR 242,833**. This contribution is accounted as shown in the chart below, in line with the guidelines provided by the Ministry of Labour and Social Policies. On 06/10/2020 we received the 5xthousand 2019, relative to the tax returns for 2018, for **EUR 229,794** which, with the Boards deliberation on 30 December 2020 and following the guidelines of the Ministry of Work and Social Policies for formulating the balance sheet on the usage of the “5xthou-

CO-FINANCING COMMITMENTS						
PROJECT	MAIN DONOR	COMMITMENTS AT 01/01/20	COMMITMENTS STARTED IN 2020	FULFILLED COMMITMENTS AT 31/12/20	COMMITMENTS TO FULFIL BY 31/12/21	COMMITMENTS TO FULFIL AFTER 31/12/21
AFSOM0066	European Union	4,510	-	4,510	-	-
AFMOZ0009	European Union	655	-	655	-	-
MEPSE0012	European Union	125	-	125	-	-
MEPSE 0023	European Union	46,871	-6,519	40,352	-	-
MEPSE0029	European Union	9,680	-	5,017	4,663	-
ASTJK0024	European Union	60,977	-25,000	34,615	1,362	-
LAHTI0036	European Union	41	-	41	-	-
ASMMR0052	Gov. It. Bodies	19,382	-19,382	-	-	-
LAHTI0039	European Union	27,966	-	15,090	12,876	-
LAHTI0042	United Nations	30,599	-	18,440	12,159	-
LAVEN0002	European Union	8,995	-	8,995	-	-
EUITA0085	Comp. and Found.	25,401	-	7,593	17,808	-
EUITA0091	Comp. and Found.	51,787	-	27,470	24,317	-
AFZWE0049	European Union	115,941	-115,941	-	-	-
AFZWE0050	European Union	215,515	-200,000	4,009	4,454	-7,052
LAVEN0003	European Union	-	17,584	2,387	15,197	-
LACOL0003	Gov. It. Bodies	-	4,722	1,851	2,872	-
EUALB0032	Gov. It. Bodies	-	6,683	60	3,974	2,650
EUALB0033	Gov. It. Bodies	-	1,242	54	713	475
EUITA 0118	Comp. and Found.	-	10,287	7,541	2,746	-
EUITA0089	European Union	-	5,267	851	2,523	1,893
EUITA0097	European Union	-	29,437	4,572	11,935	12,930
AFKEN0012	Gov. It. Bodies	-	1,888	261	849	778
AFSOM0101	United Nations	-	9,366	4,618	4,748	-
AFSOM0103	United Nations	-	20,456	10,916	9,539	-
MELBN0016	European Union	-	19,210	3,738	12,378	3,094
AFKEN0013	European Union	-	26,069	3,021	14,556	8,491
TOTAL		618,445	-214,631	206,782	159,669	37,363

sand of tax returns”, has been set aside as described in this note at points 5.2 and 6.3. Other project proceeds amount to **EUR 390.015**, increasing by **EUR 70,014** versus 2019. They include gains on exchange rates (these don't represent the result of economic transactions with third parties in foreign currency, but are the result of the recording in EUR in our accounts of project managed in foreign currency, often USD) for EUR 375,107 and from **Proceeds from accessory activities**, amounting to **EUR 14,908**, increasing by **EUR 3,960** from the previous year.

6.3 Outlays

Other project outlays, amounting to **EUR 470,489**, include losses on exchange rate and inefficiencies on project activities. These outlays have decreased by EUR 115,455 versus 2019. As mentioned above for other project proceeds, these outlays don't represent the result of economic transactions with third parties in foreign currency, but are the result of the recording in EUR in our accounts of project managed in USD. **Employment Costs** amount to **EUR 1,270,682** and include the HQ salaries - including personnel dedicated to fundrai-

sing, at net of what is directly related to a project activity – for **EUR 1,201,979**, and the costs for **Severance indemnity**, amounting to **EUR 68,703**. Employment costs decreased by **EUR 342,872** versus 2019. This saving is mostly due to not having replaced the three top managers who left in 2019 at the overall extra cost of **EUR 204,086** in amicable settlements. As per 31st December 2020 our workforce was made up of 47 people. In 2020 6 new people were hired and 5 people left.

General Outlays amount to **EUR 423,870**, decreasing by **EUR 39,309** versus the previous period.

Outlays for fundraising activities amount to **EUR 1,1091,492**, decreasing by **EUR 21,466** versus the previous year, and they include costs directly related to fundraising activities and production expenses, and not to personnel costs anymore.

The setting aside of the 5xthousand contribution fund, amounting to **EUR 229,794**, was not present in the 31 December 2019 Financial Statement. It consists in the setting aside of the sum of **EUR 229,794** received on 6th October 2020 as the 5xthousand 2019, as deliberated by the Board on 30th December 2020 following the guidelines of the Ministry of Work and Social Policies for formulating the balance sheet on the usage of the “5xthousand of tax returns”

Total Depreciation for the year amounts to **EUR 127,084**, increasing by **EUR 16,796** versus the previous year.

6.4 Financial outlays and income

Financial Income amounts to **EUR 3,030**, increasing by **EUR 1,459** versus the previous year. This only includes bank interest.

6.5 Extraordinary outlays and income

Extraordinary income amounts to **EUR 42,618**, increasing by **EUR 7,972** versus the previous year. Extraordinary outlays only include contingent liabilities and amount to **EUR 195,298**, increasing by **EUR 66,919** versus the previous year. The extraordinary component shows therefore a negative margin of **EUR 152,681**, decreasing by **EUR 58,948** versus 2019.

6.6 Noteworthy post-financial-year-end data

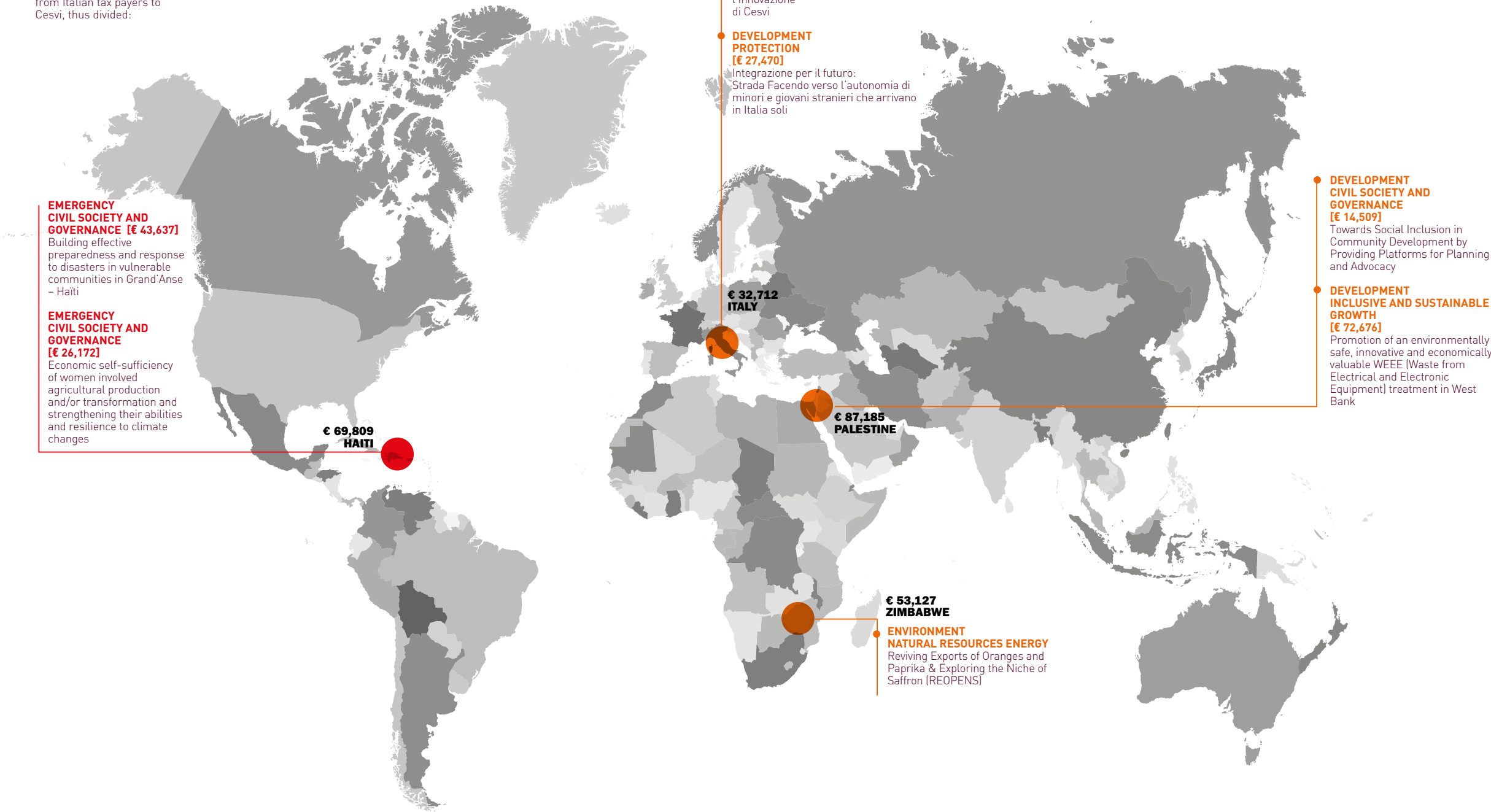
Concerning the project entries, in spite of the ongoing pandemic, the submissions have remained at the level of the first months of 2019 and the previous fiscal year, a figure reinforced by the Institutional Donors efforts in financing programs in foreign countries for contrasting COVID-19.

On a national level Cesvi, with the support above all from private individuals and Foundations, has set up a series of programs focused on restarting and supporting the world of show business, enterprise and the post-pandemic social context. Concerning fund raising, the provisional data confirm the 2020 figures, not taking into consideration the seasonal data of the pandemic emergency.

As of today, Cesvi has not applied safeguard measures proposed by the government such as layoffs, but has instead favored

2018 “5xmille” contribution

Allocation of the **Eur 242,833** contribution from Italian tax payers to Cesvi, thus divided:



the use of leave time in order to reduce the related accrual at the end of 2021. During the recent lock-down the company kept operating in remote working mode and keeping the Milan and Bergamo offices open for the staff who had to carry out roles in the office.

The financial situation is positive and the organisation has paid both suppliers and employees regularly and unlike the previous year has not availed itself of the suspension of taxes. Based on the above considerations, the directors of Cesvi Fondazione Onlus believe that the company will be able to continue as a going concern.

6.7 Profit/Loss for the Financial Period

The profit for the period amounts to **EUR 274,664** and it is the sum of the following items in the Profit and Loss Account: Project margin plus the difference between project Income and Outlays plus extraordinary and financial margins. It is certified that, in line with paragraph no. 6 of article no. 10 of D.L. 460/97, the employees' salaries are paid according and within the limits of the terms included in the collective employment contract, applicable to the Foundation's activity.

The Board of Directors

MEETING MINUTES FROM THE BOARD OF AUDITORS

On 17th May 2021 at 4.30 pm, the undersigned Auditors of the “CESVI Fondazione” Onlus met by means of a teleconference as provided by safety regulations brought by the Covid-19 health emergency which advised to avoid meetings in attendance for the full persistence of the pandemic situation and to contain, as far as possible, the spread of the infection. The conference call came after several telephone and Skype sessions with the administration of the Foundation, concluded the examination of the financial statements as at 31st December 2019 and its attachments, and drew up the following report.

REPORT OF THE BOARD OF AUDITORS ON THE FINANCIAL STATEMENTS AS AT 31ST DECEMBER 2020

Shareholders, the financial statements for the year ended 31st December 2020, approved by the Board of Directors on 10th May and promptly transmitted to us, are presented to you for examination and include the Balance Sheet, Profit and Loss Account and Explanatory Notes and are accompanied by the Report on social operations.

Report on the audit of the financial statements

We performed the audit of your Foundation's financial statements as at 31st December 2020 and, in our opinion, it provides a true and fair view of the assets and financial situation of the Foundation at 31th December 2020, of the economic result and the cash flows for the year, ended on that date in compliance with Italian regulations governing the preparation criteria. We also include prospective hypotheses on the continuity of the foundation, even though, almost paradoxically, the year of the pandemic has been for Cesvi a year of feverish activities and also major results for fundraising and projects. Nevertheless, as the pandemic and its pernicious effects are not over yet, Cesvi in its financial statements has continued to allocate remarkable resources to face not only possible following waves but also health and economic repercussions, keeping an eye both on Italy and other countries, according to the mission it is entitled to, because, more than ever before, in such situation the axiom which matters is: nobody wins alone.

Elements considered in our assessment

We carried out the audit in accordance with the International ISA Italia auditing standards supplemented by the correct accounting principles set forth by the National Councils of Chartered Accountants and Accountants with particular regard to the indications of the “Not-for-profit organisations’ summary financial results presentation document” approved by the National Council of Chartered Accountants. Our responsibilities under these principles are further described in this report in the section Auditors’ responsibility for

the auditing of the financial statements. We are independent with respect to the Foundation, in compliance with the rules and principles concerning ethics and independence, which, by Italian law, are applicable to the auditing of the financial statements. We believe we have obtained sufficient appropriate audit evidence on which to base our assessment.

Responsibilities of the Directors and of the Board of Auditors for the financial statements

The Directors are responsible for the drafting of financial statements that provide a true and fair view, in accordance with Italian regulations governing the drafting criteria. They are also responsible for assessing the Foundation's ability to continue to operate as a functioning entity and, in preparing the financial statements, for the appropriateness of using the assumption of operational continuity, as well as for adequate information on the subject. The assessments carried out allowed to detect the substantial absence of criticality signs on the Foundation's ability to sustain in the immediate future, and in particular in the next twelve months, the mission to which it is entitled, all while taking into account the possible mentioned economic effects of the Coronavirus pandemic. The Board of Auditors has the responsibility for the supervision, within the terms established by law, over the financial management of the Foundation.

Auditors’ responsibility for the auditing of the financial statements

The Auditors must arrive at the acquisition, with reasonable certainty, that the financial statements, as a whole, do not contain significant errors, due to fraud or unintentional behaviour or events, and at the issue of an audit report that includes the assessment. As part of the audit, we exercised professional assessment and maintained professional prudence for the entire duration of the audit. Furthermore:

- we have acquired an understanding of the internal control that is relevant to the audit in order to define audit procedures appropriate in the circumstances;
- we assessed the appropriateness of the accounting principles used and the reasonableness of accounting estimates made by the Directors, including the related disclosure;
- we evaluated the presentation, the structure and the content of the financial statements as a whole, including the information, and whether the financial statements represent the underlying transactions and events in order to provide a correct representation;
- we informed the managers of the governance activities, among other aspects, of the scope and timing planned for the audit and the significant results that emerged.
- We further remind you that the Foundation also submitted the financial statements to a voluntarily audit, which was carried out by the auditing company Pricewaterhouse-

Coopers SpA, for the certification of its compliance with the correct accounting standards. With this company we are still in touch and we exchange the most significant information coming from our constant attendance to the meetings of the Foundation's Board of Directors.

Supervisory activity

During the year under review, the Board of Auditors supervised compliance with the law and the Articles of Association and compliance with the principles of correct administration. They attended the shareholders' meetings and all the meetings of the Board of Directors; although authorized by statutory regulations, in relation to which, on the basis of the information available, they did not find any violations of laws or of the articles of association, nor operations that were manifestly imprudent, risky, in potential conflict of interest or such as to compromise the integrity of the corporate assets. The Board of Auditors acquired information from the Board of Directors and the delegated bodies, during the meetings held, on the general performance of management and on its foreseeable evolution, as well as on the most important transactions, considering their size and characteristics, carried out by the Foundation and it has no particular observations to report. It acquired knowledge and supervised, within the area of competence that the law attributes to the same Board,

the adequacy and functioning of the organizational structure and the administrative-accounting system, as well as the reliability of the latter to correctly represent the management facts of the Foundation, also through the collection of information from the function managers and, in this regard, has no particular observations to report. During the period no opinions provided for by law have been issued by the Board of Auditors, but was carefully monitored the revision and updating of the Statute to the regulations of the Third Sector Code and to the relevant transformation of the Foundation in Third Sector Entity, which will be carried out as soon as RUNTS (Register Unique Third Sector) is issued. During the supervisory activity, as described above, and the checks carried out during the year, no other significant facts emerged such as to require mentioning in this report. We therefore express a favourable opinion on the approval of the financial statements as at 31/12/2020 and on the Board's proposal to carry forward the result of the year, equal to 274,664 euros.

The Board of Auditors
Ms. Francesca Maconi
Mr Rino Salvatore Messina
Mr Alberto Finazzi
Bergamo, 17th May 2021



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Independent auditor's report

To the board of directors of Cesvi Fondazione Onlus

Opinion

We have audited the financial statements of Cesvi Fondazione Onlus (the Foundation), which comprise the balance sheet as of 31 December 2020, the profit and loss account for the year then ended and related notes.

In our opinion, the financial statements give a true and fair view of the financial position of Cesvi Fondazione Onlus as of 31 December 2020 and of the result of its operations for the year then ended in compliance with the criteria explained in the notes to the financial statements.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of this report. We are independent of the Foundation pursuant to the regulations and standards on ethics and independence applicable to audits of financial statements under Italian law. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other aspects

This report is not issued in accordance with Italian law because in the year ended 31 December 2020 Cesvi Fondazione Onlus was not obliged to assign an audit engagement pursuant to the Civil Code.

Responsibilities of the Directors and the Board of the Auditors for the Financial Statements

The directors are responsible for the preparation of financial statements that give a true and fair view in accordance with the criteria explained in the notes to the financial statements, for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

The directors are responsible for assessing the Foundation's ability to continue as a going concern and, in preparing the financial statements, for the appropriate application of the going concern basis of accounting, and for disclosing matters related to going concern. In preparing the financial statements, the directors use the going concern basis of accounting unless they either intend to liquidate the Foundation or to cease operations, or have no realistic alternative but to do so.



The board of the auditors is responsible for overseeing, in the terms prescribed by the Statute, the Foundation's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (ISA Italia) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of our audit conducted in accordance with International Standards on Auditing (ISA Italia), we exercised our professional judgement and maintained professional scepticism throughout the audit. Furthermore:

- We identified and assessed the risks of material misstatement of the financial statements, whether due to fraud or error; we designed and performed audit procedures responsive to those risks; we obtained audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- We obtained an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Foundation's internal control;
- We evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors;
- We concluded on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Foundation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Foundation to cease to continue as a going concern;
- We evaluated the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicated with those charged with governance, identified at an appropriate level as required by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identified during our audit.

Milano, 18 May 2021

PricewaterhouseCoopers SpA

Signed by
Gian Paolo Manfrè
(Partner)

This report has been translated into English from the Italian original solely for the convenience of international readers

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NewTargetAgency
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Carta riciclata CyclusOffset





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