



cesvi

ANNUAL
REPORT
2019
FINANCIAL
REPORT



Summary

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cesvi

Cesvi Fondazione Onlus
Incorporated in Italy on January 18th, 1985
NGO since 14/9/88 according
to art. 28 law 49/1987
Civil Society Organization (OSC)
since 4/04/2016 according to art. 26 law 125/2014
Moral entity (nr. 1 of the Juridical Person Register
of Bergamo Prefecture) Fiscal code 95008730160

Italian member of
Alliance2015
European NGO Network

Alliance 2015

NGO in Special Consultative Status with the
Economic and Social Council of the United Nations

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Oscar di Bilancio

Annual Report Award (FERPI)
2000 – 2011 – 2017

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Bergamo, June 30th, 2020

It seems so strange now to present what we did and the results we achieved in 2019, it feels far off in time, almost inappropriate.

2020 was meant to be a year of celebrations for Cesvi's first 35 years of activity. We were preparing to organize various events to involve our supporters but, alas, in early 2020 we were overwhelmed by the Covid-19 emergency that has shocked the global community and struck here where Cesvi has roots, Bergamo and its province, more severely than anywhere else.

In these months Cesvi has been involved in interventions in support of healthcare facilities (purchase of PPEs, respirators, mobile CT equipment etc.), in helping the most fragile, and now in the process of re-starting small and medium-sized businesses in Bergamo, as well as the music sector, all seriously damaged by the emergency lockdown.

Nevertheless, we cannot forget about all our 2019 projects and the people in all the other critical areas of the world where we operate with different partners and institutions. In fact, every day we find our motivation in Cesvi's projects, in the eyes of the people who can tell about them, in our collaborators' skills, professionalism, passion and desire to keep doing well. In every new smile on a child's face at House of Smile in Lima, in each new orange produced in Shashe-Zimbabwe, in each new safe building in Haiti.

Some food for thought from last year's activities – which are still very relevant – involves the interventions in support of migrants in extremely critical situations. In this regard I refer here to what was declared by the Ministry of Foreign Affairs and International Cooperation, who on the occasion of a parliamentary question on the conditions of migrants in detention centres in Libya said: "It is worth stressing that the lack of intervention by humanitarian workers in centres for migrants would have led to a considerable deterioration in the living conditions of migrants". At Cesvi we know this all too well, as we have been working alongside the weakest for 35 years, in contexts where human rights can be more easily violated.

Also in 2019 we kept respecting and enforcing our organization's ethical code, keeping our guard up on ethical values, legality and the application of internal rules. This has led to changes in the offices of the organization. We have also strengthened the safeguarding system aimed at preventing abuse against the most exposed subjects in the areas where we act. Constant dialogue with networks such as Link2007 and the international Alliance2015 is an opportunity for mutual exchange and growth for us, and the assessments we are subject to by our international donors is precious (in these weeks we are witnessing the final phases of an Assessment carried out by external auditors, intended for the renewal of 2021 of the Framework Partnership Agreement – FPA - with the European Commission DG ECHO – European Civil Protection And Humanitarian Aid Operations).

We have continued to consolidate our activities in our macro-sectors of specialization – childhood, hunger, environment – without neglecting our commitment to humanitarian emergencies (hereafter in rigorous alphabetical order, as these diverse situations entail extreme complexity and severity, each with its specific depths and difficulties: Haiti, Kurdistan, Mozambique, Somalia, South Sudan, Uganda, Venezuela). Finally, we have developed new initiatives in Italy to consolidate Cesvi's position also in our home country.

I'll close by wishing happy birthday to Cesvi for your first 35 years! Best wishes to keep up your good job, even with the dramatic experience of the Covid-19 pandemic, to be increasingly committed and active in support of people in dire need.

We thank you for reading the 2019 Annual Report and for the support that you will keep giving us in the future.

Gloria Zavatta
Gloria Zavatta
Cesvi President

Methodological note

Cesvi's Annual Report is the annual reporting tool for all the activities carried out by the Foundation from a narrative, managerial and economic-financial point of view. The reference period of this edition is the calendar year 2019. The information relating to the objectives and the context, the organization charts and human resources are up-to-date as of 29th June 2020.

On 12th June 2020, the Foundation's Board of Directors approved the 2019 Financial Statements and the Report from which the information contained in the Annual Report was drawn.

Since the 1990s Cesvi has used "reporting and financial statement information (...)" as an agile and accessible communication tool (...) which clearly and completely describes the company's activity, allowing to appreciate the effectiveness of the interventions carried out during the course of the year" as stated in the commentary to the Annual Report Award received in 2000.

Cesvi's 2019 Annual Report introduced some elements of novelty in its form and structure, compared to previous years, with the twofold objective of: i) introducing some elements in the process of approaching the Social Report according to the guidelines for ETS, which will become mandatory starting from the 2020 financial year, as encompassed within the Third sector reform; ii) reorganizing the Annual Report contents to better represent the complexity of the approach for programs now divided by type of intervention - emergency and/or development - and grouped according to the corresponding specific sectors. The reorganization of contents has also aimed to facilitate easier and more effective consultation and lay the foundations for its future and complete digitalization.

In order to achieve these objectives an internal working group representative of the various areas and departments of the Foundation has been set up for a complete joint design of the new format and the sharing of the drafting process within the organization at all levels.

The Cesvi 2019 Annual Report is therefore composed of two different sections: Annual Report and Financial Statements. It is written and published in two monolingual editions, Italian and English.

The Annual Report is organized in the following chapters:

- **Identity:** History, Mission, Vision, System of values, International quality and transparency standards;
- **Governance:** Organizational structure and charts;
- **Performance:** Statistical coherence indices, Numbers by country, Thematic tables by sectors of intervention reporting the activities in the countries divided by sectors, Focus on Italy;

- **Stakeholders:** Map of stakeholders, Our commitment to: people in need, partners, colleagues, donors, society.

The Financial Statements include the financial statement charts (Balance Sheet, Income Statement and Financial Statement), the Report of the Board of Statutory Auditors and the Independent Auditors' Report.

Valorisation of Contributions received in kind (voluntary services, free goods and services) was introduced in 2007 and is maintained here. In 2008 a table of shared and comparable efficiency indicators was introduced between Airc, Aism, Cesvi, Lega del Filo d'Oro, Save the Children, Telethon, Unicef and WWF.

With the 2013 financial year, the process of restructuring the accounting system was completed, making the Financial Statements more consistent with Cesvi's purposes, as well as more transparent, allowing immediate legibility of the Shareholders' Equity and of the margins of the projects.

The 5xmille (sum that taxpayers voluntarily allocate to Cesvi) is counted in the year of collection from private income and reported in the Notes to the Financial Statements in a specific chart according to the Guidelines of the Ministry of Labour and Social Policies, G.D. for Volunteering, Associations and Social Bodies.

For more detailed information and documentation, visit the website www.cesvi.org.

The preparation of the Annual Report involves multiple stakeholders every year. During the year, we focus on one or more audiences with specific targeted research and the collection of information in countries where Cesvi operates, in Italy and in Europe.

The main recipients of the report are the different categories of supporters, partners and opinion makers. This paper edition is for the first time printed in a limited number of copies (150) and published in full on the website www.cesvi.org. A summary edition of the financial statements is published in the magazines Vita and Open Cooperazione.

The Annual Report briefly expresses the totality of the project actions carried out by Cesvi all over the world, as well as the totality of the existing relationships with Italian and foreign stakeholders, whether they are the recipients of its interventions, supporting bodies or in-field operating partners. Therefore, no entity over which the Foundation should exercise significant control or influence and no activity relevant for reporting purposes is excluded from the Annual Report.

The Financial Statements are subject to annual review by a leading company in the sector (PricewaterhouseCoopers S.p.A.) which issues a Report certifying the transparency and

consistency of the accounting, organizational and procedural process in the various financial years. In recent years, the assessment of the auditing firm was also extended to the variables of effectiveness linked to field activities.

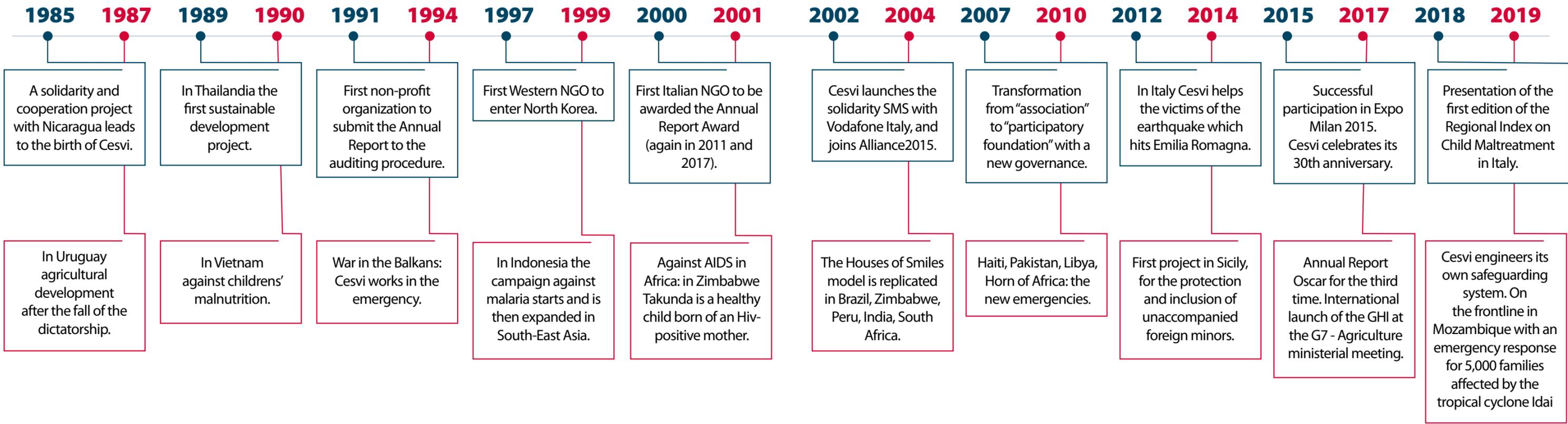
Cesvi is accredited by numerous Institutional Donors, and is subjected to periodic assessments carried out in the form of self-assessment, documentary due diligence verification or with visits by external auditors, both at the headquarters and at offices abroad. These controls are mostly related to the financial and administrative management of the individual projects, but also to the adequacy and correct application of the procedures, including an assessment especially targeting the measurement and monitoring of the results achieved, the

transparent and effective management of the prevention and protection projects and systems. In other cases, these controls have a broader scope of application, aimed at verifying the organizational capacity as a whole, through assessments of the functioning of the structure, the organizational risk management system and the effectiveness of the internal control systems.

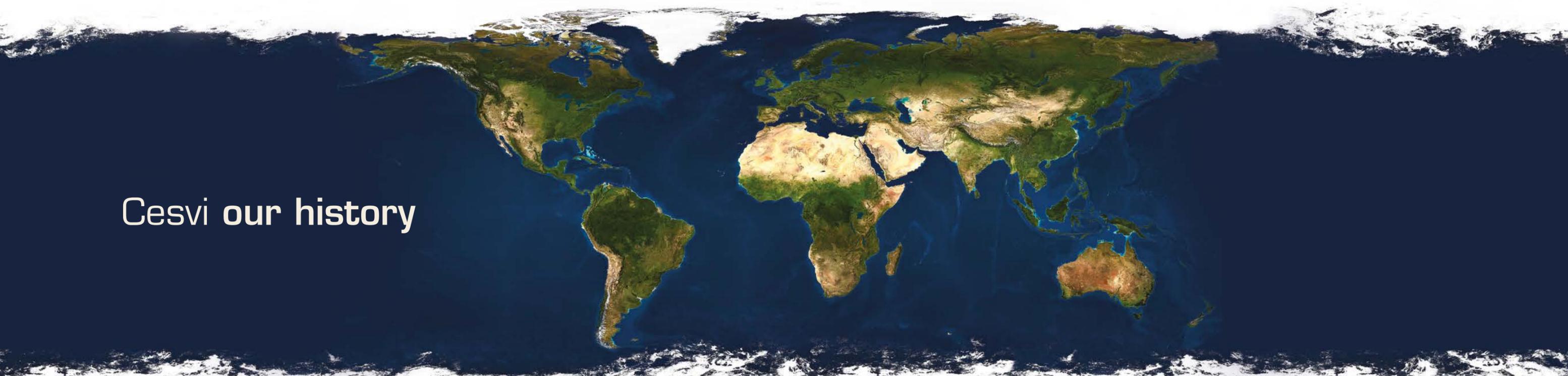
A significant number of projects are also subjected to external or internal evaluations, responding to different evaluation purposes and conducted with various methodologies. From a medium-long term perspective, impact assessments of the programs and sector of intervention are of significant interest: it is through those that Cesvi set new foundations, also by reorganizing the contents of the Financial Statements.







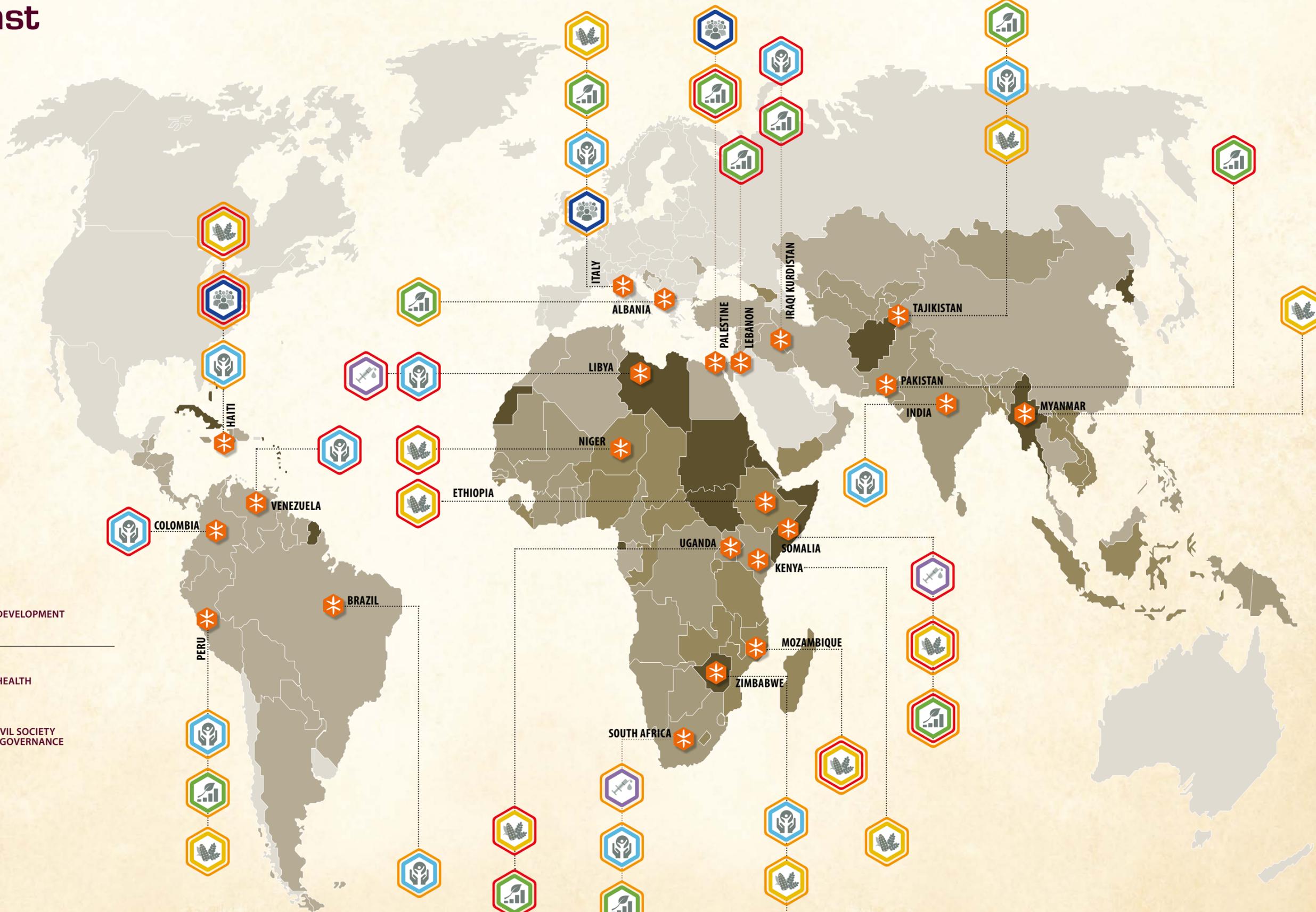
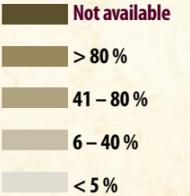
Cesvi our history



Cesvi against poverty

POVERTY MAP

Population living below poverty line (less than 2 \$ per day)



Key sectors

SETTINGS



Our Identity

MISSION

Cesvi operates worldwide to support the most vulnerable populations in promoting human rights and achieving their ambitions, for sustainable development.

Under the ideals of social justice and respect of human rights, Cesvi pursues the wellbeing of vulnerable populations in condition of poverty or struck by war, natural calamities and environmental disasters. This is achieved, at an international level too, through works of humanitarian aid, in the context of both emergency and development, in support of the weakest categories - children, women, elderly and social outcasts -, supporting them in meeting their aims with the objective of promoting self-sufficiency in a sustainable future.

VISION

Cesvi believes that the recognition of human rights contributes to everybody's wellbeing of everyone on the planet, a shared home to be safeguarded.

VALUE SYSTEM

Cesvi's conduct is inspired to the utmost integrity and honesty in all circumstances and areas in which it intervenes, both in institutional relations, in relations with donors and in the respect of beneficiaries' dignity.

Furthermore, the Foundation undertakes to respect the ethical principles of *legality, correctness, independence-neutrality and social responsibility*.

The principle of legality dictates compliance with regulations: Cesvi refuses any illicit behaviour even when it is put

into practise with the intention to meet the interests of the Foundation.

The principle of correctness implies respect from the recipients of the Ethical Code and of everyone's rights, however involved in the Foundation's activity. From this point of view the Foundation and all its agencies act in respect of the fundamental human rights, avoiding in their relations with counterparts any discrimination based on age, gender, sexual orientation, state of health, race, nationality, political leanings and religious beliefs.

According to the principle of *independence-neutrality*, Cesvi is completely independent of private interests and autonomous from governmental policies, aware of its signature social role towards the beneficiaries and their communities, preserving its neutrality in the fields of intervention.

In 2019 Cesvi has carried on an organizational and procedural adaptation process guided by humanitarian principles, CHS standard (Core Humanitarian Standard) and by the ever more severe quality requirements defined by the main institutional European donors. The main interventions have been the strengthening of the Human Resources Management System, with the revision and the update of Human Resources Policy and of the Code of conduct, two fundamental documents for Cesvi's actions, whose core is its people.

Cesvi staff's growth is also pursued with the refreshment of the training methodology along with the creation of sharing and exchange opportunities through the internal channel Learning & Sharing Space, implemented by MEAL function at the HQ level and accessible to the staff all over the world. Another priority area of improvement has regarded Cesvi

capacity to safeguard and protect beneficiaries people and communities it works for. In order to do that, the Safeguarding system has been strengthened and an organization-wide implementing plan was defined, to be operationalized for all Cesvi realities and activities. Also in the area of fraud and corruption prevention, the internal system was reinforced and strengthened, integrating the provisions of the related policy into organisational procedures.

Practices and tools Guidelines for the creation of systems for reception and management of feedbacks and reports within the projects implemented by Cesvi have been introduced and disseminated, integrating and making more homogeneous Cesvi system for management of internal or external reports related to malpractices and, above all, to violation of principles, policies or procedures along with unfair behaviours, or alleged as such.

The implementation of these processes and the dissemination of good practices within the organization has enabled Cesvi to improve its transparency and accountability, through a higher staff's awareness and widespread and open control, accessible to all the NGO stakeholders.

All the documentation mentioned above is published on Cesvi's web site, in Italian and in English, and in particular:

- **Ethical Code:** <https://www.cesvi.org/who-we-are/transparency/>
- **Policies:** <https://www.cesvi.org/who-we-are/transparency/our-policies/>
- **Notes on Privacy:** <https://www.cesvi.org/notes-on-privacy/>



Bergamo, 11th July 2019.
Group photo during the annual staff meeting.

CESVI OPERATIONAL PHILOSOPHY: PARTICIPATION



"È MEGLIO ESSERE APPROSSIMATIVAMENTE CORRETTI CHE ESATTAMENTE SBAGLIATI" (Keynes)
"I PREFER TO BE ROUGHLY RIGHT THAN EXACTLY WRONG" (Keynes)

by Ettore Tibaldi

THE VALUE OF TRANSPARENCY

Whatever information or suspicion related to violations of Cesvi Policy and Codes regulations can be reported through mechanisms indicated in Cesvi Whistleblowing policy:

 **by e-mail:** whistleblowing@cesvi.org

 **by regular mail:** sending a sealed envelope externally labelled "Whistleblowing - personal reserved" to Cesvi, Broseta 68A street, 24128 Bergamo (BG), Italy

 **by telephone:** calling the +39 035 2058058 and leaving a telephone number to be contacted by a member of the Vigilance Body or by the Cesvi President

 **in person:** whoever wants to report can ask for a specific meeting with the President of the Vigilance Body at the Headquarters or with the Cesvi President

SPECIFIC REPORTS CAN ALSO BE FORWARDED TO THE FOLLOWING E-MAILS DEDICATED:

 **SAFEGUARDING**
safeguarding@cesvi.org

 **FRAUD AND CORRUPTION**
fraud@cesvi.org

 **CONDUCT CODE**
hr@cesvi.org

Cesvi guarantees identity secrecy of the whistleblower, suspected persons and any other persons involved and heard during the investigation and the management of the report.

Cesvi and Core Humanitarian Standard on Quality and Accountability (CHS)



Since 2015 Cesvi has been a member of the CHS Alliance and a CHS verified organization, thanks to the completion, in 2018, of the verification process according to the CHS framework.

The improvement plan, drawn up from the verification process, led Cesvi to work hard, in 2019, on some priority issues. Amid these priorities, there's the strengthening of the organization's Safeguarding System, that is the set of policies, procedures and tools enabling Cesvi to prevent and tackle the risk that, because of its own projects or its own staff's conduct, people in need might be exposed to or undergo violence and abuse.

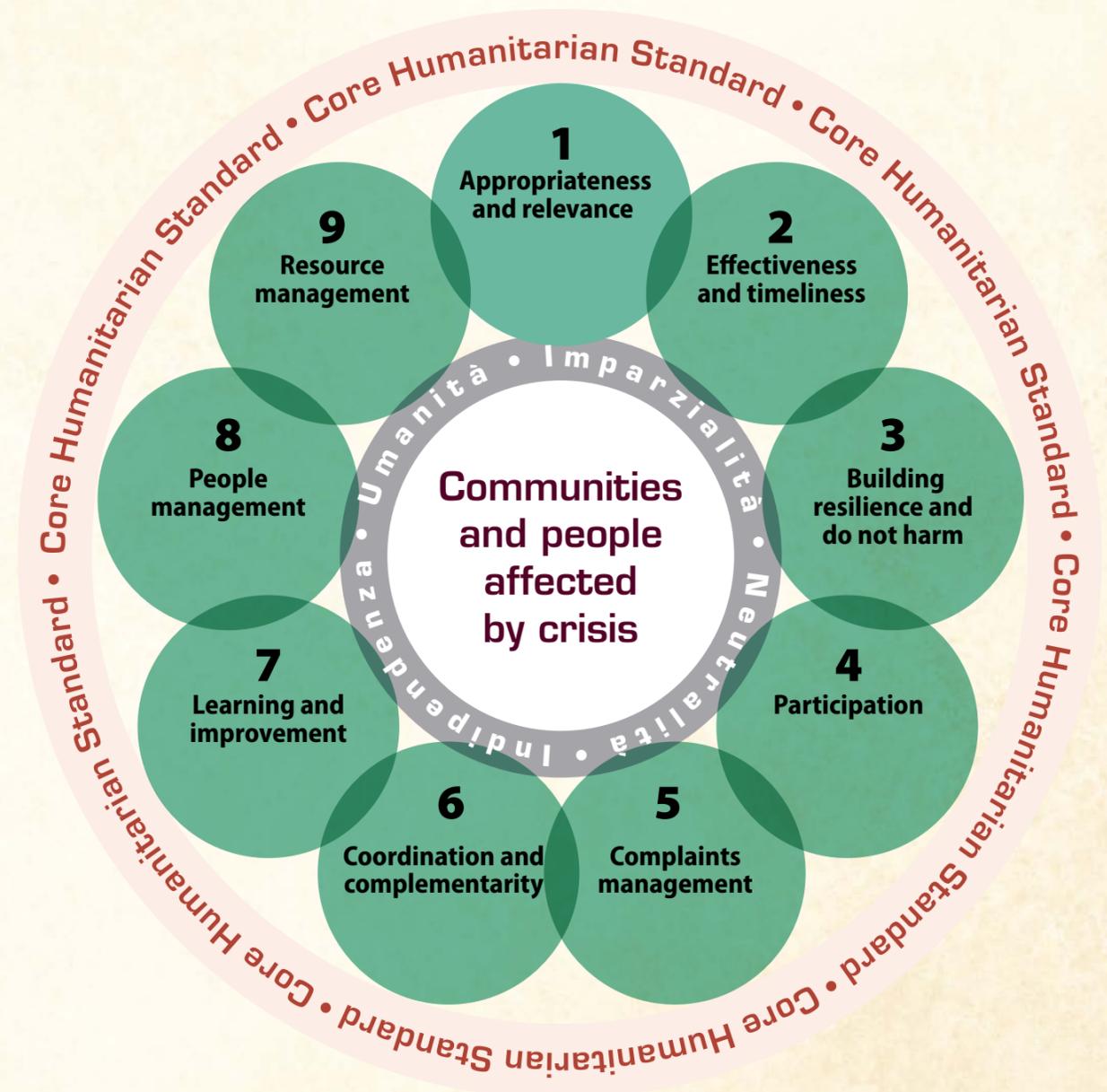
The results achieved in 2019 on this aspect are explained in the Stakeholder section of this Annual Report.

A second priority focus was the formalization of principles and processes guiding the development of partnerships, widely explained in the Stakeholder section too.

Thirdly, Cesvi has strengthened its internal control system. In 2019 Cesvi's work focused on risk analysis and control activities, defining the Organization Risk Management Framework. This identifies, codifies and evaluates the main risks – institutional, programmatic, safety, financial – to which the organization is exposed, along with the related ongoing mitigation measures and control activities.

Finally, Cesvi completed the revision of its own Human Resources Policy and Code of conduct, and developed new tools to increase awareness among staff of the organization's conduct principles and values.

The diagram below shows the updated version of measures through which Cesvi enforces the 9 commitments of the Core Humanitarian Standard.



The 9 commitments of Core Humanitarian Standard in Cesvi's work

1. CESVI MEASURES RELATED TO APPROPRIATENESS AND RELEVANCE

- Project Cycle management tools used in identification phase, including need assessment and stakeholder analysis
- Country strategy outline
- Cesvi Ethical Code (2017)
- Red Cross and Red Crescent codes of conduct endorsement

2. CESVI MEASURES RELATED TO EFFECTIVENESS AND TIMELINESS

- Technical humanitarian standards
- Project-based M&E
- Cesvi M&E Plan and ITT development guidelines
- Counting people reached - short guidance note

3. CESVI MEASURES RELATED TO BUILDING LOCAL RESILIENCE AND DO NOT HARM

- PSEA Policy (2018)
- Child Safeguarding Policy (2018)
- Cesvi Code of conduct (2019)
- WeCesvi: pocket guide to Cesvi Codes and Policies
- Risk analysis and follow up
- Project Safeguarding risk assessment
- Partner safeguarding capacity assessment
- Partnership agreements with local NGOs
- Compliance with the EU GDPR 2016/679 (EU GDPR).

4. CESVI MEASURES RELATED TO PARTICIPATION

- Community involvement in project identification and formulation
- Information sharing
- Cesvi Annual report

5. CESVI MEASURES RELATED TO COMPLAINTS MANAGEMENT

- Complaints and Feedback Mechanism Guidelines

6. CESVI MEASURES RELATED TO COORDINATION AND COMPLEMENTARITY

- Participation to relevant Clusters
- Consortia and partnerships
- Cesvi Guidelines for partnership building and partner assessment tools

7. CESVI MEASURES RELATED TO LEARNING AND IMPROVEMENT

- MEAL Unit at HQ level
- Learning and sharing space

8. CESVI MEASURES RELATED TO PEOPLE MANAGEMENT

- Cesvi Human Resources Policy (2019)
- Cesvi code of Conduct (2019)
- Cesvi Security Policy (2018)
- Security advisor position
- Standard induction face to face and e-learning

9. CESVI MEASURES RELATED TO RESOURCE MANAGEMENT

- Mechanism of budget planning and monitoring with integrated tools
- Cesvi Procurement procedures Manual (2017)
- Cesvi Policy to Prevent corruption and fraud (2018)
- Cesvi Whistleblowing Policy (2018)
- Organisational Model defined in the Legislative Decree 231/01 (2018)
- Certified Annual Balance-sheets by External Chartered Auditors
- FERPI Oscar for transparent communication of accounts and achieved results for 2000, 2011, 2017 Annual Reports
- Risk Management framework
- Cesvi Country-Amin Manual



PH. GIANFRANCO FERRARO

Governance

Giving value to our history to innovate

Cesvi has faced many changes over the past few years and 2019 has also been a transition year for several substitutions within its management. The most recent choices follow the direction of pursuing the development and strengthening of the Foundation through continuity in respect of its history and values.

This direction has led the Board of Directors to choose me as the person who is expected - together with the Board – to secure the Foundation and revamp it, designing innovative features, which are crucial in times of rapid, global changes. Personally, I've been dealing with Cooperation for 37 years: after being abroad for 20 years in various continents to implement development projects both with NGOs and with for-profit entities, since 2003 I've made available my experience at the Headquarters in Bergamo, earlier as Project Director and then as Chief Operations Officer.

As Director General I am now called on to draw up Cesvi's strategy for the medium-long term, and I think that this strategy can accomplish its aims via the enhancement of partnerships belonging to the social fabric of countries and contexts in which we operate.

The time has passed in which organizations of the "North" felt indispensable in carrying forward the elements of development in a given country through the "Project" tool, dear to our own cultural models. In fact, what has happened in the last 20 years is that this tool, the "Project", has become an instrument accepted and shared by very different cultures, which have been able to make it compatible with their cultural identities. This makes our presence in countries less indispensable in the terms in which this took place in the past.

These days our organizations must become promoters of development through the proposal of technical tools appropriate to the context and respectful of the rights of people and the environment. Tools to be developed in collaboration with the skills and capabilities present in the countries in which we operate.

Furthermore, the COVID-19 emergency has shown us how vital it is for Cesvi to pay great attention to its activities in Italy. The globalization of problems and the new emerging poverty conditions require care and resources, above all. In relation to that, Cesvi's capabilities and expertise, developed over 35 years acting in the most complex scenarios, at the service of the most vulnerable communities, implementing interventions for meeting specific requests and everybody's needs, can be transferred and prove to be effective at facing some of the Italian and European problems.

To maximize results in Italy, as in the rest of the countries where we are currently working, the development of ever improved coordination and networking with other actors involved in the system in which we intend to operate is fundamental. Also in that sense, the renewed desire to re-launch Cesvi's presence in Link2007, for Italy, and, at European level, in Alliance2015 should be noted.

Last but certainly not least, and on the contrary extremely important in our efforts to make our initiatives sustainable, Cesvi will give ever greater emphasis to the construction and definition of partnerships with the private sector and the creation of social enterprises, through a dedicated development strategy.

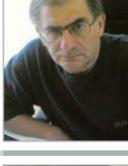
Piersilvio Fagiano
General Director

COLLEGE OF AD HONOREM FOUNDERS

	CRISTINA BOMBASSEI (*) Chief CSR Officer Brembo Group.
	BARBARA CARSANA (*) Lawyer, Head of the Public Office on violence against women of the Bergamo Association of Lawyers.
	FILIPPO CAVALLI (*) Director Style Capital SGR SpA
	TOMMASO FUMAGALLI Marketing Manager Henkel Italy & Founder of Spazio Edoné.
	GIANVITO MARTINO Scientific Director at San Raffaele Hospital. Professor of Experimental Biology at the Vita-Salute San Raffaele University, Milan.
	ANDREA MOLTRASIO Former President of UBI Banca Supervisory Board. Entrepreneur, President & CEO of Icro Coatings SpA.
	CRISTINA PARODI Journalist and anchorwoman. Celebrity supporter.
	CARLO PESENTI Chief Executive Officer Italmobiliare Investment Holding.
	GIULIA PESSINA Head of Social Impact Marketing and Communication of Ermenegildo Zegna Group.

	DINO POZZATO Entrepreneur in the mechanical engineering and catering sectors.
	MARCO SANGALLI CEO of Sensitive I/O. Co-Founder and shareholder of Mediaon (Kauppa). Board member of Sesaab.
	CATERINA SARFATTI Strategic Programmes Manager of C40 Cities Climate Leadership Group.
	ROSSELLA SOBRERO President of Koinètica, university teacher, CSR and social communication specialist.
	GIGI RIVA Journalist. Author of books/films on the former Yugoslavia conflict.
	GIULIO TERZI DI SANT'AGATA Ambassador and diplomat. Former Italian Minister of Foreign Affairs.
	LAURA VIGANÒ Professor of Banking/Microfinance - University of Bergamo.
	EMILIO ZANETTI Honorary Chairman of UBI Banca – Former President of Fondazione UBI Banca Popolare di Bergamo onlus.
	RICCARDA ZEZZA Co-author of the learning method MAAM – Maternity is a Master. Former manager in multinational corporations in Italy and abroad.

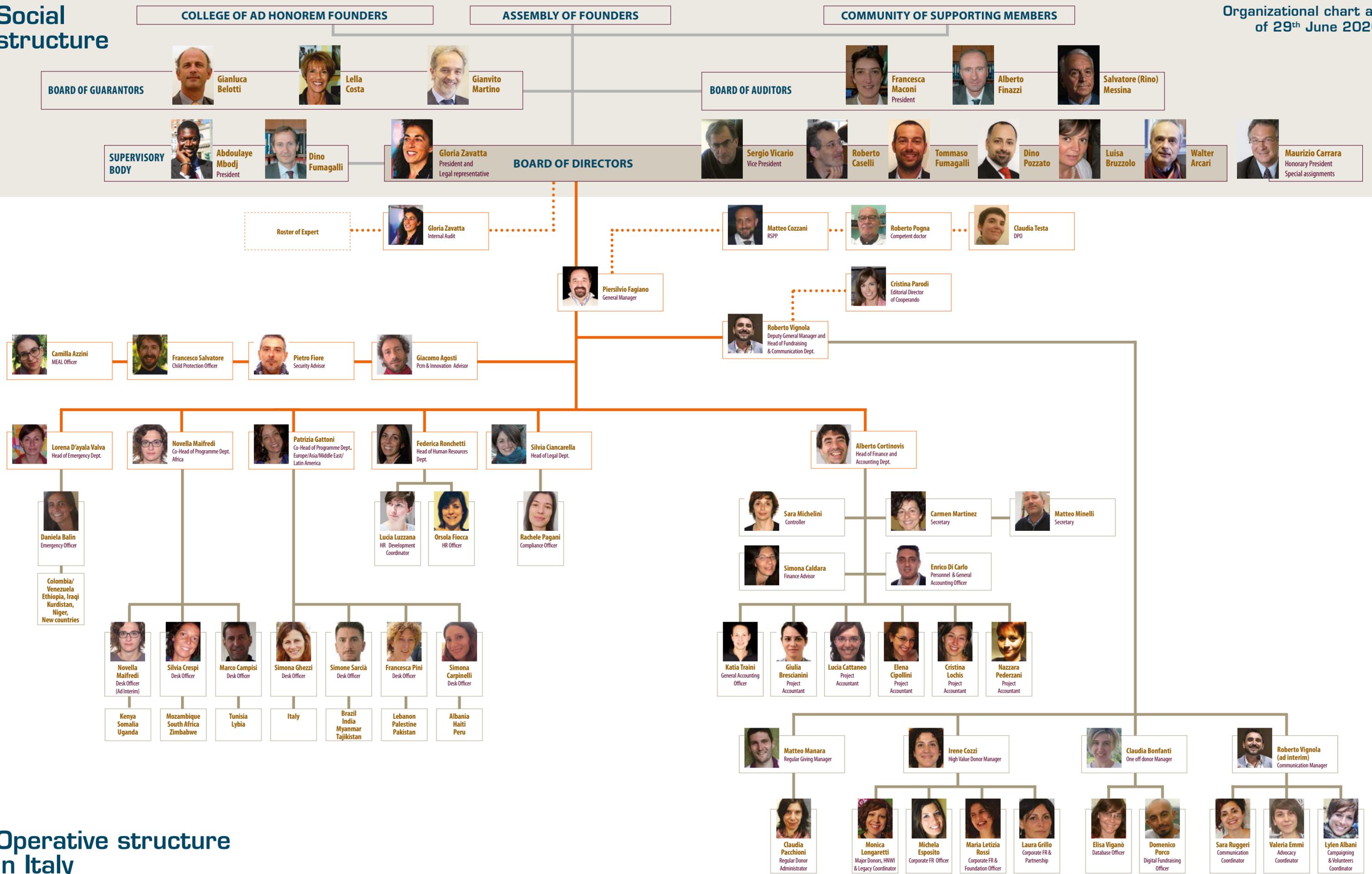
ASSEMBLY OF FOUNDERS

	WALTER ARCARI Engineer and consultant in the healthcare, plant, structural, hydraulic and environmental sector.		MASSIMO GUALZETTI Partner of Cluster, a company connecting local development and human capital.
	GIANLUCA BELOTTI Lawyer, specialized in Community Right, partner of the legal company Eujus.		MARIO (OSCAR) MAZZOLA Business communication expert. Partner and shareholder of Digital Communication.
	RICCARDO BONACINA Journalist. Founder and Director of Vita nonprofit magazine.		GIANGI MILESI Expert in Public Relations and Networking. President of Cesvi from 2005 to 2018.
	LUISA BRUZZOLO Director of Marketing and Fundraising at LILT.		ROBERTO MORETTI Doctor and lecturer in Public Health at the University of Geneva. Responsible for the health education at the Bergamo local health district.
	PAOLO CAROLI Founder of Cesvi. Former director of the Great Limpopo Transboundary Programme in South Africa.		NANDO PAGNONCELLI Managing Director of Ipsos, a company specialising in social research.
	MAURIZIO CARRARA President of Aragorn. Founder and President of Cesvi until 2005.		STEFANO PIZIALI Head of Advocacy & Italian Programs at WeWorld. Former Policy, Partnership and Safety Advisor at Cesvi.
	ROBERTO CASELLI Copywriter and creative director of ER Creativi in prima linea.		SERGIO VICARIO Managing Director of the communication agency Metafora.
	LELLA COSTA Theatre actress and author. Celebrity supporter.		GLORIA ZAVATTA Environment and social issues management expert in the manufacturing and services sectors. President of Cesvi since 2018.
	PIERSILVIO FAGIANO Cesvi General Manager.		

* Nominated on 29th June 2020

Social structure

Organizational chart as of 29th June 2020



Operative structure in Italy



ALBANIA PËRMET

BRAZIL RIO DE JANEIRO

COLOMBIA

SANTA MARTA

ETHIOPIA ADDIS ABEBA HAITI PORT AU-PRINCE - LES CAYES

INDIA DELHI



KENYA NAIROBI

IRAQI KURDISTAN ERBIL

ITALY BERGAMO - CAGLIARI - SIRACUSA

LEBANON BEIRUT

LIBYA TRIPOLI E MISURATA



MYANMAR NYAUNG

MYANMAR YANGON

MOZAMBIQUE MAPUTO

PAKISTAN ISLAMABAD

PALESTINE JERUSALEM - TULKAREM - GAZA



PALESTINE JERUSALEM

PALESTINE HEBRON

PERU PUERTO MALDONADO

SOMALIA BELETWEYNE



SOMALIA MOGADISHU

SOMALIA GALKAYO

SOUTH AFRICA CAPETOWN

TAJIKISTAN DUSHANBE

TUNISIA TUNISI

UGANDA PALABEK - KAMPALA

ZIMBABWE HARARE



Performance —

Cesvi by the numbers

OUR PRESENCE IN THE WORLD

	2017	2018	2019
 Countries	21	23	22
Overseas offices	77	52	66
Local partners	142	114	122
Projects	109	109	121

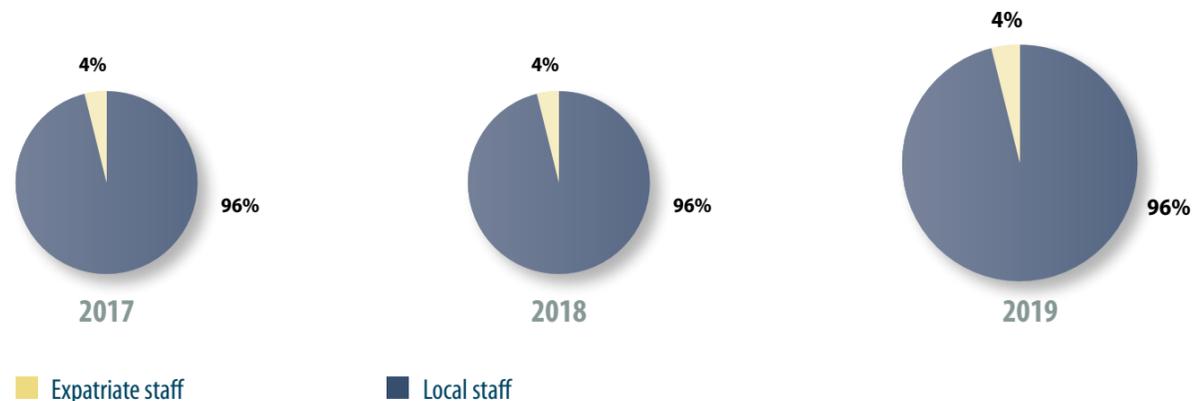
OUR INVESTMENT IN THE WORLD

	2017	2018	2019
 Project outlays €	26.766.271	23.410.138	23.025.300
Collected funds €	29.971.204	26.093.185	26.159.695
Funds raised from private donors	18%	20%	23%
Funds raised abroad	78%	71%	62%
In kind contributions €	531.627	1.197.426	1.579.817

Cesvi has defined a series of indexes assessing the contiguity between the achieved and fixed goals in order to evaluate the efficiency of its own action. The trends can be observed by comparing each index with

that of the previous two years. The differentiation of the funding sources shows our independence and internationalization. The local rooting index shows the local impact.

LOCAL ROOTING INDEX



Expatriate staff

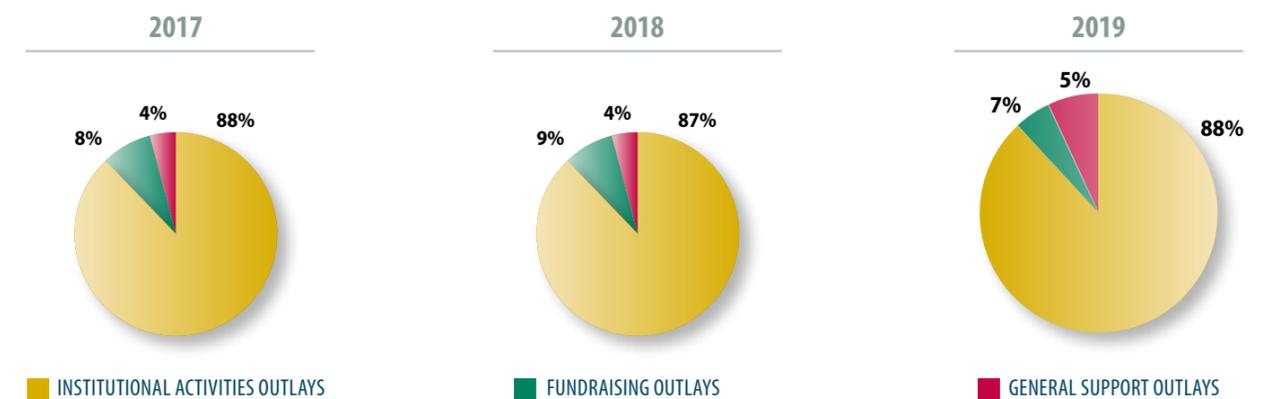
Local staff

BENCHMARK EFFICIENCY INDEXES

Summary of Profit and Loss Account Cesvi 2019 comparable with AIRC, AISM, LEGA DEL FILO D'ORO, SAVE THE CHILDREN, TELETHON, UNICEF AND WWF

OUTLAY FOR INSTITUTIONAL ACTIVITIES 23,025,300	PROCEEDS FROM PRIVATE INDIVIDUALS 5,914,258
Outlay for projects 22,670,266	Private donations 4,202,378
Other costs for projects 355,034	Funding from companies and foundations 1,711,880
OUTLAY FOR FUNDRAISING ACTIVITY 1,864,601	PROCEEDS FROM NATIONAL BODIES 3,934,065
OUTLAY FOR GENERAL SUPPORT 1,435,378	PROCEEDS FROM INTERNATIONAL BODIES 16,083,533
TOTAL OUTLAYS 26,325,279	OTHER PROCEEDS 227,839
	TOTAL PROCEEDS 26,159,695

EFFICIENCY INDEX

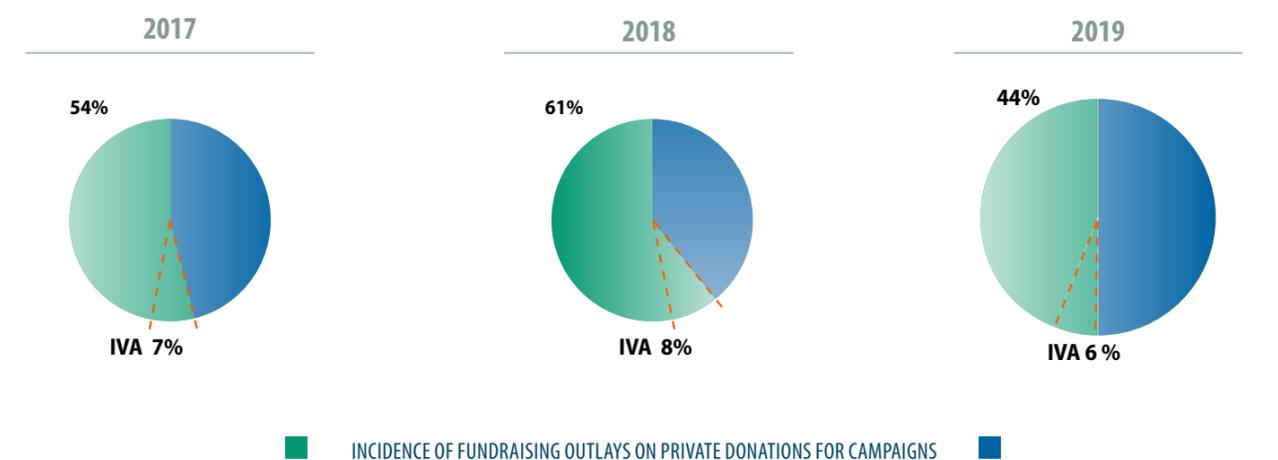


INSTITUTIONAL ACTIVITIES OUTLAYS

FUNDRAISING OUTLAYS

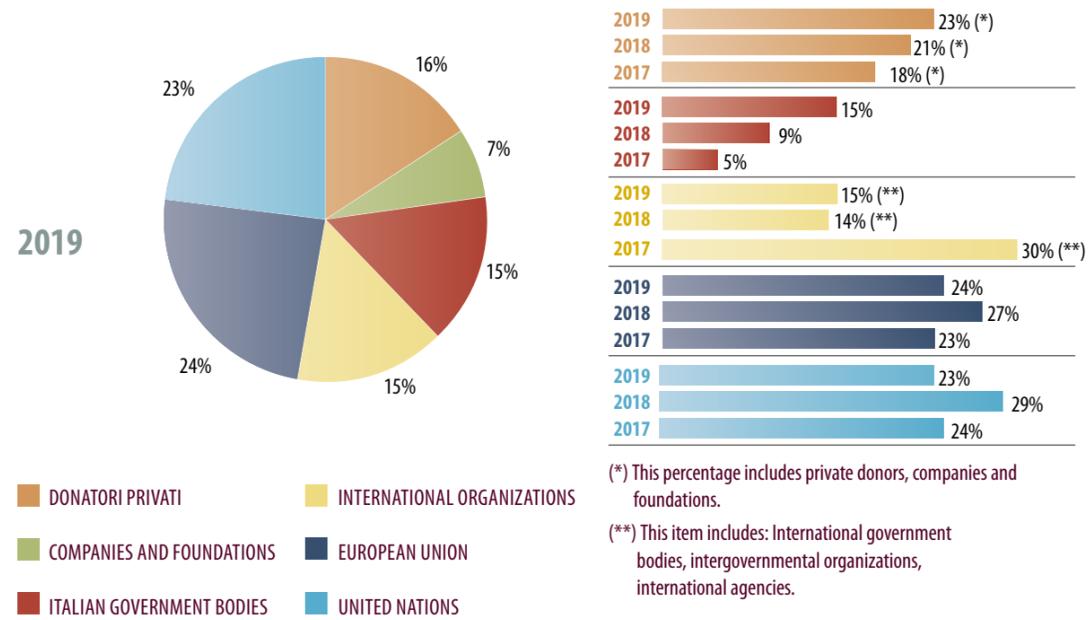
GENERAL SUPPORT OUTLAYS

EFFICIENCY OF FUNDRAISING CAMPAIGNS

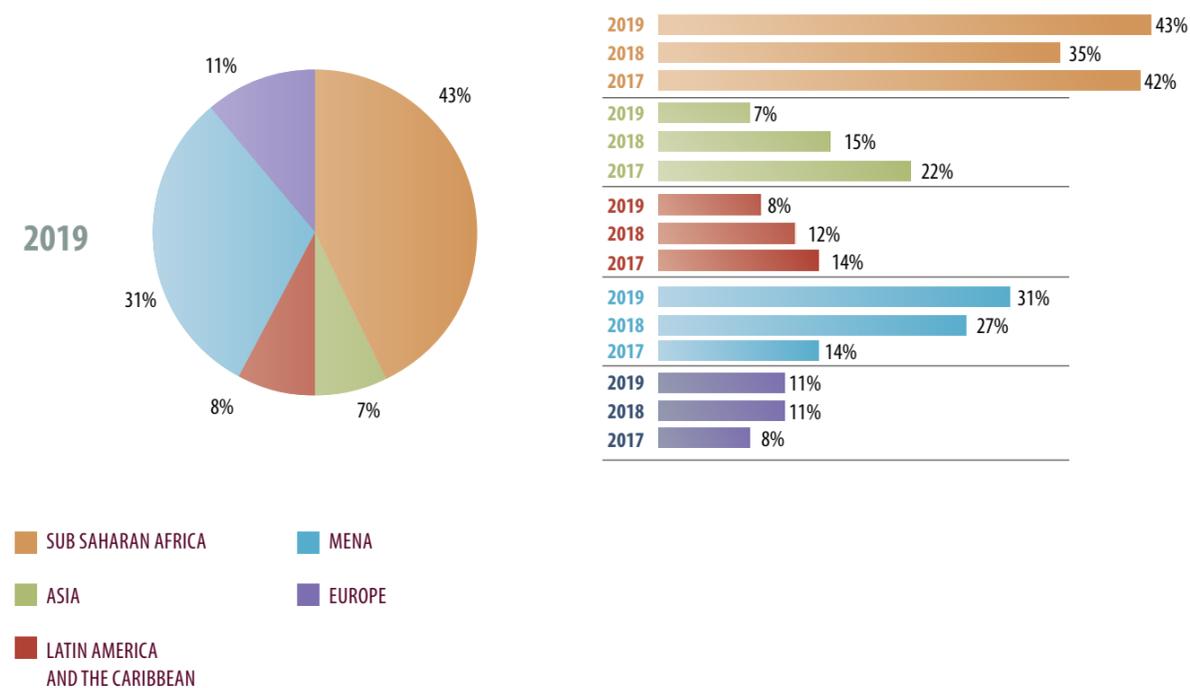


INCIDENCE OF FUNDRAISING OUTLAYS ON PRIVATE DONATIONS FOR CAMPAIGNS

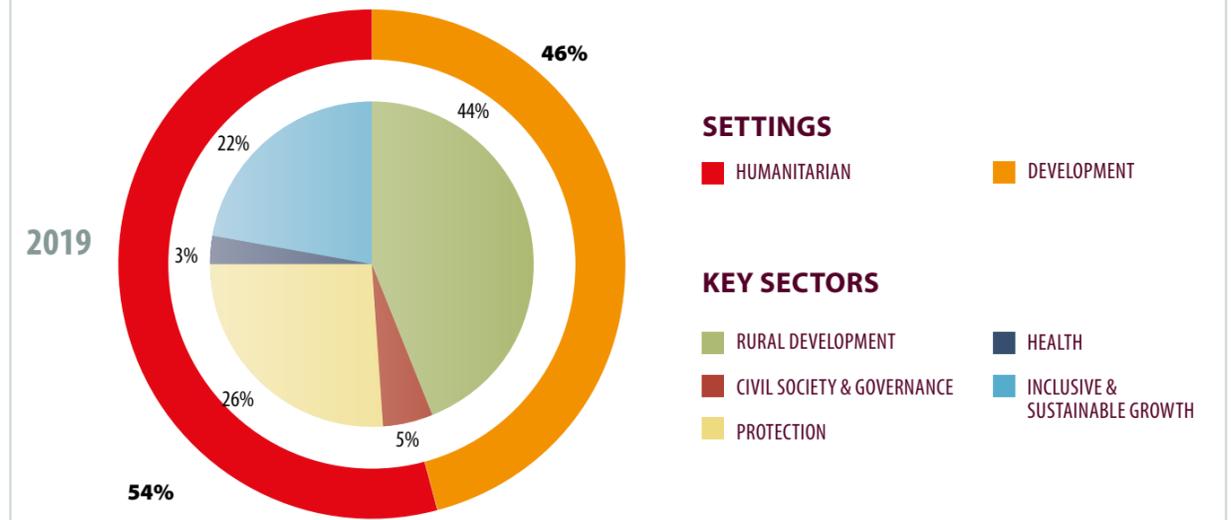
DIFFERENTIATIONS OF THE FUNDING SOURCES



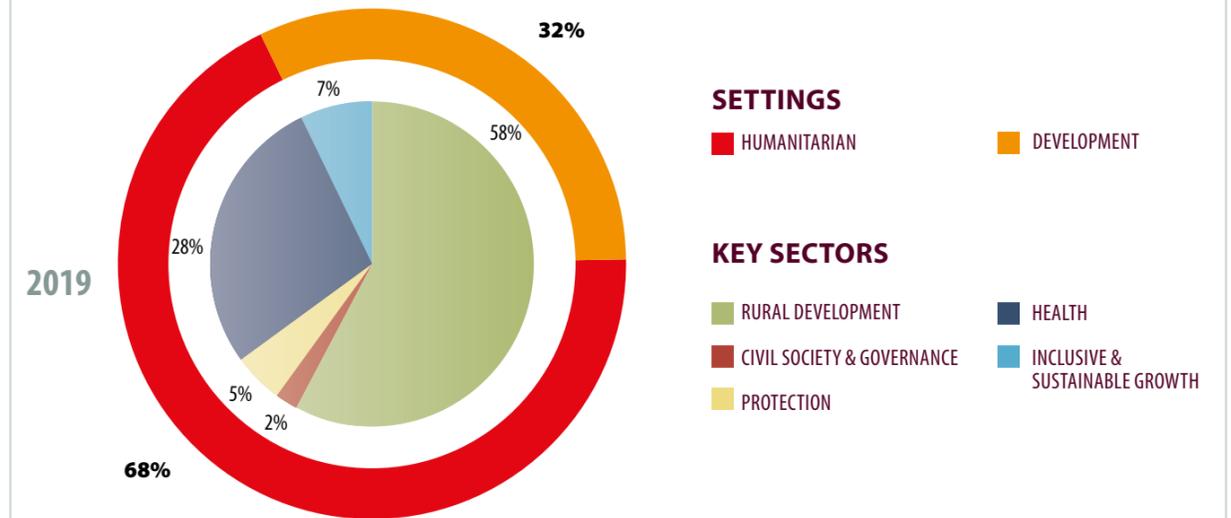
WORLDWIDE COMMITMENT



INVESTMENT IN HUMANITARIAN AND DEVELOPMENT SETTINGS & IN THE KEY SECTORS



BENEFICIARIES IN HUMANITARIAN AND DEVELOPMENT SETTINGS & IN THE KEY SECTORS



Unlike previous editions in which a 6-sector classification was adopted, the graphs of the 2019 Annual Report offer two breakdowns of outlays from projects and directly reached population: on the one hand, on the basis of the type of intervention (humanitarian or development setting). On the other, by sector. Considered sectors are: **Rural development** (food security, agriculture, value chains, water and sanitation); **Civil Society and Governance** (policy development and management and civil society strengthening, also focused on disaster risk management, development education and awareness raising); **Protection** (children, youths and women's rights protection and promotion, human rights); **Health** (primary health care, including maternal health, and nutrition); **Inclusive and sustainable growth** (environment protection, human settlement liveability – including waste management and shelter assistance, livelihood support and income and employment generation). Both humanitarian and development projects can fall under such sectors. To learn more about sectors, consult the thematic focus-on in the next pages Performance section.

NUMBERS BY COUNTRY*	DIRECT BENEFICIARIES	INDIRECT BENEFICIARIES	NUMBERS OF PROJECTS	HUMANITARIAN-DEVELOPMENT SETTINGS	KEY SECTORS	PROJECT OUTLAYS (€)
ASIA	103,093	207,794	17			1,678,704
INDIA	100	1,642	1	Development	Health	37,393
MYANMAR	3,239	61,164	6	Development	Rural Development	236,242
PAKISTAN	20,317	37,733	6	Humanitarian	Rural Development	783,456
TAJIKISTAN	79,437	107,255	4	Development	Rural Development, Protection, Health	621,613
EUROPE	11,402	357,786	17			2,433,391
ALBANIA	1,122	37,544	3	Development	Rural Development	380,172
ITALY	10,280	320,242	14	Development	Civil Society & Governance, Protection, Health	1,041,276
OTHER COSTS			0			1,011,943
LATIN AMERICA AND THE CARIBBEAN	5,739	166,610	17			1,733,213
BRAZIL	266	1,221	2	Development	Health	56,292
HAITI	3,826	137,682	6	Humanitarian, Development	Rural Development, Civil Society & Governance, Health	1,039,947
OTHER COSTS			0			21
PERU	1,447	27,707	8	Development	Rural Development, Health	609,108
VENEZUELA/COLOMBIA	200	0	1	Humanitarian	Health	27,845
MENA	35,162	1,015,226	26			7,,019,663
IRAQI KURDISTAN	1,813	11,867	3	Humanitarian	Health, Rural Development	344,363
LEBANON	1,942	75,305	4	Humanitarian	Rural Development	1,316,152
LIBYA	12,515	1,040	10	Humanitarian	Health, Protection	4,015,214
PALESTINE	18,892	927,014	9	Humanitarian, Development	Civil Society & Governance, Health	1,343,934
SUB SAHARAN AFRICA	710,501	1,743,159	44			9,805,296
ETHIOPIA	6	0	1	Humanitarian	Rural Development	26,514
KENYA	0	0	1	Development	Rural Development	16,268
MOZAMBIQUE	137,393	90,491	10	Humanitarian, Development	Rural Development	2,536,184
NIGER	6	0	1	Humanitarian	Rural Development	5,331
SOMALIA	447,234	1,265,027	14	Humanitarian, Development	Rural Development, Protection, Health	4,343,939
SOUTH AFRICA	40,011	176,948	5	Development	Civil Society & Governance, Health	291,833
UGANDA	61,809	18,232	5	Humanitarian	Rural Development, Health	1,032,344
ZIMBABWE	24,042	192,461	7	Development	Rural Development, Health	1,552,883
TOTAL	865,897	3,490,575	121			22,670,267

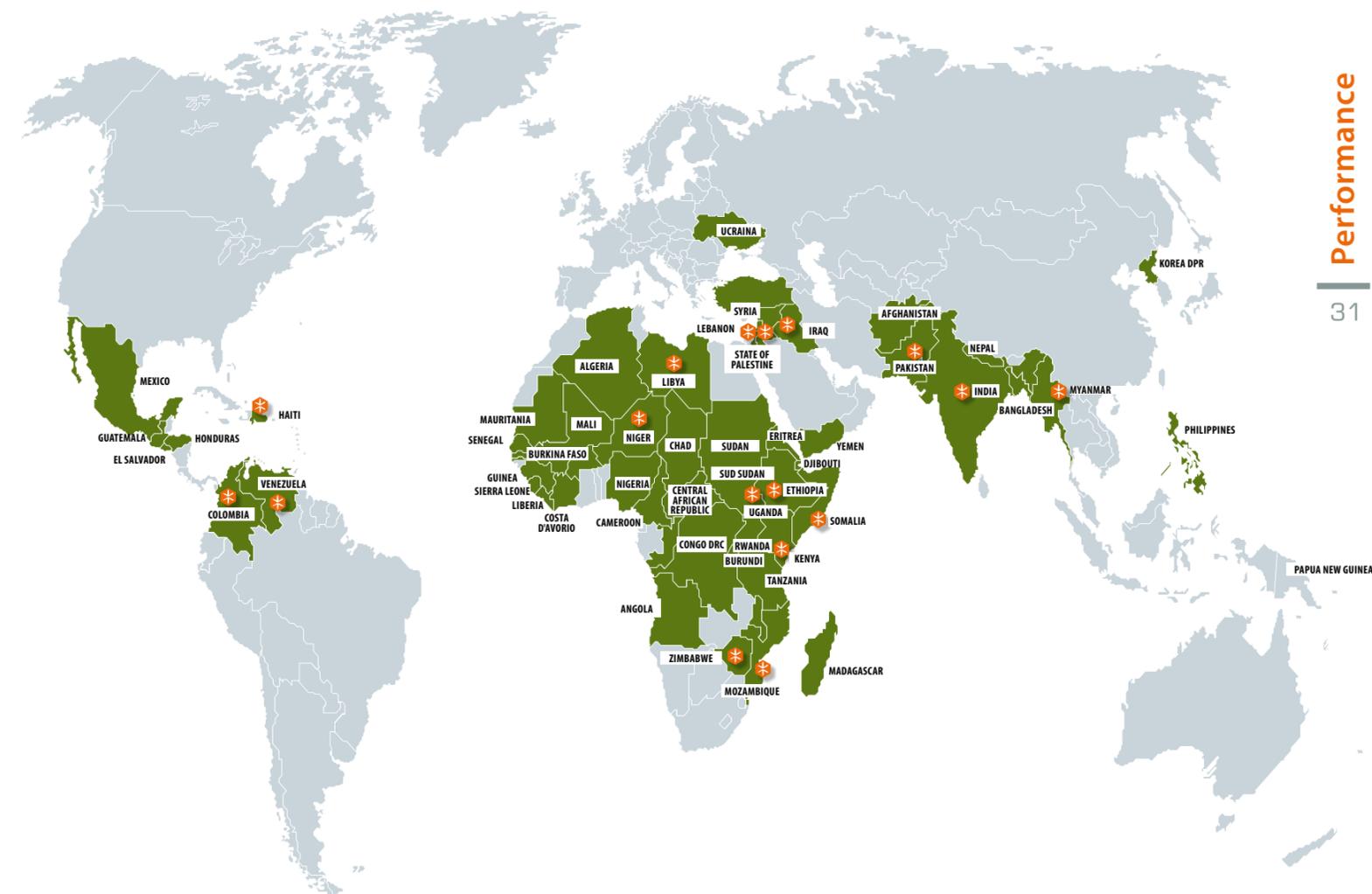
HUMANITARIAN
 DEVELOPMENT
 RURAL DEVELOPMENT
 CIVIL SOCIETY & GOVERNANCE
 PROTECTION
 HEALTH
 INCLUSIVE & SUSTAINABLE GROWTH

* This table refers to 2019 flow figures

Cesvi in the world's largest crises

COUNTRIES AFFECTED BY HUMANITARIAN CRISES IN 2019

CESVI HUMANITARIAN PROJECTS



In the selection of the countries affected by humanitarian crises, we have taken into account:

- The countries affected by a forgotten crisis according to the list of ECHO (Assessment 2019);
- The priority countries according to UNICEF Humanitarian Action for Children Overview (2020);
- The countries ranked with “very high” and “high” INFORM scores (INFORM Global Results Report 2019). INFORM is a way to measure the risk of humanitarian crises and disasters and considers three dimensions of risk: hazards and exposure (events that could occur), vulnerability (the susceptibility of communities to those hazards) and capacity (resources available that can alleviate the impact).



Strategic objectives



In 2019, nearly 168 million people needed humanitarian assistance and protection mainly because of conflicts and extreme climate events (GHO, 2020). Most humanitarian needs occurred in long-lasting crises - such as in Yemen, Syria, South Sudan, Democratic Republic of the Congo - where there was limited progress in addressing root causes. However, during 2019, new crises emerged or deteriorated, such as those in Mozambique, Venezuela and Zimbabwe, while a relatively stable situation worsened in Haiti. One of the worst immediate consequence of conflicts and natural disasters is displacement or forced displacement. In 2019, 41,3 million people were internally displaced while 25,9 million people, half of whom children, were refugees. Cesvi responds to the humanitarian needs of people af-

ected by sudden-onset emergencies and in protracted crises by providing life-saving assistance and protection, increasing preparedness for and management capabilities of disasters and supporting livelihood recovery or alternative livelihood solutions especially for people in displacement. Cesvi's action in humanitarian settings is guided by the Humanitarian Principles of humanity, impartiality, neutrality and independence. Following such principles, Cesvi designs the most appropriate intervention based on the analysis of urgent and uncovered needs of the affected population. Each intervention is implemented in coordination and complementarity with the other humanitarian stakeholders. Cesvi applies technical and accountability standards to minimize the risk of exposing people to harm.

MULTI-SECTOR HUMANITARIAN RESPONSE TO CYCLONE IDAI IN MOZAMBIQUE



ABOUT

The Cyclone Idai Response Programme addresses the short and medium term needs of the most vulnerable population affected by cyclone Idai in the sectors of Food Security and Livelihood, Nutrition, Shelter, Water and Sanitation (WASH).



WHAT DOES IT MEAN

1. Multi-sectorial approach
2. Coordination among humanitarian actors
3. Community-based approach



WHO DO WE TAKE CARE OF

Vulnerable population affected by cyclone IDAI

KNOW MORE

After the Cyclone IDAI, Cesvi together with Alliance2015 partners implemented several actions to ensure that households affected by cyclone Idai:

- have adequate quality and quantity of food during the lean season 2019-2020;
- can produce adequate quality and quantity of food during the agriculture season 2019-2020;
- have access to basic WASH facilities, adopt behaviours to prevent waterborne and vector borne diseases;
- have improved preparedness to emergencies and most likely natural hazards that might occur till 2020 main harvest (April).

Activities included the distribution of purified water, seeds for horticultural production, agriculture, livestock and fishing equipment. But also shelter materials and hygiene kits. Several awareness campaign have been developed to disseminate key hygiene messages to mitigate the spreading of waterborne and transmissible diseases.

5,090
Households reached by Shelter support



5,620
Households reached by Food Security support

5,090
Households reached by WASH support



SOUTH SUDANESE DISPLACEMENT IN UGANDA



ABOUT

Cesvi's refugee emergency response programme in Uganda aims at promoting sustainable livelihood strategies and durable solutions for refugees and host communities.



WHAT DOES IT MEAN

1. Peaceful coexistence
2. Sustainable self-reliance
3. Coordination among humanitarian actors



WHO DO WE TAKE CARE OF

Refugees, host communities living in Agago, Pader, Kitgum and Lamwo Districts

KNOW MORE

In April 2017, following the humanitarian crisis in South Sudan where thousands of asylum seekers entered northern Uganda, Lamwo district local Government with the support of OPM (Office of Prime Minister), UNHCR and other agencies officially opened Palabek settlement. Palabek settlement extends in the two sub-counties of Palabek Ogili and Palabek Gem and it is hosting a total of around 51,000 individuals, most of them being children and women, and is still receiving new refugees.

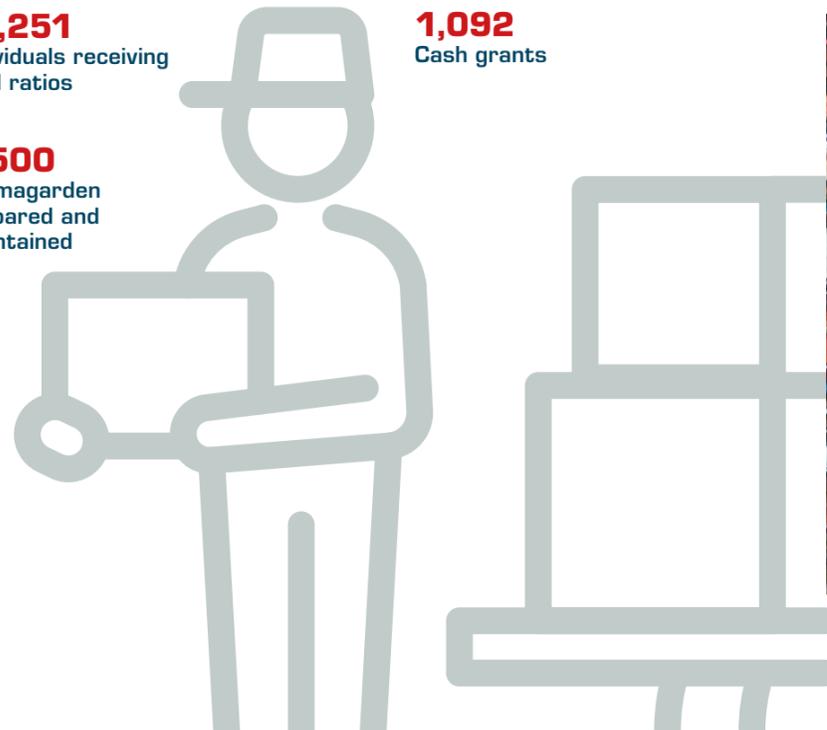
The humanitarian projects implemented in 2019 in Lamwo districts aimed at attaining lasting solutions in order to favor the self-reliance of those involved for long-term sustainability, while keeping principled humanitarian action. Such interventions addressed the specific needs of both refugees and host communities, expecting to increase the income of the targeted people, improve their skills and giving particular attention to youth and persons with special need.

Specifically, Cesvi has supported refugees and the host community with an integrated approach guaranteeing access to nutritious food through both in kind distribution and direct production by the permagarden technique, and access to livelihood opportunities both in terms of direct provision of economic resources - cash grants and vouchers, startup kits, Village Savings and Loan Association (VSLA) support - of skills - business skills development, financial literacy, vocational training - and strengthening of the market system. Moreover, the impact on the environment has been mitigated by supporting energy saving stove production and tree growing. Additionally, protection is the main cross-cutting issue of the intervention, with a specific focus on raising awareness and referral of some particular cases to specialized partners.

57,251
Individuals receiving food rations

1,500
Permagarden prepared and maintained

1,092
Cash grants



HUMANITARIAN RESPONSE TO VENEZUELAN CRISIS



ABOUT

Cesvi's Humanitarian Programme in response to the Venezuelan Crisis provides protection to people affected by Venezuelan socioeconomic crisis and its migratory consequences in both Venezuela and Colombia.



WHAT DOES IT MEAN

1. Protection of children and women
2. Cash assistance
3. Multi-country response



WHO DO WE TAKE CARE OF

Vulnerable people in Venezuela affected by the socioeconomic crisis and refugees, asylum seekers and irregular migrants from Venezuela to Colombia, as well as host communities in Colombia.

KNOW MORE

5,1 million people have left Venezuela due to political instability, insecurity and economic collapse, and at least 10 million people need humanitarian assistance within the country. This is the largest refugee crisis in Latin American history and has become one of the biggest displacement crises in the world. Given the dimension of the crisis, Cesvi decided to intervene in support to the most vulnerable. In 2019, Cesvi completed the registration process in Venezuela and Colombia to be allowed by local authorities to work in both/the two countries. Humanitarian operations started with a bi-national programme: in Venezuela by giving protection to women who had suffered sexual exploitation, as well as to their children, and in Colombia by supporting migrants from Venezuela and host communities through protection interventions and cash transfers.

200
Targeted households receiving cash assistance

200
People helped with resources to protect and start rebuilding livelihood assets





ABOUT

Cesvi's Humanitarian Programme in the Kurdistan Region of Iraq (KRI) started in 2019, aiming at enhancing the resilience of refugees, IDPS and host communities, through the support of economic opportunities, with a specific focus on women.



WHAT DOES IT MEAN

1. Youth and women entrepreneurship
2. Social cohesion
3. Technical and vocational education and training



WHO DO WE TAKE CARE OF

Syrian refugees, Iraqi IDPs, host communities, with the specific focus on women, living in Qushtapa and Makhmur districts, in Erbil governorate.



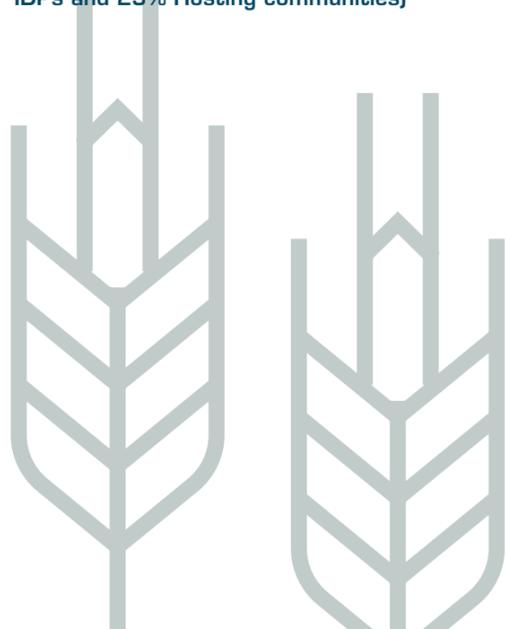
KNOW MORE

Iraq is one of the countries worst affected by the Syrian conflict. In addition, Iraq is affected by a wide internal humanitarian crisis. Of the nearly 6 million Iraqis who were uprooted by the 2014-2017 conflict, approximately 2 million were still displaced in 2019. At the same time, 4 million people who had returned to their area of origin were still in need of humanitarian assistance. The return of IDPs resulted in a significant reduction of the number of in-camp IDPs but various factors encouraged families to remain in the region of Kurdistan (in particular the lack of security, services and opportunities in their original areas). The protracted humanitarian and economic crisis (exacerbated by the fall in the price of oil) has caused an economic crisis that has resulted in an extreme worsening of economic conditions of the KRI local community, with negative consequences both on refugees and host communities. Employment opportunities have been reduced and access to employment has become a serious problem. Given the increased unemployment rate and the limited capacity of the labour market to absorb new workers, IDPs and refugees' vulnerability is exacerbated, and resentment and hostility towards them by the host populations is likely to increase, leading to non-acceptance. In this context, Cesvi's intervention in the area aims at boosting economic opportunities and income of vulnerable women through livelihood support, Cash for Work activities and support to start-up of micro/small business activities, with a special focus on social cohesion. The main activities implemented in 2019 include horticultural activities (through provision of material and training), Cash for Work and support to start-up of micro/small business activities by providing means, tools and mentoring.

192
Beneficiaries that increased their professional skills thanks to technical education (50% Syrian refugees, 25% IDPs and 25% Hosting communities)

300
Beneficiary families with access to better life conditions and social cohesion

100
Beneficiaries that participated in trainings on best agricultural practices



ABOUT

The Water and sanitation (WASH) programme in Pakistan addresses basic needs of Pakistani returnees by ensuring access to clean and potable water, installing private and public latrines, to curb open air defecation, and by promoting hygiene good practices.



WHAT DOES IT MEAN

1. Technical assistance to service design
2. Consultation and involvement of people
3. Piloting and innovating



WHO DO WE TAKE CARE OF

Returnees from most affected areas



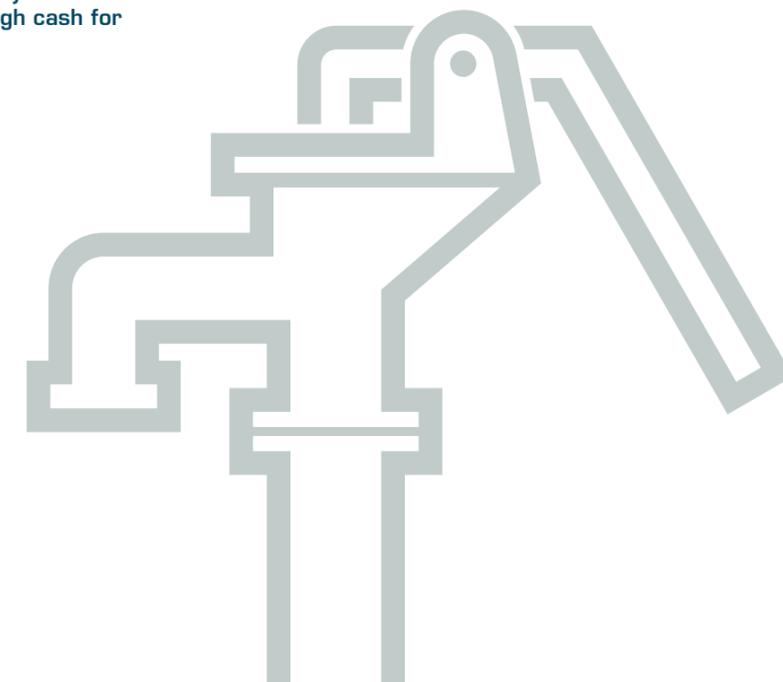
KNOW MORE

In July 2015 Cesvi started to work together with other partners (local NGOs) supporting Returnees (from KPK to FATA) and these target groups are still Cesvi's priority in the Country. Cesvi's and partner's staff used to carry out intensive village consultations and community mobilization activities in order to establish village committees and acquire their consensus on aims, purposes and objectives of the project. Cesvi's and partner's teams used to discuss project intervention sectors, project objectives, goals, targeted beneficiaries, selection criteria, community/beneficiaries' grievances and complaint relief mechanisms. After various technical training the field team conducted detailed studies in pre and post Knowledge Attitudes and Practices. The Complaint Feedback Mechanism is paramount to allow Cesvi to properly respond to people's needs. The hygiene promotion is proposed through meetings, radio messages and using billboards in the main public places (schools and health facilities) with the aim to prevent disease transmission establishing good hygiene practices. The restoration or installation of latrines is done at family level, usually involving the family members with cash for work, or through private companies when the intervention takes place in schools or health facilities. The rehabilitation of communal water sources (head pumps), selected by village committees and relevant line department, is implemented considering sphere standards and DRR elements.

821
Infrastructure works implemented (water pumps, latrines, wells) directly or through cash for work

32,595
Returnees participating in hygiene campaigns

43
Returnees participating in hygiene campaigns Village committees established



PROVIDING CHILD AND MATERNAL HEALTH IN SOMALIA



ABOUT

Cesvi's child and maternal health Programme in Somalia aims at strengthening essential basic health and nutritional services at community and facility level and ensuring access for children and pregnant women in need.



WHAT DOES IT MEAN

1. Nutrition support
2. Community-based approach
3. Public health



WHO DO WE TAKE CARE OF

Children under 5 years old, pregnant and lactating women (PLW), health staff, local authorities and community members from Banadir, Mudug, Hiraan and Lower Shabelle regions.

KNOW MORE

The health system in Somalia is poorly developed, with insufficient resources and limited capacity: infrastructure is extremely scarce, even in safe and accessible areas, with less than one health facility per 10,000 inhabitants. Somalia is also among the countries with the worst mother-child health indicators in the world (0-4 years), with an infant mortality rate of 137 per 1,000 births, and a maternal mortality rate of 1,600 per 100,000 births. Cesvi is offering an integrated response through interventions aimed at saving lives and helping reduce the maternal and child mortality and morbidity of the areas of presence - Banadir, Mudug, Hiraan and Lower Shabelle regions – targeting people in need.

The integrated approach ensures provision of both curative and preventative primary health care and nutrition services through a community and facility approach that encompasses supporting health centres and mobile units.

This approach puts into practice consultations by trained staff, routine immunization services to vulnerable children under 1 year and pregnant and lactating women, daily mid-upper arm circumference measure (MUAC), screening for children under five and pregnant and lactating women, treating of severely malnourished children, provision of Quality Antenatal and Postnatal care services.

Communities are directly involved in health and nutrition service provision: community workers are trained to deliver services to their community and community consultations and action planning are carried out to support the delivery of community based public health interventions and to create community ownership for sustainability. Moreover, parents and caregivers are trained on good child feeding practices, hygiene, and infant care. A water and sanitation component is often integrated to guarantee access to safe water and sanitation facilities as an additional element for ensuring a healthier and safer environment.

11,186
Children receiving nutrition support

54,724
Children receiving two doses a year of vitamin A

9,487
Pregnant and lactating women receiving micronutrient support



STRENGTHENING DISASTER PREPAREDNESS AND MANAGEMENT IN HAITI



ABOUT

Cesvi's Disaster risk management programme in Haiti aims at reinforcing local capability for disaster risk management and increase the resilience of livelihood activities of rural communities.



WHAT DOES IT MEAN

1. Local actors' risk management capability
2. Soil and Forestry management
3. Gender empowerment



WHO DO WE TAKE CARE OF

Farmers, local communities, Municipalities and etic actors, active women, social organisations from the Grand'Anse Department

KNOW MORE

Recurrent natural disasters – from the devastating earthquake of 2010 to the Hurricane Matthew in 2016 – breakdown of livelihoods and insufficient institutional capability to react have led to a long-lasting humanitarian crisis. 2019 political instability and economic crisis hampered the ability of poorest Haitians to meet their basic needs.

Cesvi's interventions in the Country follow a two-tier strategy: at system level, Cesvi tries to strengthen disaster management capability of local actors. At household level, Cesvi promotes the adoption of resilient livelihood strategies.

Activities under the first component includes training in disaster risk reduction and coordination facilitation of Haitian civil society organizations, together with the implementation of mitigation activities like soil protection interventions to limit landslides and floods, improvement of roads, contingency planning and general awareness raising. Specific attention is given to gender inclusion as the women's associations are given a leading role in designing local disaster management plans and strategies. The local Red Cross and volunteers, in accordance with the national Civil Protection plans, are trained to deal with emergencies that may arise. Activities addressing household resilience range from agriculture to construction sectors. In agriculture, Cesvi provides training and support to households for the introduction of a combined agriculture system that can be productive throughout the year, providing various crops. In the construction sector, Cesvi is promoting the construction of disaster-resistant houses built with environmental-friendly locally purchased materials, starting from quality theoretical and practical training of local builders in the Build Back Safer techniques.

740
Individuals trained in DRR and safe construction

75
Disaster-resistant shelters

27
Civil society organisations supported in DRR plan (1,392 individuals)

9,300 kg
seeds for 600 beneficiaries





Strategic objective



Rural people in most low-income countries rely on agriculture and livestock for an important share of their income. In Southern Asia and Sub-Saharan Africa — regions currently featuring high concentration of poverty and hunger — agriculture and livestock are highly dependent on rainfall and extremely vulnerable to climate-related disasters, namely droughts, floods and storms. Satisfying increasing demands for food with existing farming and breeding practices and under the constant threat of climate-induced calamities is likely to lead to more intense competition for natural resources, further deforestation and consequent land degradation. With its interventions in the rural development sector,

Cesvi wants to contribute to reducing poverty as well as food and nutritional insecurity for people living in disaster-prone and conflict-affected contexts.

Cesvi's strategy focuses on improving farmers and pastoralist community resilience through:

- livelihood diversification;
- financial inclusion;
- improved agricultural productivity and market orientation;
- social cohesion and local governance.

The cases presented here are the most representative of how Cesvi is applying its strategy in three different contexts.

PROMOTING CLIMATE SMART AGRICULTURE IN MYANMAR



ABOUT

Cesvi's Climate Smart Agriculture Programme promotes drought resilient farming practices and technologies in farmers' communities in the Central Dry Zone of Myanmar, to enable them to face up to climate variability.



WHAT DOES IT MEAN

1. Local Empowerment
2. Multi-stakeholders' engagement
3. Continuous research for innovation



WHO DO WE TAKE CARE OF

Vulnerable farmer population

KNOW MORE

Myanmar Central Dry Zone is one of the most sensitive areas to climate change and deprived of natural resources in Myanmar, with 65% of people living in poverty (World Bank). Dry Zone is characterized by water scarcity and is exposed to drought - including dry spells - vegetative cover degradation and severe soil erosion due to landslides of farm land.

Prolonged droughts in the pre-monsoon and mid-monsoon season, heavy rain in the late monsoon season - when crops are harvested - represent a constant threat to livelihood of rural poor people. The 2019 monsoon rains were extremely low: about 45-65% of the average rainfall over the last 10 years.

Thanks to its consolidated presence and experience in the Dry Zone, Cesvi is successfully intervening to strengthen farmers' resilience to climate variability. The Climate Smart Agriculture is one of the most successful and integrated approaches: Cesvi adapted it and adopted it in 326 remote communities, reaching over 33,000 farmers as consolidated result in 2019.

Cesvi's Climate Smart agriculture Programme in Myanmar Dryzone supports farmers in adopting climate smart agricultural practices throughout the agricultural cycle, to guarantee continuous and long-term income and food security, protecting them from market inflation. Cesvi, its technical partners and the governments' Department of Agriculture (DoA) and Agricultural Research, work with farmers on the introduction of drought resilient, short duration, heat tolerant, pest-disease resistant, early morning flowering, crop varieties, post-harvest processing techniques and storage systems to reduce crop loss.

Key activities are the establishment of farmer-managed seed multiplication plots and demonstration plots, participatory Varietal Selection, training in climate-resilient farming methods, and instalment of drip-irrigation systems and water-saving technologies.

In addition, in mid-2019 Cesvi started the Water Stewardship project to improve water use efficiency. Water stewardship covers 2000 smallholder farmers with a production area of more than 4000 hectares of rice. The project fosters collaboration between the local Dept. of Irrigation and Civil Society Organization (CSO) to contribute to the participatory water stewardship process. Thanks to this project, Cesvi is supporting community-based Irrigation Water User Groups (WUGs) leading to equitable allocation of water along the irrigation canal, applying the standards of good governance, the efficient utilization of common pool resources and capacity building to WUGs. This project covers three different geographical areas: Mandalay region, Southern Shan State and the Gulf of Mottama (Bago Region/Mon State) of Myanmar. During the last quarter of 2019, 80 leaders from water user groups (WUG) and 19 staff of governmental institutions and local CSO undertook water stewardship trainings.

Finally, in the second half of 2019, Cesvi started a three-year development project, funded by the Italian Agency for development cooperation, supporting the agricultural value chain through a multi-stakeholders, integrated approach.

13,721
Farmers applying Resilient postharvest and storage systems

900
Farmers with access to operational Farmers' Field Schools

19,827
Farmers applying Drought-resilient farming methods

109
Capacity building to Government Extension officers

STRENGTHENING COMMUNITY RESILIENCE IN SOMALIA



ABOUT

Cesvi Resilience Programme in Somalia is the result of a long presence in the country and the acquired ability to respond to short-term humanitarian needs with the longer-term aim to build community and household capacity



WHAT DOES IT MEAN

1. Community at the centre
2. Flexible and adaptive programming
3. Nutrition sensitive approach



WHO DO WE TAKE CARE OF

Agropastoralist and pastoralist communities, internally displaced people and local authorities living in the fragile and conflict affected areas of Mudug and Hiran.

KNOW MORE

Despite improvements in the past five years, Somalia is still a fragile country with an overall INFORM risk of 9.1 (out of 10) and a hazard and exposure risk of 9.0 (out of 10).

Recurrent droughts (pushing the country to the verge of famine after the 2011 crisis), acute food insecurity, poor crop harvests, livestock losses and conflicts not only undermine the health and wellbeing of the population but also force people to move from one rural area to another seeking support and often ending up in camps.

In 2019, Cesvi's intervention in resilience building within and outside the BRCiS (Building Resilience Communities in Somalia) consortium has been based on meeting humanitarian needs while addressing some of the underlying problems that contribute to recurrent food crises.

The effort is aimed at supporting Somali communities in developing their strength to resist and absorb shocks without undermining their ability to move out of poverty, operating through a bottom up approach.

The integrated and area based approach entails different levels of intervention to: enhance livelihood diversifying options and increase productive capacity, enlarge food access and diversity, increase community capacity to cope with recurrent shocks and stresses, strengthen physical infrastructure to support enhanced livelihood with specific attention to natural resource management.

BRCiS Consortium experience has shown how flexibility is vital in allowing communities to adapt their programmes to changing contexts and to re-prioritize certain activities. Therefore, a crisis modifier mechanism is included together with safety net support.

Resilience building calls for development and diversification of economic opportunities, social cohesion, natural resource management and access to and utilization of basic services.

56
Functioning
Community Disaster
Management
Committee in Mudug
and Hiran

24,404
Individuals
directly
supported under
the BRCiS II
project in 2019

1,050
Individuals
receiving cash
based support
under the AICS
funded project
in 2019



FOSTERING COMMUNITY-BASED COMMERCIAL AGRICULTURE IN ZIMBABWE



ABOUT

Cesvi's Sustainable and innovative livelihood programme in Zimbabwe is a successful experience of multi-stakeholder partnership implementing innovative solutions for a modern, market-oriented, sustainable and inclusive agricultural system.



WHAT DOES IT MEAN

1. Private Public Community Partnership
2. High-value crops and value chain approach
3. ICT in agriculture



WHO DO WE TAKE CARE OF

Farmers' communities in Beitbridge and Mwenezi, districts irrigation schemes, communal lands

KNOW MORE

For over a decade, Cesvi has been working in the Southern districts of Zimbabwe promoting transformation of the local economy from subsistence agriculture to commercial farming. The so-called Shashe model promotes innovative, integrated and diversified land use and production systems while enabling communities to self-organise and build up adaptive capacity and institutions.

The model comprises of four key elements.

First: infrastructure rehabilitation and innovation – through the replacement of flood irrigation with automatized centre pivots, that save water and energy, thus improving the carbon footprint as well as the gross margin of the beneficiaries communities. Second: the coexistence of long-term commercial high-value crops, citrus, with the inter-row cash cropping that provides food and income, while at the same time doubles up the use and the financial return by extending the use of the land over multiple crops per season. Third: the creation of a Private Public Community Partnership connecting the community with public and private profit sector partners focused upon guaranteeing both a market and access for locally grown crops to a reliable income, crop loan finance and technical support for economically profitable crops. Fourth: the introduction of technologies like solar power irrigation and pumping systems and innovative monitoring solutions to promote economy of resources while increasing performance. ICT solutions applied include weather stations for the detection of meteorological information, soil moisture sensors, alert systems reaching farmers via smartphone Apps, satellite images and the use of drone surveillance.

By putting together elements of food security for the community, partnership with the private sector, links with the market and a long-term crop, Cesvi's sustainable and innovative livelihood programme in Zimbabwe represents an ideal formula for replication under similar regimes.

In 2019, Cesvi supported 12 irrigation schemes, representing a farming area of about 449 hectares of which only 135 hectares were properly cultivated through the partnership with local agri-dealers and the seed company, involving more than 1,300 smallholder farmers and their families (6,400 people estimated).

During 2019 five new centre pivots were installed and commissioned allowing new or upgraded water saving irrigation to additional 136 hectares of land to the advantage of the beneficiaries communities. Additional 20 hectares of sprinkler irrigation and 9 hectares of drip were completed allowing the communities to join the high value crop market thanks to their reinforced production capacity. Two new projects have been approved allowing the Sustainable and innovative livelihood programme in Zimbabwe to grow further by promoting additional value chains in 2020: paprika and saffron.

400,000m³
Water saved every year per pivot
in comparison with outdated flood
irrigation systems (average)

\$2,808 per hectare
Gross Margin Increase (average) from
the conventional maize crop to contract
farming for seed production of sugar
beans (2ton/Ha @ 1,800\$/ton)

6
high-value crops introduced

1,300 farmers
linked to the market



Strategic objective



Supporting civil society in expressing and voicing demands and values is embedded in Cesvi's essence. To Support civil society means, firstly, to stimulate people's engagement at local community level and to nurture the growth of socially responsible and politically active individuals. Secondly, to support the civil society in shaping entities able to articulate and represent such interests, to deliver services and (x) work for the benefit of under-represented sections of society. Thirdly, to support civil-society and civil-society organizations in engaging with local authorities in inclusive policymaking and holding institutions accountable.



EMPOWERING CIVIL SOCIETY IN EAST JERUSALEM



ABOUT

Cesvi's Advocacy Programme in Palestine empowers Palestinian communities and civil society in East Jerusalem to claim their rights and their political and developmental space through production of studies, data sharing and visualization, and involvement of citizens and CBOs.



WHAT DOES IT MEAN

1. Participatory planning
2. Advocacy tools and studies
3. Human Rights



WHO DO WE TAKE CARE OF

Citizens, CBOs/associations/grass roots organizations, public opinion/duty bearers, data collection/studies and knowledge sharing.

KNOW MORE

Cesvi aims to empower the Palestinian communities and civil society in East Jerusalem to claim their rights and their political and developmental space through collective actions at community level, advocacy actions, and participatory planning. The partner organizations collect data from 11 neighborhoods regarding 5 main sectors in East Jerusalem: Education, Sanitation Services, Health, Infrastructure and Tourism.

The collected data are elaborated to develop user friendly and interactive three-dimensional visualization tools and decision support systems to advocate for the support of NGO's and International Organizations. These data are also used during workshops and focus group meetings in East Jerusalem to engage East Jerusalem residents and civil society in identifying their needs, possible solutions and developmental priorities.

To this end, Cesvi provides stakeholders with essential information and tools necessary for:

- planning and sustainable development in the vital sectors of housing, infrastructure, education, health and sanitation;
- The preservation of the Palestinian cultural and heritage identity of the city of Jerusalem;
- Advocating the Palestinian Jerusalemites Inalienable rights of self-determination.

Cesvi believes that dissemination of publications and piloting innovative solutions for open data and information sharing are powerful instruments for raising the awareness of duty bearers and public opinion. Multiple tools are used to share and collect data – like Mapillary, Public Tableau, The Humanitarian Data Exchange (HDX) Juxtapose and Storymap - while at least one publication a year is released.



5
Focus Group Meetings with stakeholders and beneficiaries

1 workshop
in each of the 11 Palestinian neighborhoods of East Jerusalem for community consultation and networking

1378
Waste collection points geo-localized





ABOUT

Cesvi's Local governance programme in South Africa aimed to strengthen Western Cape Province public and private actors' coordination and capacity to provide effective children's rights protection services with the direct participation of children and youths.



WHAT DOES IT MEAN

1. Institutional integration
2. Organizational capacity enhancement
3. Children's Participation



WHO DO WE TAKE CARE OF

Civil Society Organizations, Children Fora Local authorities - like Departments of Justice, Education, Health - the South African Police Services and local communities.

KNOW MORE

11 million South African children (65%) are deemed to be poor and are not granted access to the national social grant system. More precisely, the Western Cape has 31% of the national child poverty rate and approximately 48% of children living in households with income below the poverty line. The activities enacted by this project were timely and effectively designed to tackle the South African government struggles with the implementation of its own child's protection policies and to bring a valuable contribution to its efforts to empower local community-based organizations (CBOs) with information and knowledge to deliver child protection services to children.

The project was structured around three components, each of them conceived to reinforce one aspect of the South African child protection service structures:

- the upward and horizontal connections and organizational capacity of child protection service structures;
- the capacity of these structures to act in their community for the fulfilment of children's rights;
- the capacity of these structures to dialogue, report and advocate.

Through a multi-level and participatory approach, the project worked successfully with local communities and local authorities to strengthen their capacity to guarantee the provision of effective children's rights protection services. In addition, it directly involved children in order to amplify and make their voices heard about their socio-economic rights fulfillment.

To enhance the linkages between provincial and sub-provincial systems, activities included mapping and analysis of multi-stakeholders service providers followed by the creation of Child Protection Fora (CPF) with the participation of local authorities and children from Children Fora (CF). Structures' capacity building included the organization of multi-stakeholders workshops on national and international child protection policies and conventions and the launch of a third-party financing initiative to carry out innovative ideas for addressing bottlenecks in children's rights at community level. Collected data, tools and good practices to monitor on fulfillment of children's rights have been put together for dissemination at local, provincial and national level, through community dialogues and multi-stakeholders meetings.

6 Children Protection Fora

set up and trained with the participation of 120 CBOs and 120 kids members

12 Policy briefs + 5 topic synthesis elaborations

developed in partnership with SAHCR and CGE and submitted to DSD, SPAD and DoE for contribution to future policy development

30,000 people

(at least) reached through community awareness activities and events about children's rights



ABOUT

Agente0011 is an active citizenship programme aimed at providing Italian students a space for dialogue, participation and joint actions with citizens and local institutions to make cultural and concrete change at their community level. The main goals are a better understanding on Agenda2030, the nexus between local and global issues, and direct engagement of youth.



WHAT DOES IT MEAN

1. Agenda 2030
2. Young People participation
3. The School system opened to communities



WHO DO WE TAKE CARE OF

School students (primary and secondary education level), youngsters from non-formal education, teachers and educators, citizens from local communities.

220 high school students and teachers engaged by Cesvi in active citizenship paths in Bergamo and Milan

2 project proposals for a real change presented to local authorities, the Municipality of Bergamo and Municipality 3 of Milan

8,400 children, youngsters and teachers/educators (from formal and non-formal education system), engaged via www.agente0011.it platform

KNOW MORE

In Italy Cesvi has been working in the educational and active citizenship field for many years, focusing on two main issues:

- the definition of Global Citizenship Education by UNESCO as “a learning process that leads people to commit to active change in the social, cultural, political and economic structures that influence their lives”;
- the SDG4 target 4.7 in Agenda 2030: “By 2030, ensure that all learners acquire the knowledge and skills needed to promote sustainable development, including, among others, through education for sustainable development and sustainable lifestyles, human rights, gender equality, promotion of a culture of peace and non-violence, global citizenship and appreciation of cultural diversity and of culture's contribution to sustainable development”.

The programme Agente 0011 aims to involve children and young people in raising awareness, becoming agents of change in their local communities and being promoters of important messages based on Agenda 2030, such as sustainable development, social inclusion, equality and non-discrimination. The programme was put into practise for two school years in a row by Cesvi and several Italian partners.

Three participatory methodologies have been set:

- www.agente0011.it portal targeting children and young people from formal and non-formal education system (397 teams from 6-19 years). It has been a useful tool for improving knowledge and understanding on Agenda2030 and its connection with local problems and development opportunities, for mutual learning and experience sharing among youngsters, for promotion of concrete actions in children's and young people's own districts and towns. Students from every country became “resonance chambers” for public initiatives, for citizen activism and for online campaigns, thanks to the 4.583 platform mission actions implemented in and out of schools.
- Participatory territorial planning targeting high school students (+15) in 8 Italian cities, 2 of which covered directly by Cesvi. After a training phase (in schools) and investigating limits and opportunities from their own territories through surveys and interviews, the youngsters conceived some ideas to be shared with citizens, CSOs and local authorities. After this involvement phase, they developed a project to make the place where they live safer and more inclusive and presented it to an audience in a public event.
- Peer education targeting pupils in primary and middle-year schools in 8 Italian cities. This method is based on the fact that pupils can influence the opinions and behaviours of their closest and most trusted peers. Therefore peer educators can help raise awareness and help their fellow pupils develop interactive skills. After a training period on this method and relevant contents, students developed and ran educational laboratories – supported by Cesvi - for peers between 8 and 13 years old.



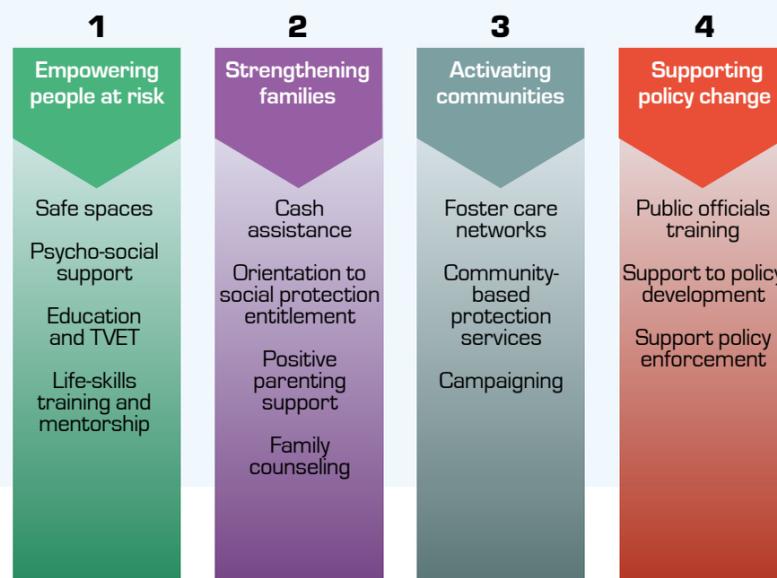


Strategic objective

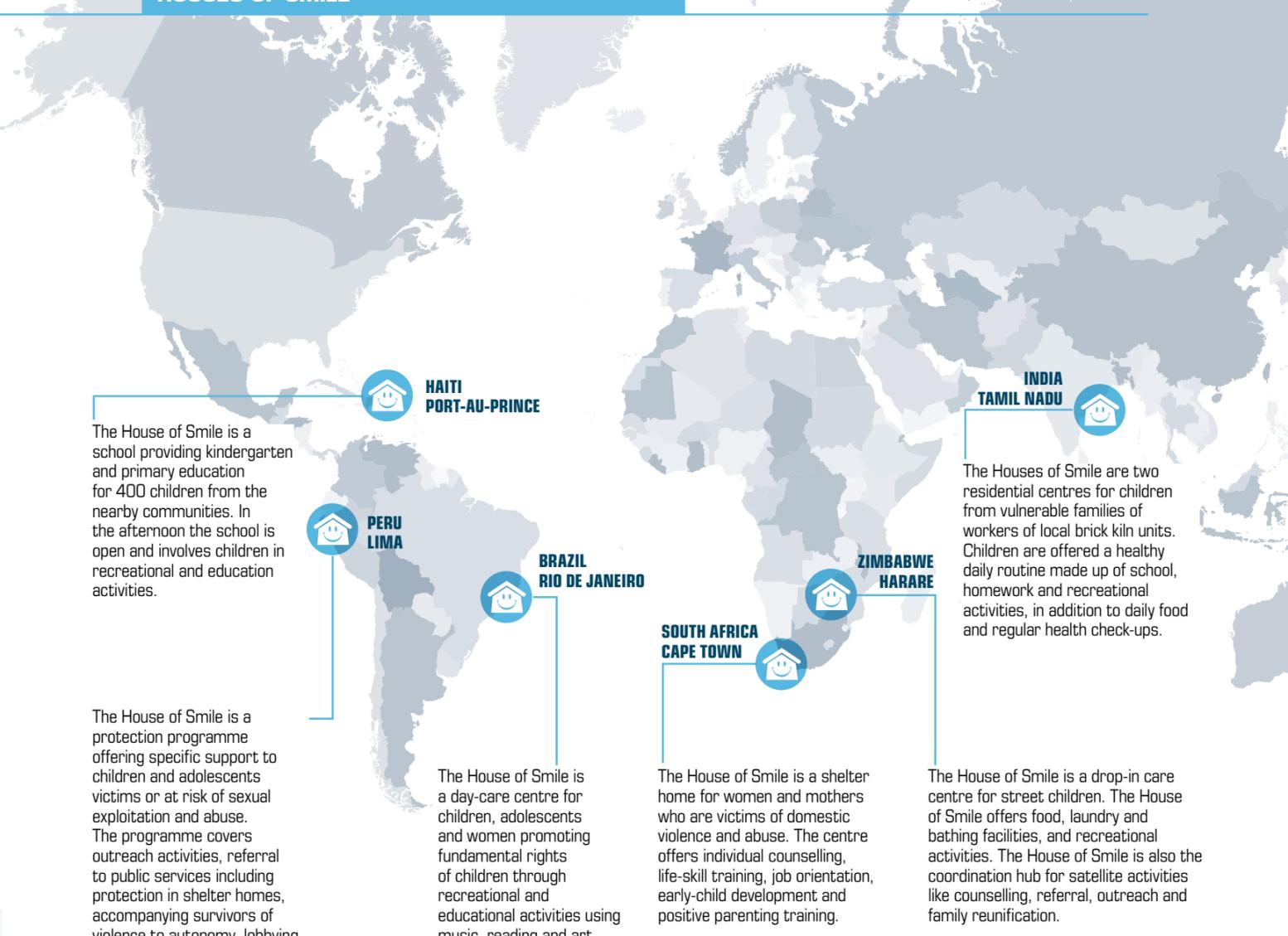


Millions of people around the world are exposed to violence and abuse. With its interventions in the Protection sector, Cesvi wants to contribute to the ultimate goal of ensuring that the most vulnerable social categories – i.e. children, women and adults at risk - can access opportunities for their growth and development, protected from any form of violence, including abuse, exploitation and neglect.

THE 4 PILLARS OF OUR APPROACH



HOUSES OF SMILE



ABOUT
House of Smile is one of Cesvi's flagship programs, addressing the needs of children and women at risk of violence and abuse living in vulnerable communities of some of the biggest cities all over the world.



WHAT DOES IT MEAN
1. Locally rooted projects
2. Local stakeholders' engagement
3. Multi-sectorial approach



WHO DO WE TAKE CARE OF
Children and women at risk of abuse, exploitation and neglect.



ABOUT

Cesvi's Protection Programme in Libya is the result of years of work in the country in the General Protection, Child Protection, Gender Based Violence sectors.



WHAT DOES IT MEAN

1. Coordination among humanitarian actors
2. Community-based approach
3. Conflict-sensitive management



WHO DO WE TAKE CARE OF

Refugees, asylum seekers and irregular migrants as well as Libyan internally displaced people and local communities in need of humanitarian assistance.

KNOW MORE

Protection is identified as the most urgent need for more than 820,000 people, including 248,000 children, in need of humanitarian assistance in Libya in 2019, as a result of persisting political instability, conflict and insecurity, breakdown of the rule of law, deteriorating public sector and dysfunctional economy. Major security threats and impossibility to conduct a normal and decent life have forced thousands of people to flee their homes, creating huge flows of people within and outside the country. In addition, Libya remains a major transit country for upsurges of mixed migrants that endeavour to cross the sea and arrive in Europe, most of them coming from Sub-Saharan Africa. Many of them are still held in detention centres, even in conflict-affected areas where they are exposed to clashes and they lack food, water and basic health and hygiene services.

In 2019 Cesvi worked in the urban area of Tripoli, Zwara and Misrata through a combination of centre-based services, such as psychological support and social assistance, as well as community outreach, i.e. provision of services at home, in IDPs camps and in the centres. Cesvi's Libya Protection programme encompasses a set of activities aimed at preventing and responding to violence and abuse against boys, girls, women and men with activities like Protection monitoring assessment, Case Management, Cash Assistance, Psychosocial Support (PSS), education in Emergency and awareness and information sessions.

In all its projects, Cesvi aims at strengthening the overall protection system by mapping services and referral pathway on GBV response, by involving and training other private and public actors, by restoring inadequate infrastructures and providing equipment support, and by supporting the engagement of local actors in the humanitarian response.



1,241
Individuals assisted with Psychosocial support (in group or one-to-one)

9,895
Monitoring of vulnerable cases

86
Alternative care solutions

1,993
Cash assistance



Strategic objective



Economic growth can lead to shared prosperity if it meets the needs of people in a sustainable and equitable way. As a global family living in an increasingly aging, urban and mobile world, we need inclusive growth, built on decent jobs and sustainable livelihood for everyone.

Cesvi is committed to the strategic goal of improving livelihood security for vulnerable families and communities involved in informal and formal economies while increasing the quality of life in human settlements and protecting natural environments.

Cesvi's strategy focuses on:

- supporting employment creation, especially for youth, by removing barriers to labour market opportunities and by improving the responsiveness of TVET to labour market demands;
- boosting entrepreneurship, especially in sustainable tourism and green sectors, by strengthening institutional and business development capability of micro- and small enterprises and their market linkages;
- increasing the quality of life in human settlements by promoting sustainable waste management practices;
- promoting environmentally sustainable natural resource management.

CREATING INCOME-GENERATION OPPORTUNITIES IN LEBANON



ABOUT

Cesvi's income-generation programme in Lebanon works on both the demand and the supply side of the labour market by providing youth with personal and technical skills to enter the job market while strengthening the ability of local institutions, tasked with giving employment support, to provide livelihood services to local communities.



WHAT DOES IT MEAN

1. Small and medium enterprises
2. Market-based technical and vocational education and training (TVET) and soft skill training
3. Private sector actors



WHO DO WE TAKE CARE OF

Syrian and Lebanese youth population, micro small and medium enterprises (MSME), Lebanese social development centres.

KNOW MORE

In a protracted crisis like the Syrian one, Cesvi is shifting from emergency relief operations towards development programs, implementing several actions aiming at increasing income-generation opportunities with three levels of intervention:

- improvement of technical and soft skills of vulnerable individuals: Cesvi provides relevant market-based TVET and soft skill training to vulnerable individuals, introduces trained vulnerable individuals in paid apprenticeship programs for skill development and market access, and provides vulnerable individuals with access to labor market information, career guidance, counselling and job matching services;
- improvement of private sector's capacity in growth and job creation: Cesvi supports micro, small and medium enterprises in business management and development. The programme supports MSMEs using a value-chain approach, in order to deliver a valuable marketable product or service, grants or in-kind support;
- increase the ability of Social development centres and of the Ministry of Education and Higher Education to develop and implement relevant curricula for technical and life-skills training, to engage key stakeholders and ensure links to economic opportunities for vulnerable populations in their areas. Cesvi provides the SDC with technical support through capacity building, training and mentorship.

As in 2019 the country experienced economic downturn, default of bank system and widespread movement of protests, Cesvi is still implementing Cash for Work activities with the involvement of local partners and municipalities, aiming to mitigate the consequences of various crises for the most vulnerable population and to ensure a better access to income, public services and infrastructures.

373
People assisted with CFW

7
Small and medium enterprises supported with grants

567
Market-based TVET, soft skill trainings provided



TOURISM ENTREPRENEURSHIP IN ALBANIA



ABOUT

Cesvi is working in the southern part of Albania – in Gjirokastër and Berat Region, especially in Përmet District - to promote tourism as a key factor in boosting local economy and increasing livelihood opportunities for the rural population. Cesvi is supporting the standardization of typical food-farming production, the creation of a brand name for typical and local products (Pro Përmet) and the creation of new consortia for their promotion.



WHAT DOES IT MEAN

1. Network creation
2. Multi-stakeholders' engagement
3. Local offer valorization



WHO DO WE TAKE CARE OF

Farmers, Tourist operators, other service providers, self-employed professionals and small entrepreneurs, Municipalities and Consortia.

KNOW MORE

With the slowdown of its economic growth resulting from the global and European economic crises, Albania is experiencing a two-speed path separating urban from rural areas, with the former having witnessed a major growth in tourism and investment in recent years, and the latter, in which the depletion of human capital is still ongoing and where unemployment remains a serious challenge. In this context, the Albanian government has identified agriculture and tourism as the two strategic sectors to tackle poverty and emigration. Cesvi is contributing to the socio-economic development of Albania's most economically disadvantaged areas supporting the creation of employment opportunities for young people in the tourism sector. Cesvi's program aims at fostering dialogue, synergies and joint action of institutional, private and associative actors in the territory for the development of a favourable local socio-business ecosystem.

Programme activities include the organization of inter-municipal exchanges between public and private actors in the territory, training and mentoring of micro and small enterprises to strengthen their business management skills and promoting their activities through visibility and communication initiatives. In addition, the programme provides micro-grants to selected SMEs in support to their business development and community grants for the re-qualification of common resources/assets that, once enhanced, will act as a flywheel for their own maintenance and for collateral micro entrepreneurship activities.

121
Micro-credits granted

240
Representatives of Micro and Small Enterprises participating in training

9
New partnerships started up through financing of third-parties, such as joint projects, sponsorships and joint promotion activities



SOLID WASTE MANAGEMENT IN OCCUPIED PALESTINIAN TERRITORIES



ABOUT

Cesvi is contributing to the achievement of environmentally clean, safe, innovative and economically valuable waste treatment in West Bank and Gaza by supporting the development and implementation of sound solid waste management policies.



WHAT DOES IT MEAN

1. Empowering citizens
2. System efficiency and sustainability
3. Dissemination of technical studies and data



WHO DO WE TAKE CARE OF

Citizens, institutions and environment.

KNOW MORE

Cesvi team in Palestine contributes to policy-development by carrying out complete analyses of local resources and needs and providing local authorities and communities with innovative sustainable solutions able to make policies and actions effective and long-lasting. Vulnerable communities and refugee camps in West Bank and Gaza are areas where Cesvi intervenes adopting a bottom-up approach for a more effective impact on health and environment. Several studies on Solid waste management, medical waste, waste from electrical and electronic equipment (WEEE) have been produced to deepen knowledge of this sector, influence decision makers and raise awareness among stakeholders and public.

Cesvi's analysis takes into account the entire solid waste value chain - collection, transportation, treatment and disposal. Besides that, Cesvi's projects also aim to increase awareness of environmental protection and health among citizens. Local CBOs, community leaders, students, producers and inhabitants are involved in activities for an effective needs assessment and a proper understanding of the new solid waste system. Pilot practices of solid waste separation and recycling have been carried out. As regards the latter, particular attention is given to WEEE treatment in order to have a positive impact on policies, economy, social behaviour and health. Looking backwards, Cesvi also carried out activities on separation, reuse and recycling for several sorts of solid waste (cardboard, special waste and organic waste) in refugee camps. Among the best results achieved are the enhancement of waste collection and of UNRWA workers' planning skills, the improvement of the environmental protection techniques of the relevant actors, the strengthening of monitoring and reporting systems, the improvement of knowledge, attitudes and perception of waste management and the establishment of recycling systems.

20,444

Refugee population of Nur Shams and Tulkarem benefiting from improved solid waste collection system in both camps

2

Infrastructure works implemented, regularly used and maintained by relevant institutions

236

Distribution of equipment to institutions/citizens



D. NATURAL RESOURCE MANAGEMENT AND CONSERVATION OF THE PERUVIAN AMAZONIA



ABOUT

Cesvi's Natural resource management programme in the Peruvian Amazonia aims to support indigenous populations from the Madre de Dios region to protect their environment and find viable livelihood strategies



WHAT DOES IT MEAN

1. Soil and Forestry management
2. Land property rights
3. Fighting illegal practices



WHO DO WE TAKE CARE OF

Farmers, local and indigenous communities, Tourist operators, transport service, small entrepreneurs, Municipalities and ethical actors

KNOW MORE

The Amazon ecosystem is one of the greatest sources on the planet in terms of natural resources, compensation for the greenhouse effect, over and above the naturalistic riches of the enormous forest. This is a highly coveted territory, vulnerable to exploitation for its mineral resources and deforestation due to mining, agriculture and road construction. The Madre de Dios region has been devastated in recent years by illegal mines and the use of mercury, which is one of the major causes of soil and river pollution. Besides the devastating impact on the environment, forest exploitation brings in illegal activities with consequent increase in human rights violations, including child labor and prostitution. Finally, the exploitation of the region threatens indigenous communities' livelihood.

Cesvi Natural resource management in the Peruvian Amazonia aims at:

- promoting sustainable agriculture practices: Cesvi supports indigenous communities to move on from subsistence farming - characterized by low technology, unimproved seeds and dangerous agricultural practices like deforestation, logging, burning – towards sustainable agriculture;
- supporting market viability of value chains related to safeguarding biodiversity - like processing the Amazon walnut: the forest supply chain related to safeguarding biodiversity needs to be strengthened by transition from an informal to a formal management scheme with sustainability criteria;
- increasing stocks of wood via reforestation programmes.

20,760.18

Hectares of reforestation

2

Local Amazon walnut value chain companies supported

16

Hectares of land under sustainable agriculture systems





"I COUNT": PROGRAM OF PREVENTION FROM AND CONTRAST TO CHILD MALTREATMENT

56

The program has been operative since 2017 and provides for projects in Bergamo, Rome/Rieti, Naples and Bari, with the goal of boosting the capability to prevent, identify and respond to maltreatment of children and youths. Cesvi works at local level, supporting and extending services offered to children and families by its partners, which have been identified for their experience on child protection, and at a national level too, helping competence, know-how and experience to circulate among partners.

- Ecological Approach: Cesvi's intervention is based on specific actions, affecting both the resources and capabilities of children and families and the environment where they live.
- Resilience oriented: Cesvi believes that it is vital to give value to and promote children's and families' resources, going beyond the concept of vulnerability
- Child-rights based approach: the actions of the program respect and endorse the principles of the Convention on the Rights of the Child (CRC) with its optional protocols, as well as the UE Fundamental

Rights Charter and the United Nations' Convention, together with other general principles of human rights.

In 2019, 579 children and adolescents were reached. 186 of them took part in the experimental "Tutors of Resilience" model, which was carried out with the participation of the Research on Resilience (RiREs) Unit, 242 disadvantaged and fragile local families, as well as 240 workers of not-for-profit Entities and of the social, educational, psychological Services provided by the territories where the training took place.

Educational and recreational activities as well as psychopedagogical support aim to foster resilient behaviour in children, families and communities. Key elements of the intervention are: listening to children and youths, backing families in their educational responsibilities, promoting positive parenthood, training of relevant professionals and raising awareness in the community.

- 3 courses promoting assisted resilience, called "Tutors of Resilience", in favour of vulnerable children and youths together with their families
- 145 hours of specialized training for workers of Services in the four territories
- 21 public meetings for raising awareness on violence against children and promotion of child rights
- 1 operative manual for fostering assisted resilience paths
- 1 public conference on assisted resilience as an approach to tackle child maltreatment

15 pre-professional training courses in Bergamo, Milan, Bologna, Livorno, Siracusa

51 apprenticeship trainings

13 across-the-board expertise lessons in Bergamo, Milan, Bologna, Livorno and Siracusa

2 thematic workshops dedicated to accomodation, independence and social protection in Bergamo and Siracusa

1 introductory course on territorial services in Oristano

1 support group for learning Italian

1 support group for pc usage and web surfing



INCLUSION PROGRAMME

The Inclusion Programme, ongoing since 2014, is composed of projects in the Italian territories of Bergamo, Milan, Bologna, Livorno, Oristano, Siracusa and Catania. The objective is to support social-economic integration and the independence of migrants, with specific attention to especially vulnerable segments of the population, such as youth and women. Specifically, Cesvi works for unaccompanied foreign minors and young adults - selected in collaboration with the territorial services responsible for them and relevant partners - so that they can manage to integrate into the local social network and have access to suitable opportunities for work and accommodation. Cesvi arranges pre-professional courses for them as alternatives to the institutional ones, that are often beyond their reach due to requirements for documents, costs and duration. The package also includes training apprenticeships, facilitating their introduction in local firms. Besides technical training, Cesvi is working to boost youth's across-the-board expertise, necessary for more self-awareness and more autonomy when navigating territorial services, the job market or while house-hunting. In Lombardy, particularly in the territory of Zingonia, Cesvi's intervention is in favor of migrant women with family and children, bolstering their educational and parental expertise, among other things through linguistic and digital training. Using a "light" approach, families are helped to pay more attention to their care of children and to be more socially proactive.

- Person driven approach: through analysing individual levels of proficiency, each child's personal plan is defined, tailored to his/her educational, personal and relational needs.
- Market driven approach: a training path is drawn up for each child taking into account the economic environment and the opportunities it provides.
- Local stakeholders engagement: Cesvi works in collaboration with institutional and non institutional bodies as well as the local community, making them aware of and responsible for the inclusion plan defined.

In 2019, 219 young migrants were engaged in social-economic inclusion plans as were, on an experimental basis, only in the Milanese territory, 6 Italian youths under the responsibility of social services. 70 relevant professionals took part in national thematic workshops. 22 women attended information technology and digital literacy courses.

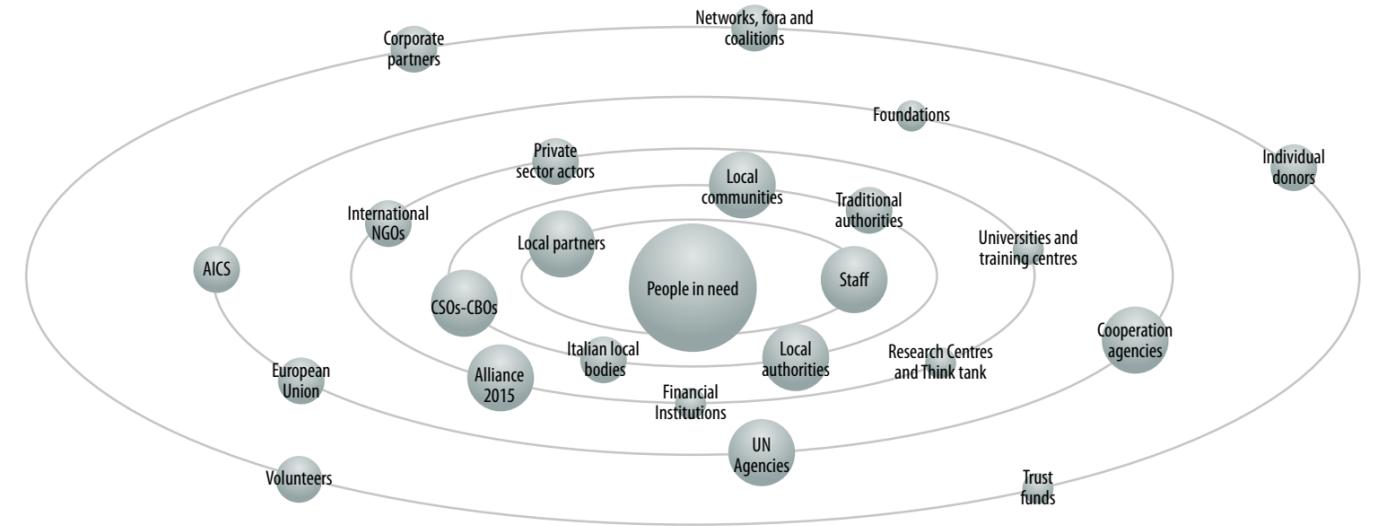


Stakeholders

Our Stakeholders

Cesvi lives in a complex system of relationships with several stakeholders. They comprise a wide range of entities, from individuals we aim to support with our projects to those living with them, from our national and internatio-

nal partners to our donors and all those contributing to the fulfillment of our mission. People in need are the centre of this system. Their interests prevail among all other considerations.



Cesvi must be accountable to each of these stakeholders. That's why the Cesvi 2019 Annual Report Stakeholders section provides for a space dedicated to each of Cesvi's main stakeholders to make clear those values guiding the

relationship Cesvi is building up with them, the resulting commitments and the actions implemented in 2019 to meet these commitments.



PEOPLE

Our commitment towards

PEOPLE IN NEED

People in need are the core of our stakeholders system. People's dignity and safety are our paramount concern. Cesvi shall be held to account by the people it aims to serve by providing them with the opportunity to assess our actions and verify whether Cesvi is managing to meet its commitments to their safety and dignity.

Putting accountability into practice means implementing all the key actions needed:

1. To ensure people's meaningful participation at all stages of project management.
2. To guarantee people's access to safe and responsive mechanisms for dealing with complaints.
3. To keep people safe from harm and abuse.

Counting on long-lasting consolidated practices that ensure people's participation, 2019 has been a year of intense work consolidating Cesvi's safeguarding system as well as its project complaint and feedback management mechanisms.

1. CESVI SAFEGUARDING SYSTEM

As a development cooperation and humanitarian organization, Cesvi is responsible for the protection of those people it aims to support.

Cesvi has zero tolerance for any form of abuse, sexual exploitation, bullying or for any non-sexual abuse of power that might be perpetrated by Cesvi's and partners' staff against any individual.

Cesvi is committed to having a robust safeguarding system to prevent any harm to children and vulnerable adults and to manage and respond to safeguarding concerns. Here below the key measures of Cesvi's Safeguarding system:

POLICIES

Safeguarding policies – PSEA Policy and Child Safeguarding Policy – set up the standards of conduct that Cesvi's staff are expected to respect to prevent any form of violence and abuse against those we serve. The acceptance of Cesvi's Policies and Codes is an integral part of all working contracts.

PEOPLE

- Cesvi's staff are bound to respect Cesvi's Ethical Code and Code of conduct;
- Cesvi's staff are selected through safe recruiting processes, including reference and protection checks;
- Cesvi's staff are trained in safeguarding and are aware of their specific responsibilities;
- Cesvi's HQ Safeguarding focal Point supports the implementation of safeguarding measures and handles safeguarding concerns;

- Cesvi's partners must demonstrate adequate ability in safeguarding. Cesvi supports all its partners in developing adequate systems and putting them in place.
- It is mandatory for Cesvi's suppliers, service contractors and consultants to undersign *in toto* Cesvi's Safeguarding policy to be awarded a contract

PROCESSES

- AWARENESS: Cesvi's commitment to safeguarding is shared with stakeholders;
- PREVENTING: Cesvi countries of operation context-related safeguarding risks are known and projects are designed to be safe;
- REPORTING: Staff, beneficiaries and communities can access multiple reporting mechanisms. They are: Cesvi's whistleblowing reporting channels; Cesvi's safeguarding functional email safeguarding@cesvi.org; Project-specific entry points, such as the project Complaints and Feedback Mechanisms (CFM);
- RESPONDING: Safeguarding issues are assessed, investigated and responded to. Survivors are assured assistance.

ACCOUNTABILITY

- Application of safeguarding policies and procedures is regularly monitored;
- Progress, performance and lessons learnt are reported to key stakeholders.

2019 has been crucial for the setting up of Cesvi's Safeguarding system, from its definition to its progressive roll-out. In 2019 we have:

- rolled out a new child safeguarding policy (approved in January 2019) alongside the PSEA (protection from Sexual abuse and Exploitation) policy already approved in 2018;
- defined and integrated procedures and documents at the HQ level to ensure their alignment with the provisions of the safeguarding policies;
- developed guidelines and action plans for putting safeguarding policies into operation at country level;
- reviewed the whole recruitment process;
- identified the HQ Safeguarding Focal Point, who's in charge of advising on the overall implementation of safeguarding policies and procedures. The Focal point also handles reports of suspected abuse and/or violation of safeguarding policies;
- developed a comprehensive training package comprising a first module on safeguarding and Cesvi's safeguarding system, to be integrated in standard staff induction and to be used with volunteers, partners and consultants, if needed, and a second module on *Policy operationalization*

for key staff of Cesvi directly involved in the management of programmes and projects at country level.

The work done in 2019 represents an important step forward for coherent and high-quality safeguarding practices in our work worldwide and for guaranteeing the safety of the people we aim to serve.

2. COMPLAINTS AND FEEDBACK MECHANISMS

Complaint and Feedback Mechanisms (CFM) are an essential component of our accountability. As an international Agency providing development support and humanitarian aid, Cesvi must ensure people have safe and accessible means for giving feedback and making complaints regarding our organization, our staff and our activities.

Cesvi promotes the development of project or programme specific complaints and feedback mechanisms, suitable to respond appropriately to all variables concerning the nature of activities implemented, the available resources, the characteristics of target communities and the local cultures. Although being tailored to every single specific context, all

the CFMs projects must meet the quality standards established by Cesvi's guidelines to guarantee that the CFM is:

1. **Accessible:** accessibility constraints like literacy, language, awareness, finance, fearful feelings have been taken into consideration.
2. **A safe tool:** it has no negative consequences for the complainant, who's protected from any retaliation.
3. **Transparent:** the whole handling process is clear from the very beginning.
4. **Confidential:** respects confidentiality.
5. **Responsive:** it clarifies its scope and handles every case up to closure;
6. **Documented.**

After a pilot phase in 2019, our new challenge is to have a CFM documented and in place in all the projects within the year 2020.

A specific training session on accountability and feedback and complaints management is already in the standard induction, mandatory for all Cesvi programme staff.



PARTNERS

Our commitment towards

PARTNERS

Cesvi works with partners respecting their mandate, obligation and independence. Cesvi considers its partnerships as a mutual exchange of competence and capability meant to generate synergy towards common goals.

Cesvi defines its partnerships as an equitable relation between entities with clearly defined common goals, which enhance the capability of the parties involved, taking mutual advantage from their knowledge, skills, reach and experience. This means that the parties of the relationship have a greater chance to fulfill their respective missions than working separately. Within the relationship, the principles to be followed and the degree of collaboration are jointly established.

Given given importance of building up solid and equitable relations with partners, Cesvi has adopted the *Cesvi's Guidelines for Partnership* that formalize the partnership building process and provide transparently the framework and the tools for that, steering the identification of the partners and the management process and guiding the mutual expectations. Such a system improves Cesvi's downward accountability and meets the two following main objectives: a) to establish partnerships based on mutual responsibility and respect; b) to ensure that all the actors of the partnership comply to the same standards and that the partners' compliance is monitored and assessed through appropriate monitoring systems.

KEY PRINCIPLES

While recognizing the value of the cooperation between partners, it is important to ensure that every partnership is undertaken safeguarding the integrity of the organizations, in terms of humanity, impartiality, neutrality and independence. Cesvi recognizes *three overarching principles* agreed upon by many organizations as vital for partners to be able to work together and to build up an effective partnership. These principles are:

- Equity:** all the partners have valuable resources and expertise, as well as risks and benefits that lead to a complementary purpose and respect.
- Transparency:** as a crucial factor for developing trust, a positive environment is needed to collaborate and ensure that decisions are made in a socially responsible way.
- Mutual benefit:** including commitment to other stakeholders as well as to the shared partnership, leading to a deeper engagement.

Additionally, a number of **operational principles** are essential to build up an effective working relationship among partners. These are: communities are the primary stakeholder; non-discrimination; fund management responsibility; consistent communication; coordination; learning; monitoring and evaluation.

TYPES OF PARTNERSHIP

Cesvi is committed to working with a range of different types of partners and at different levels, from community organizations to local authorities, from national and international organizations to civil society and private sector entities, from universities to public bodies.

Multi-stakeholder partnerships are especially valuable as they allow synergies among partners with complementary qualities, experience and strengths. Cesvi foresees two main types of partnership:

- **Strategic partnerships:** with organizations that we think are important agents of change in our sectors of intervention. We consider the following to be strategic partners: research institutes, think tanks, universities, centers of excellence, selected networks and alliances as well as long-term key implementing partners.
- **Operational partnerships:** with implementing partners to jointly promote desired change through shared programmes. This implies shared commitment and accountability towards beneficiaries, local actors and donors.

Cesvi is fully committed to widening its range and type of partnerships, including and recognizing the value of local entities as well as improving the quality and accountability of its interventions, to increase the impact of its actions through enriched synergies and effective alliances.

PARTNERSHIP PROCESS

The choice of partners and the formalization of the relation between Cesvi and diverse entities follow different steps, involving other Cesvi systems and tools that have become an integral part of Cesvi's stakeholder mapping exercise. First, a **Partner Assessment Tool** guides the collection of information on the partner. Second, a **Due Diligence Questionnaire** complements and deepens the analysis. In addition, a specific **Partnership Safeguarding Assessment Tool** is in place for assessing partners' safeguarding systems. Finally, Cesvi recognizes that, in order to proceed in building up a solid partnership, it is fundamental to identify mutual benefits with a transparent exchange of information throughout all the steps of the partnership building process.

partners index

COUNTRY	PARTNERS
ALBANIA	Albanian Tourism National Agency, Developement Agency Sagro Aventino, Travel and Mirages, University of The Oriental Piedmont, Slow Food
BRAZIL	RedeCCAP
ETHIOPIA	HELVETAS
HAITI	UCDDJ (Union des Citoyens pour la Défense du Droit des Jeunes), Acted, Caritas Haiti-Jeremie, FONDEFH, CRS (Catholic Relief services)
INDIA	Ekta, Jeeva Jyothi
ITALY	Municipality of Bergamo - Family and Minors Services, Municipality of Bologna - Community wellbeing, Municipality of Verdellino, CELAV - Centre for the mediation on the job of the Municipality of Milan, ASP City of Bologna, RiRes (Research Unit on Resilience - Catholic University of the Sacred Hearth in Milan), AccoglieRete Association, Agevolando Association, L'Albero della Vita Solidarity Association, Don Lorenzo Milani Association, Patronato San Vincenzo Professional Training Association, Social Cooperative C.S.A.P.S.A. Due Onlus, Social Cooperative Camelot - Cooperative Officine, Social Cooperative CEIS Training, Social Cooperative Famille, Social Cooperative Oxfam Italy Interculture, Social Cooperative Società Dolce, Passwork- Social Enterprise Social Cooperative, Social Cooperative IL S.OI.E. Support beyond the marginalization, Social cooperative Sudio e progetto 2, Social Cooperative Il Pugno Aperto, Social Cooperative Ecosviluppo, Social Cooperative Panta Rei Sardinia, Fa Consortium, Association Bambini nel Tempo, Social Cooperative "Il Grillo Parlante", Giovanni Paolo II Foundation, Amref Health Italy, Active Citizenship, Italian Union Sport, International Volunteer for Development (IVD), Action Aid, ASvis, La Fabbrica, ALER, Parish church of Verdellino, Mestieri Lombardia, Coldiretti Roma/Rieti
KENYA	ActionAid Italia, ActionAid Kenya, MID-P (Merti Integrated Development Program)
IRAQI KURDISTAN	People in need, CNSF (Critical Needs Support Foundation)
LEBANON	Acted, Hivos, Concern Worldwide, Avsi, Beatoona, Municipality of Haret Saida, Hoops Club, Social Development Center of MoSA, Public schools supported by MEHE
LIBYA	DRC (Danish Refugee Council), IMC (International Medical Corps)
MOZAMBIQUE	Concern Worldwide, Welthungerhilfe, ORAM (Organização Rural de Ajuda Mutua),
MYANMAR	HELVETAS, PACT, NAG, AMS
NIGER	Welthungerhilfe
PAKISTAN	Concern Worldwide, HELVETAS, Action against Hunger, CERD, PRDS (Participatory Rural Development Society), CRDO, PREPARED
PALESTINE	UNRWA, Acted, Overseas, The Popular Committee of Shufat refugee camp, the Women's Centre and the Youth Centre of Shufat, GLSHD, EAWAG - Swiss Federal Institute of Aquatic Science and Technology, Sandec Department, CACH (Caritas Switzerland), UCS (Union of Charitable Societies - Jerusalem) HPI (Hasso-Plattner-Institut), MIT, FHNW FHNW University of applied sciences and arts North-western Switzerland, GRAVIT'EAU, North Hebron Chamber of Commerce and Industry, ARIJ Applied Research Institute of Jerusalem, HYDEA
PERU	Tejiendo sonrisas, IDMA, Profonanpe
SOMALIA	Concern Worldwide, The International Rescue Committee (IRC), Save the Children International (SCI), SWDC, SIDO, UNHCR, UNDP, Save the Children Fund, EAWAG - Swiss Federal Institute of Aquatic Science and Technology, Department of Sanitation, Water and Health for Development (Sandec), Caritas Switzerland (CACH), Action against Hunger, Concern Worldwide
SOUTH AFRICA	Sizakuyenza, Blue Sky, Inyanda, Mosaic, Ons Plek (OP), Jugaad, Blue Sky Recycling
TAJIKISTAN	Caritas Switzerland (CACH), HELVETAS, local partner, CAMP Tabiat (Public Foundation for sustainable mountain development), OXFAM, IPD (Innovations and Participation for Development), AZAL, Bishkek Business Club, National Association of Business Women in Tajikistan, National Association of Small and Medium sized Business, Union of Craftsmen of Tajikistan, IDI, ATO
UGANDA	AWR (African Women Raising), AWYAD, AVSI
VENEZUELA	Acted, HELVETAS
ZIMBABWE	Terre des Hommes Italia, MDTC (Mwenezi Development Training Center), Matopos Research Institute (MRI), iFARM (Pvt), Ltd (private company), CYMMYT, BioHub Trust

COLLEAGUES

Our commitment towards

COLLEAGUES

HUMAN RESOURCES IN NUMBERS

Human resources account for a very important part in humanitarian organizations' life and Cesvi believes that this sector is paramount to the Foundation's growth and solidity. Our staff play a key role in achieving our goals. Their competence and their commitment are vital for our success.

2019 has been a very important year for some figures' stability and, at the same time, for the arrival of some new, young members of staff.

We may say that every year we collaborate with professionals who are competent and motivated in the development cooperation sector.

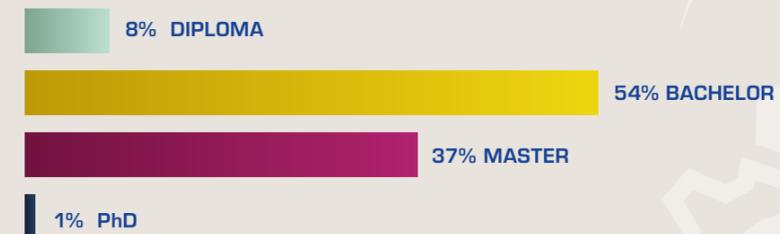
That's why in our new Annual Report, among other organizational distinguishing features - such as gender and age distribution, main framework contract typologies for employees and staff distribution between various departments - we

have also chosen to highlight the proficiencies of people collaborating with Cesvi. Indeed, human resources are the core of our organization and it is also thanks to their expertise that the efficiency standards of Cesvi's programs can be maintained, both in Italy and overseas.

Comparing the data that we have published on the Annual Report in the past, we can see a slight increase of personnel, of both expats and in HQ, and a stable number of national staff. There's a major gender ratio imbalance towards females, which is basically constant over the years (in 2019 we have had a percentage of 69% female staff) and a personnel average age which has remained low, at 38 years old.

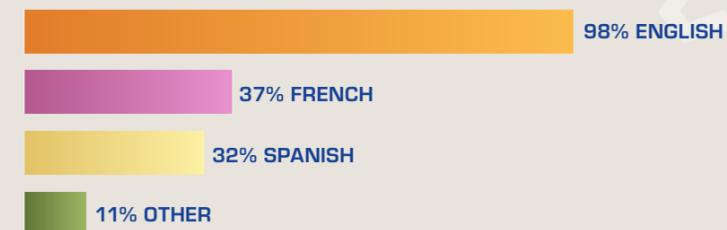
As to the 2020 Index, we aim to carry on monitoring the data on expat staff and in HQ, while adding an in-depth analysis of national staff, which at the end of 2019 made up for nearly 90% of personnel, a stable value over the Foundation's lifetime.

EDUCATION LEVEL*



*last title obtained

LANGUAGE KNOWLEDGE IN HQ



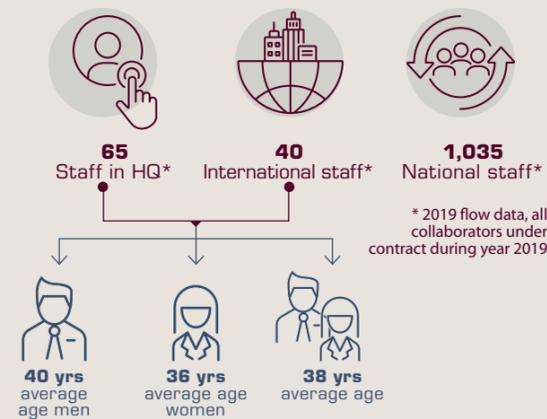
62% of staff in HQ fluently speaks +2 languages

LANGUAGE KNOWLEDGE ABROAD

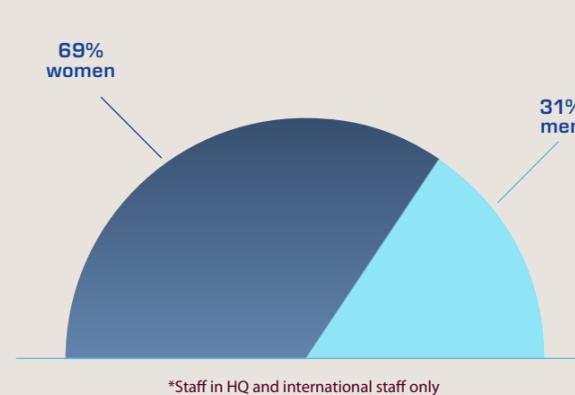


38% of staff abroad fluently speaks 3 languages; 10% of staff abroad fluently speaks 4 languages

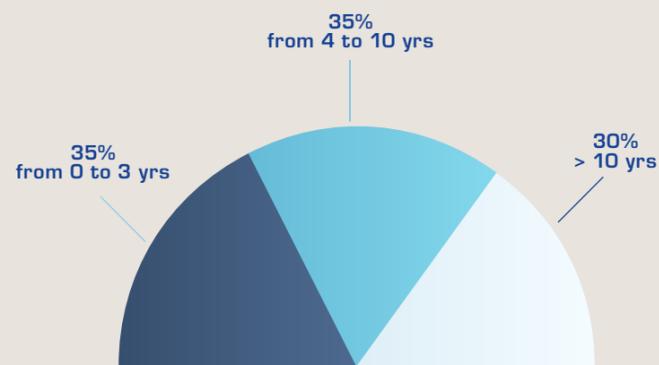
TOTAL STAFF. AVERAGE AGE



TOTAL STAFF*. GENDER

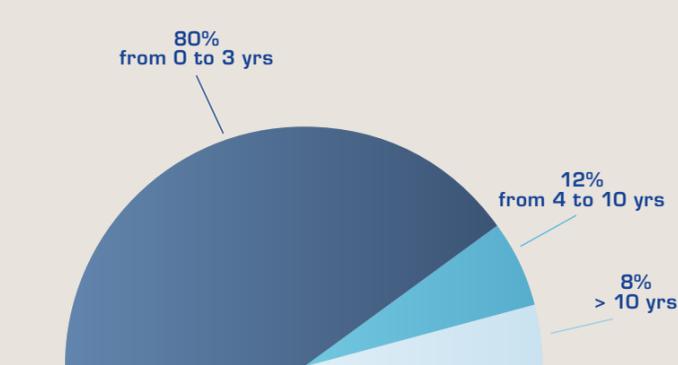


SENIORITY* IN HQ

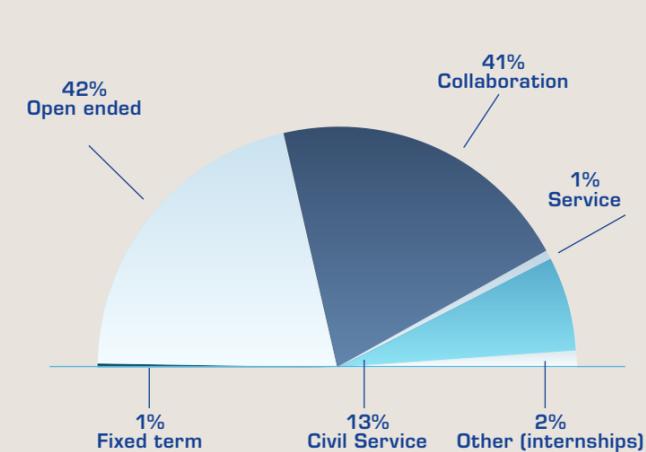


*Years of collaboration in HQ, previous experiences abroad with Cesvi are not considered. Internships and civil service contracts are not included.

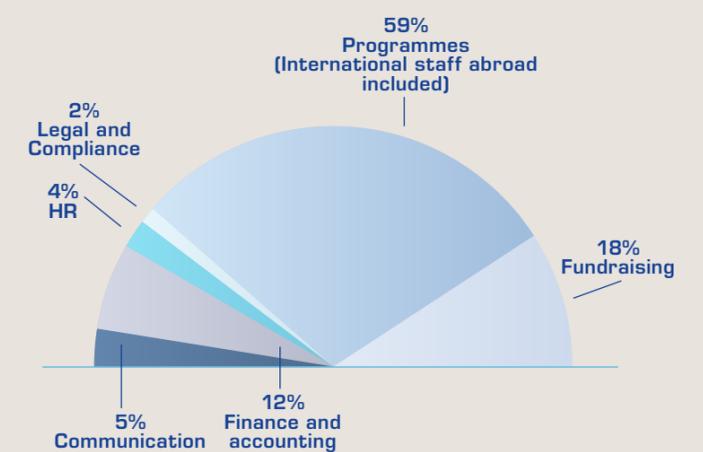
SENIORITY ABROAD



CONTRACTS IN FOCUS ITALY AND ABROAD



STAFF PER DEPARTMENT



COLLEAGUES

Our commitment towards

DONORS

Our commitment towards

TRAINING OF PERSONNEL

Cesvi has always recognised the importance of supporting its staff in acquiring, strengthening and exploiting personal, technical and managerial expertise, necessary for carrying out their working duties. For this reason training in Cesvi represents a permanent feature and a very important dimension in the organization's life, in particular for those young people who every year take part in a personal development course at Cesvi.

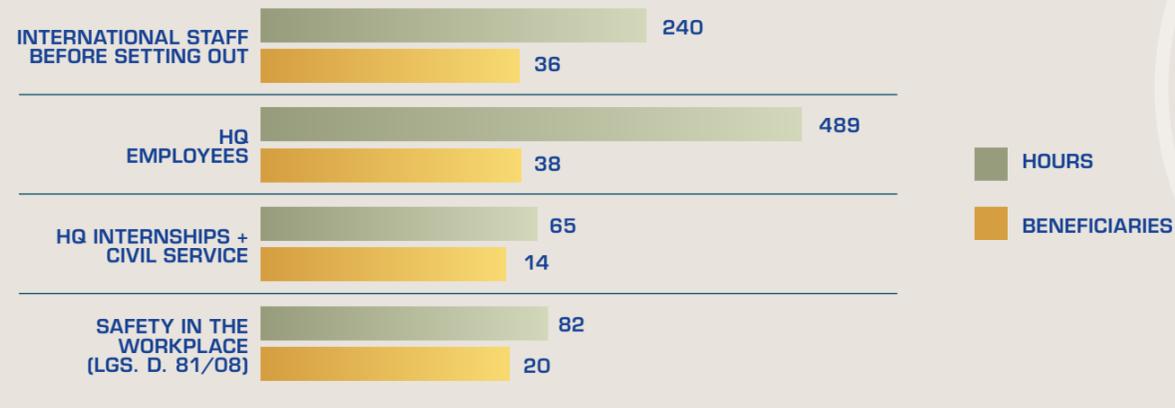
In 2019 we have welcomed 14 social service volunteers who have undertaken 65 hours internal training, divided into *training on the job* and class training. The class training has been held by Cesvi's collaborators. Each of them with a specific sector expertise, and most of them being professors in PhD and/or university courses. The main subjects that these youths are taught refer to Cesvi's life, from its foundation up to today, the main Policies of the organization and some technical features of international cooperation, such as "from a call for proposal to

a proposal design", "complaint and feedback mechanism", "monitoring and evaluation". Finally, we do not neglect a few soft questions regarding communications, team work and problem solving.

Great importance is also given to the continuous training (and professional development) for every collaborator while working for the organization. In 2019 the employees attended 489 hours external specialized training, which allows them to grow and at the same time to have an ongoing and constructive exchange with people working in different organizations and contexts.

The last, fundamental area of training is that which we dedicate to our expat staff. Before setting out, each collaborator is called on to attend one week's training at the HQ, where he can learn about general subject matters regarding the organization and some specific subject matters concerning the role that the single person will perform in the field. In 2019 we have dispensed 240 hours overall, divided into 11 monthly sessions.

TRAINING 2019



DONORS

Cesvi provides donors with accurate, transparent, timely and truthful information and documents on the programs performances and implements actions that are relevant, effective, efficient, and timely.

FUNDRAISING:

THE RELATION AS A CRUCIAL FACTOR FOR SUCCESS

2019 has been a difficult year for not-for-profit bodies, with the non governmental organizations being blatantly criminalized, a climate of suspicion being cast over the whole sector, and consequent damage for fundraising. Cesvi's answer was not long in coming: we have changed our communication system, putting donors at the centre and giving value to our stakeholders. Fundraising from private donors has seen a major increase compared to the year before, thanks mainly to our historical donors, who have appreciated our attention and our care in approaching them, along with our clear and precise accountability, which has always been one of the strong points of our organization. 2019 has been the year for us to reap the fruits of a long lasting and profitable loyalty development over the course of time with Companies and Corporate Foundations, which have confirmed their trust and backed our projects even more enthusiastically. Excellent outcomes have come from the regular donors too, which are constantly increasing thanks also to the strengthening of the internal face to face fundraising project, and from legacies,

ACTIVE INDIVIDUAL DONORS

45,160 2017 **41,817** 2018 **37,393** 2019

which have accounted for a boom in revenue, nourishing our work for children, women and men who live in poverty, in Italy and in the world.

List of donors

COOPERATION AGENCIES

AICS
Australian Embassy
DFID
Dutch Government
FIP (Fondo Italo Peruano)
Forestry Agency under the Government of the Republic of Tajikistan
Presidency Emergency Programme For Aid Relief
USAID/OFDA

UN AGENCIES

EFA
FAO
UNDP
UNFPA
UNHCR
UNICEF
UNWOMEN
WFP

EUROPEAN UNION

DG DEVCO
DG ECHO
EU External Actions

CORPORATE PARTNERS

A&A Studio Legale
Ad Hoc Communication Advisor Srl
Agos Ducato Spa Alcolin Industrial Co Ltd

Amisco Spa
Azad Trading
Banco Bpm
Battaglio Srl
BCS – Biomedical Computering Systems Srl
Bkt Europe Srl
Brempo India
Brempo Spa
Buzzi Unicem Spa
Cargeas Assicurazioni Spa
Cavagna Group Divisione Omeca
Cermac Srl
Cisac Protezione Catodica Srl
Cml Srl Costruzioni Meccaniche
Coel Srl
Considea Srl
Consorzio Genesy Crossmediadv Srl
Design Arredo Ufficio Srl
Ebiqity Italy Srl
Ecology System Srl
Emi Sistemi Srl
Ergosum Srl
Evoluzioni Mediche Srl
Finpla Srl
Gefit S.P.A.
Google

Hable Srl
Hera Holding Real Estate
Hisolution S.R.L.
Ho Ane International Trading Co Ltd
Icort Srl
Icro Coatings Spa Infap
Ing Srl
Iniziativa Immobiliari Padane Srl
Jugaad
Keepup Società Benefit Srl
Kis Srl
Ksoft Srl
Lavazza Deutschland Gmbh
Legami R&D Srl
Limonta Sport Spa
Lombarda Costruzioni S.R.L.
Mailander Srl
Mondadori Retail
Muzinich Co Limited
Nettuno Srl
Nuovo Gruppo Grafico Snc
Om Impianti Srl
P.Plast Srl
Pan International S.R.L.
Peroxitalia Srl
Petroceramics Spa Polietil Plast Srl

Pony Spa
Price Water House Coopers Spa
Procter And Gamble Holding Srl
R&D Srl
Relight Srl
Rz Srl
Sacbo Spa
Salesforce
Salf Spa
Serioplast South Africa
Sit Spa
Slowitaly
Smt Srl
Studio Associato Tributario e Legale Colnago Giacosa
Swedish Orphan Biovitrum Srl
Syngenta Italia Spa
Thermomat Saniline Srl
Unes Maxi Spa
Volkswagen Group Italia Spa

FINANCIAL INSTITUTIONS

World Bank
Fondo di Beneficenza ed opere di carattere sociale e culturale di Intesa Sanpaolo
Intesa San Paolo
Ubi Banca
Unicredit

FOUNDATIONS

Compagnia di San Paolo
Enel Cuore
Fondazione Cariplo
Fondazione Cassa di Risparmio di Cuneo
Fondazione Cassa di Risparmio di Padova e Rovigo
Fondazione Cassa di Risparmio di Torino
Fondazione CON IL SUD
Fondazione Lavazza
Fondazione Monte dei Paschi di Siena
Fondazione Peppino Vismara
Fondazione Zegna
OTB Foundation
PACF (Positive Action for children)
Profonange

UK ONLINE GIVING FOUNDATION

UNICREDIT FOUNDATION

INTERNATIONAL NGOS

Alliance2015
Welthungerhilfe
Ayuda en Accion (AeA)
HELVETAS
HIF (Humanitarian Innovation Fund)
Mission Bambini
Trocaire

ITALIAN LOCAL BODIES

Associazione Biancospino
Associazione Salvatore Quasimodo
Comitato Triregionale Giovani Imprenditori
Comune di Galliate
Gruppo Terzo Mondo
Iniziativa Donna
Lions Club Legano
Meg Fit Academy
Pro Loco Barzana
Regione autonoma della Sardegna
Regione Lombardia
Unione Lombardia dei Comuni di Basiano e Masate
Viaggi e Miraggi

TRUST FUNDS

EU Trust Fund for Africa

SOCIETY

Our commitment towards

SOCIETY

COMMUNICATION: CHILDHOOD AND CLIMATE CHANGE, AND HOW IMPORTANT CELEBRITIES ARE

In 2019 Cesvi has worked on two major issues – childhood and climate change – carrying out two major communication, awareness and fundraising campaigns relative to two fundamental publications: the Index on Child Maltreatment in Italy and the Global Hunger Index.

The first document, presented in May in the prestigious setting of the Chamber of Deputies, has obtained wide media coverage, achieving 280 press references, by agencies, newscasts, newspapers and magazines, radios and online. A digital P.R. campaign on social media, thanks to the involvement of 20 influencers and web ambassadors, has narrated the launch of Cesvi's research and commitment in Italy to this first issue, with more than 1,200 social media posts and a potential reach of 9,9 million with the #cesvi4children dedicated hashtag.

The Global Hunger Index, released in October, has been the fly-wheel for the launch of Cesvi's new campaign: #famedicambiamenti. The concept is a contribution to the debate on sustainability and highlights the production of and access to food in relation to the climate emergency we are undergoing. Youths are the main protagonists of the campaign which underlines two key words, hunger and change, that are among the main challenges Cesvi faces around the world. Primary school children have been given the chance to speak out and through video clips they have asked adults some crucial questions on hunger in the world and on climate change. The answers, contained in the Global Hunger Index, have been given by celebrities, like Cristina Parodi, Maurizio Nichetti and Omar Fantini, who have answered the children's doubts, each in their own personal style. The #famedicambiamenti campaign has carried on up to December, thanks to the involvement of a numerous group of celebrities, stimulated by Cristina Parodi, who have promoted Cesvi's commitment in the world and raised their fans' awareness through sharing sustainable actions to protect our planet.

Moreover, in 2019 the Collective Star of Casa Surace Social Media has decided to flank Cesvi in the #famedicambiamenti campaign. The video-makers, who boast millions of followers on various social channels, have launched "Fairy tales in times of climate changes". Starting from the story of Little Red Riding Hood, narrated in an unpublished version by Nonna Rosetta, youth of Casa Surace have re-examined the most famous and well-loved fairy tales to tell the devastating effects of the climate changes on our planet, promoting Cesvi's commitment and raising their users' awareness on this issue.

In 2019 Cristina Parodi went to Perù and visited Cesvi's

projects on the protection of childhood and women victims of violence, and in Amazonia to see up close the commitment of the organization for sustainable development. Then, at the end of the year, she became executive editor of the historical Cesvi's magazine "Cooperando", confirming her great affection and esteem for us.

ADVOCACY:

OUR EXPERIENCE TO AFFECT POLICIES

2019 has been a year of further consolidation of Cesvi's advocacy operations, but also of strategic revision, in line with the answers that Cesvi has given on global questions through its intervention in the field. Aiming to influence institutions and policy makers, the advocacy operations have filed requests for commitment and guidance about crucial issues for the organization, so that our interventions around the world can be effectively reinforced in the long term.

The second edition of the Regional Index on Child Maltreatment in Italy, focusing on poverty (economic, social, educational etc.), has strengthened recommendations for policy makers to invest in tailored and effective services mainly to close the gap of a two-speed Italy, where the South is confirmed to be ranked in the lowest positions, both due to social contexts at risk and to ineffective actions of services and policies. The 64 indicators, updated in 2018, have drawn up the Italian regions' new ranking taking into account abuse risk factors as well as services and policies for prevention and counter-action in several areas, and the final results have been discussed at the Chamber of Deputies with the stakeholders, playing various parts in the decision making process, to define potential and necessary intervention strategies.

The voice "from in the field" in the countries where we are working has been amplified through the Global Hunger Index (GHI 2019), and it has been addressed to national, European and International policy makers, to deal with the complexity of the link between hunger and climate change, which is the true challenge of our times. The accent has been put on the great "climate injustice", by which the least responsible countries for the emissions of greenhouse gases are among those more severely hit by the effects of climate change. The national preview launch, in Milan, and the European launch in Brussels, together with our partners of Alliance2015, have advanced the dialogue with the institutions involved in the question, such as FAO, the Italian Ministry for Environmental Policies, DEVCO, ECHO and members of the European Parliament.

Resilience is another approach on which Cesvi's advocacy action has been amply developed, in close collaboration with the European NGOs of Alliance2015, with particu-

lar reference to the Horn of Africa region (Ethiopia, Somalia and Uganda are the countries where Cesvi is working), particularly struck by environmental, economic, political and social shocks.

ACTIVE CITIZENSHIP, YOUTH AND VOLUNTEERS: AGENTS OF CHANGE FOR A SUSTAINABLE FUTURE

In recent years Cesvi has promoted awareness-raising and actuation projects on global issues addressed to youth and the general public - sustainability, social inclusion, disparity, climate change – aiming to foster i) *local ownerships* (civic commitment for your own community); ii) concrete actions for change (local - global); iii) informed, aware, and responsible communities.

Our cities are spaces for getting involved, even for youth, and nowadays they are the prime mover for initiatives on climate defence, protection of the weakest, safekeeping of common goods.

Cesvi promotes co-planning courses between youth and

territories which are, simultaneously, a training process - for the boys and girls involved – and a transforming process – for the community.

School is the core of these courses. Active citizenship courses are born within schools, are inter-disciplinary, encourage a pedagogy based on experience and competence, and are open to the territory in order to foster social and cultural change and to train pupils to be Italian and European citizens. Over the last two years Cesvi, together with several partners, has involved more than 500 students in urban courses and nearly 8,000 youths on the Agente 0011 platform.

The attention paid to the 2030 Agenda issues and to those of our own cities, as well as the participation, are not a matter only for youth. Cesvi would like to create a new synergy between raising awareness, activism and fundraising, enabling its volunteers to grow, developing new projects, and taking root even more deeply in our peninsula.



Alliance 2015: our European network

Alliance 2015 is a strategic alliance of 8 European Non-Governmental Organizations committed to humanitarian aid and cooperation for development in 95 countries.

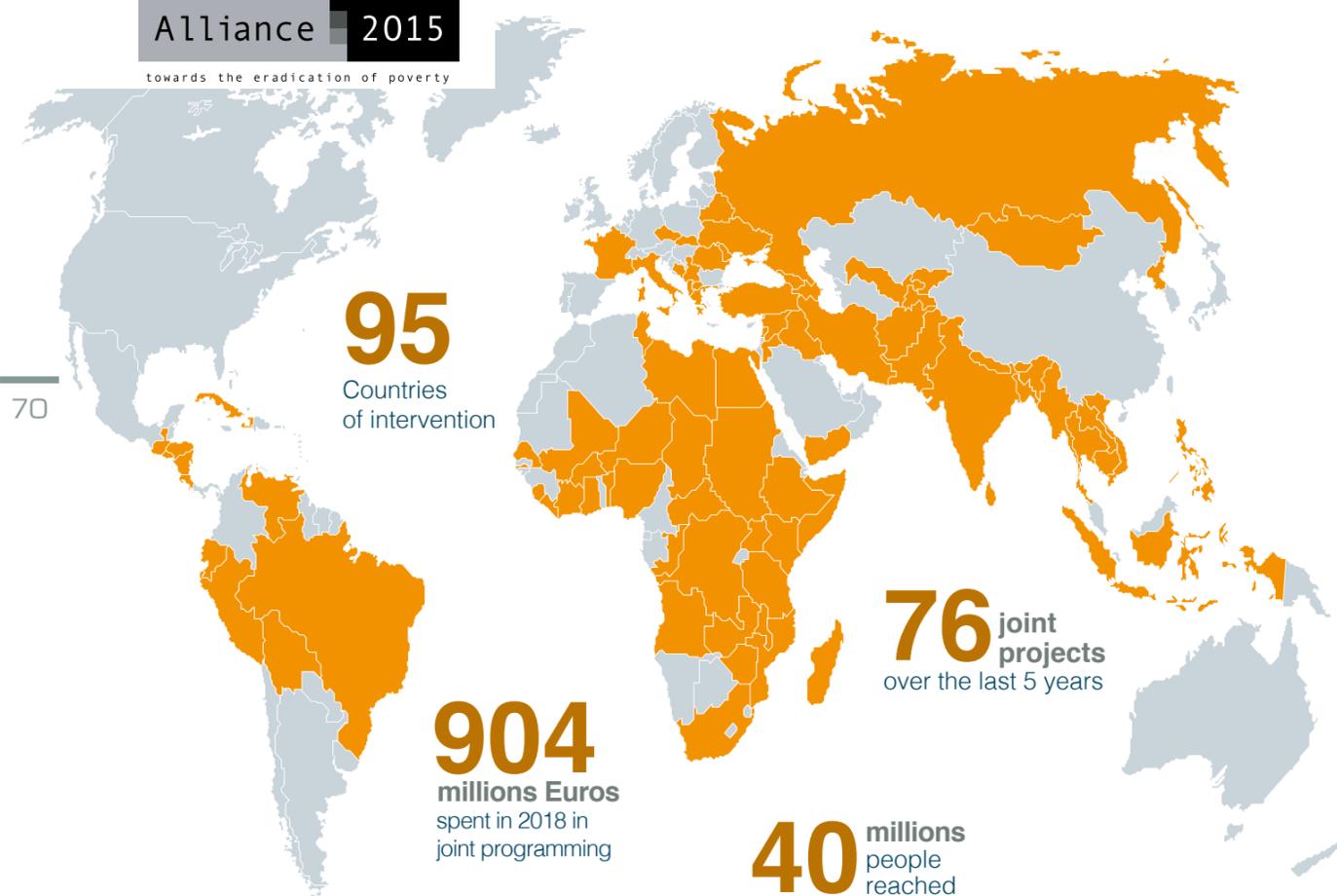
The partners of Alliance2015 identify themselves as global actors with European roots and values, who work together to

achieve the Sustainable Development Goals (SDGs) within a wide framework based on human rights.

Alliance2015 strives for a fairer and sustainable world, free from poverty and hunger. To that end it aims at boosting its impact on poverty reduction and humanitarian aid efficacy, through strengthening communities' resilience, effective actions to prevent and respond to emergencies, and influencing international development and humanitarian aid policies in this direction.

Alliance 2015

towards the eradication of poverty



Working **together** for a **just** and **sustainable** world **free** from poverty and hunger



NETWORKS, FORA AND COALITIONS

ASviS	Italian Alliance for Sustainable Development
CHS Alliance	Network of organizations to improve humanitarian and development work through the application of standards for quality, accountability and people management
Co.Lomba	Lombardy NGOs Organization
Concord Italia	Italian Platform linked to Concord (European NGO confederation for relief and development)
CTM Altromercato	Fair Trade
ECOSOC	Economic and Social Council of the United Nations
EISF	European Interagency Security Forum
Eurostep	European solidarity towards equal participation of people
Eurochild	Network of organizations and individuals working in Europe to improve the quality of life of children and young people
GCAP Italia	Global Coalition Against Poverty - Italy
Gruppo CRC (Network)	Working group on UN Convention on Children Rights
Keeping Children Safe	Network of organisations working together to increase safeguards offered to children
Investing in children Italia	Network of organizations, universities and professional associations on child poverty in Italy.
Italian Military Navy	Framework agreement for a technical and operational cooperation
Italian Ministry of Labour and Social Policy - General Direction on Immigration and Integrational Policies	Register of bodies and associations supporting the migrants
Link2007	Network of Italian NGOs
Mosaico	Association for the management of Social Service
Network Italiano Salute Globale	Global Health Italian Network (fight against HIV/AIDS, TB, malaria e for the right to global health)
PICUM	Platform for International Cooperation on Undocumented Migrants
PIDIDA	Informal network for the rights of children and adolescents
SIPEM	Italian Society of Emergency Psychology
SODALITAS	Association promoting Corporate Social Responsibility and partnership between profit and non-profit.
TAVOLO MSNA Comune di Bergamo	Collaboration agreement for building a working group aimed to create a supply chain for the hospitality of UFM with the Municipality of Bergamo
UNAR - Office for Equal Opportunities of the Italian Presidency of the Council of Ministers	Register of associations and bodies fighting against racial discriminations
VITA	Italian magazine entirely devoted to non profit
VOICE	Voluntary Organisations in Cooperation in Emergency

UNIVERSITIES, TRAINING AND RESEARCH CENTRES, THINK TANK

24 Ore Business School	Master in Economics and Non Profit Management
ALTIS	Postgraduate School of Business & Society - Catholic University of Milan
ASERI	Postgraduate School of Economics and International Relations - Catholic University of Milan
CeTAmb	Research centre on technologies for environment management in Developing Countries - Brescia University
ISPI	Italian Institute for International Political Studies
Reggio Children	Educational provider for the design and provision of professional development educational activity.
SDA Bocconi - Asia Center	Hub for SDA Bocconi School of Management in India
Università Bicocca di Milano	Master in water & sanitation
Università di Cagliari	Cooperation on a project with the Department of History, Cultural and Territorial Heritage of the Cagliari University



BALANCE SHEET

ASSETS	2019	2018
FIXED ASSETS		
Fixed intangible assets		
Software	51,913	11,565
Total fixed intangible assets	51,913	11,565
Tangible assets		
Real estate properties	181,556	205,319
Overseas real estate	64,061	73,237
Vehicles	—	—
Furniture and fittings	23,540	15,029
Office equipment	8,584	13,378
Other equipment	2,545	908
Total tangible assets	280,286	307,871
Long-term investments		
Shares	8,125	8,125
Holdings in other organizations	150,500	150,500
Banca Popolare Etica shares	258	258
Total long-term investments	158,883	158,883
TOTAL FIXED ASSETS	491,082	478,319
CURRENT ASSETS		
Receivables for projects		
from companies and foundations	1,108,449	498,403
from international government institutions	6,700,254	6,812,980
from non governmental organizations	34,861	47,595
from international agencies	40,871	37,286
from the European Union	5,770,487	4,120,911
from the United Nations	2,885,232	2,276,920
from Italian government bodies	2,132,012	1,432,628
from local Italian bodies	35,687	—
from Partners	69,108	366,347
Total receivables for projects	18,776,961	15,593,070
Other receivables		
Other receivables	56,557	68,091
Repo receivables	—	—
Advanced payments to personnel	6,386	2,703
Caution deposits	7,575	8,793
Total other receivables	70,518	79,587
Cash available		
Cash and cash equivalents	8,652	9,578
Bank deposits	7,841,055	6,390,163
Postal deposits	775,628	1,225,961
Securities	327,749	327,749
Foreign deposits to be included in the financial statement	3,436,565	3,313,870
Total cash available	12,389,649	11,267,321
TOTAL CURRENT ASSETS	31,237,128	26,939,978
PREPAYMENTS AND ACCRUED INCOME		
Project prepaid expenses	219,484	—
Deferred liabilities	29,623	67,176
Accrued income	11,119	10,723
TOTAL PREPAYMENTS AND ACCRUED INCOME	260,226	77,899
TOTAL ASSETS	31,988,436	27,496,196
GUARANTEES		
Third party guarantees	2,219,555	1,802,797
TOTAL GUARANTEES	2,219,555	1,802,797
COMMITMENTS		
Project commitments	618,445	256,972
TOTAL COMMITMENTS	618,445	256,972

as of 31 December 2019

LIABILITIES	2019	2018
NET WORTH (NET OF OPERATING EXPENSES)		
Foundation reserve (not utilised)		
Capitalization reserve	200,850	200,850
Funds available for projects		
Profit/loss updated	-165,584	-923,287
Retained profits or losses from previous year	-923,287	-391,418
Funds for projects to be completed	5,222,813	5,614,231
TOTAL NET WORTH (NET OF OPERATING EXPENSES)	4,334,792	4,500,376
SEVERANCE INDEMNITY FOR SUBORDINATE EMPLOYMENT		
Severance indemnity fund	579,094	567,039
TOTAL SEVERANCE INDEMNITY FOR SUBORDINATE EMPLOYMENT	579,094	567,039
PAYABLES		
Tax and social security payables	265,028	274,399
Other payables	915,874	906,981
TOTAL PAYABLES	1,180,902	1,181,380
ACCRUALS AND DEFERRED INCOME		
Accruals and deferred income	160,748	206,223
Invoices to be received	173,685	182,255
Project deferred income	25,559,215	20,858,923
TOTAL ACCRUALS AND DEFERRED INCOME	25,893,648	21,247,401
TOTAL LIABILITIES	31,988,436	27,496,196
GUARANTEES		
Guarantees issued to third parties	2,219,555	1,802,797
TOTAL GUARANTEES	2,219,555	1,802,797
COMMITMENTS		
Project commitments	618,445	256,972
TOTAL COMMITMENTS	618,445	256,972

PROFIT AND LOSS ACCOUNT

as of 31 December 2019

PROCEEDS BY PROJECTS	2019	2018
PROCEEDS BY PROJECTS	2020	2019
from companies and foundations	1,711,880	1,405,693
from international government institutions	3,972,885	3,099,816
from non governmental organizations	17,925	372,793
from international agencies	40,108	239,933
from the United Nations	5,981,043	7,332,565
from the European Union	6,071,572	6,885,581
from Italian government bodies	3,921,339	2,219,624
from local Italian bodies	12,726	56,582
TOTAL PROCEEDS BY PROJECT	21,729,478	21,612,587
OUTLAYS BY PROJECT	20,463,835	20,463,835
Sub-Saharan Africa	9,783,489	8,010,015
Asia	1,678,704	3,421,705
America	1,733,213	2,674,859
MENA	7,019,662	6,069,923
Europe	2,455,198	2,551,168
TOTAL OUTLAYS BY PROJECT	22,670,266	22,727,670
PROJECT MARGIN	-940,788	-1,115,083
INCOME BY PROJECT		
from the private sector	3,949,205	3,623,739
from the 5x1000 tax incentive	253,173	246,704
Other project income	320,001	548,261
TOTAL INCOME	4,522,379	4,418,704
OUTLAYS		
Other project outlays	355,034	682,468
Work outlays	1,613,554	1,612,082
General outlays	463,179	437,378
Fund raising outlays	1,112,958	1,466,687
Depreciations	110,288	90,187
TOTAL OUTLAYS	3,655,013	4,288,802
Financial outlays and income	1,571	972
Extraordinary outlays and income	-93,733	60,922
PROFIT (LOSS) FINANCIAL YEAR	-165,584	-923,287

Notes to the financial statements as of 31st December 2019

1. Introduction

Cesvi Fondazione Onlus Annual Report includes a Balance Sheet, a Profit and Loss Account, these explanatory notes (Financial Report), and the report on the progress of social management (Annual Report).

Because of the emergency health situation due to Covid-19 globally and the consequent restrictive measures implemented by the government, the approval of the financial statements for the year ending 31/12/19 was postponed, taking advantage of the longer 180-day term as per Legislative Decree of March 17, 2020, art. 106.

This Financial Report was drafted taking into consideration the guidelines provided by the Non-profit Organisations Commission of the National Board of Chartered Accountants and Accountancy Experts, with specific reference to principle no. 1: "Framework for the preparation and presentation of not-for-profit organisations Annual Reports", issued in May 2011. The documents promoted by the Non-profit Organisations Commission of the National Board of Chartered Accountants and Accountancy Experts, are, to date, the only guidelines, by a specialised entity, available to the Board of a Non-profit Organisation concerning the principles for the drafting of Annual Reports.

These Financial Statements were drafted according to the Accrual Principle, where revenues and expenses are reported in the period when they find economic justification. Where a correlation exists between proceeds (donations and contributions) and specific activities of the Organisation, these need to be directly matched and recorded in the relevant period. This correlation represents a key pillar for the Accrual Principle of a Non-profit organisation's core activities and it highlights the need to match to a period's expenses, certain or expected, the related revenues.

To this extent the Foundation applies the methodology of recording revenues by project, according to the Activity Progress principle, starting from those costs occurred in the period for the projects underway.

On the other hand, donations, contributions and other proceeds, which are not directly correlated to specific costs, must be recorded in the Financial Statements for the period when these proceeds are cashed in. This means that the title at the time of collection is legal in nature.

The Foundation does not use any regulatory body, committee or affiliates for its fundraising activity, therefore all costs related to its fundraising campaigns can be recorded as expenses in the Profit and Loss Account.

The Profit and Loss Account is presented according to the scalar method.

The organisation Financial Statements as of the 31st December 2019 were audited by PricewaterhouseCoopers S.p.A. on a voluntary basis.

2. Evaluation criteria

Here below are listed the evaluation criteria applied in the drafting of this Financial Report.

Receivables: in the Financial Statements Receivables are shown at their expected net value, hence the assets are shown at their expected cash value at settlement, in normal circumstances.

Payables: in the Financial Statements Payables are shown at their net expected value, hence liabilities are shown at the cash value expected to be paid to settle the debt, in normal circumstances.

Tangible Fixed Assets: in the Financial Statements Tangible Fixed Assets are shown at purchase cost, increased by all directly attributable expenses and at net of depreciation. Depreciation is calculated according to their expected residual useful life, which is estimated according to the assets' category, and using a specific annual coefficient.

Intangible Fixed Assets: these include non-physical assets that have useful life greater than one year. Amortisation is calculated according to their expected residual useful life.

Long term Investments: the Foundation's long-term investments are valued at cost. They are subject to impairment in case there is a lasting loss in value.

Severance Indemnity Fund: this Fund represents the liability towards all employees, calculated according to current labour regulations and contracts.

Securities and Investments: these include all investments that are not classified as Long-Term Investments. Securities and Investments are valued at the lowest between purchase cost and market value.

Accruals and deferrals: accruals represent revenues and costs incurred in the following year, but related to 2018; whereas deferrals represent revenues and costs incurred in 2018, but referring to the following year. All other adjustments, which are recorded in order to meet the accruals principle, are included in the relevant current assets or liabilities.

Project Proceeds: project revenues are recorded in the Financial Statements according to the Activity Progress principle, based on costs incurred in the period. The calculation is based on a revenue coefficient – a ratio between total costs in the period and total direct costs

included in the project budget – which is applied to the total contribution the donor is committed to pay to the Foundation.

Co-financing project commitments: these commitments are recorded in the Financial Statements applying the co-financing percentage agreed in the contract with the donor, to the extent of the direct expenses included in the project budget.

3. Information regarding tax exemptions enjoyed by Cesvi Fondazione

Law no. 106/2016 and the following Legislative Decree no. 117/2017, which reformed the Service Industry, will become enforceable in the year following the European Commission approval and, anyway, not earlier than when the Service Industry National Register becomes operational.

With the Decree of 5 March 2020 (GU General Series no. 102 of 18-04-2020) the Financial Statements templates for the tertiary sector entities have been defined, the provisions it brings will apply starting from the preparation of the financial statements relating to the first financial year following that in progress on the date of publication.

Thanks to the Inland Revenue's resolution no. 158/E, Cesvi Fondazione continues to benefit from the regulations granting tax benefits included in Legislative Decree no. 460/97, regarding ONLUS Organisations (Non-profit organisation), until the year following the European Commission approval and, anyway, not earlier than when the Service Industry National Register becomes operational.

Specifically the Cesvi Fondazione benefits from article no. 111 chapter of Presidential Decree no. 917/86, which states that any institutional activity is not considered a business activity and all the related activities are tax exempt. For VAT purposes all activities carried out by the Foundation are VAT exempt according to articles no. 2-3-4 of the Presidential Decree no. 633/72, therefore VAT on purchases is not deductible either. For this reason this VAT represents a cost for the Foundation.

Donations made to Cesvi Fondazione are deductible according to article no. 10, paragraph 1, point g, of Presidential Decree no. 917/1986 and following reviews are deductible according to article 13 bis of the Presidential Decree above, if carried out by means of bank or post.

Article no. 1, paragraph 7 of law no. 27/2001 (2002 Regional Budget) states that from 1st January 2002 non-commercial organisations and non-profit organisations (subjects to article no. 10 of law no. 460/1997, which relates to fiscal regulations applicable to non-commercial and non-profit organisations) are exempt from the payment of IRAP and regional road tax. Following such regulation, from 2002 Cesvi Fondazione is not subject to these taxes, as it is classified as a non-profit organisation.

4. Contributions in kind

The table here below shows the value of all contributions in kind received by the Foundation in 2019.

CONTRIBUTIONS IN KIND	2019	2018
Volunteering in initiatives in Italy	109,967	372,424
Voluntary professional services	31,750	52,400
Voluntary artistic services	67,000	40,000
Voluntary community services	67,663	39,151
"Pro bono" funding and services	51,560	32,180
Assets	1,231,887	661,271
Free advertising space	20,000	-
TOTAL	1,579,817	1,197,426



The evaluation above is off-the-books and the Financial Report is not impacted, value wise, by the calculation of “pro bono” goods and services.

The criteria applied in the evaluation of the contributions in kind above are classified in the categories below:

- services related to volunteering are measured in man-hours spent in fundraising events and international solidarity campaigns and infrastructure hire for such events, and are valued as follows: volunteers' man-hours were valued at the average cost of EUR 13.00 per hour (in line with guidelines provided by agencies working with fundraising events in the free market); infrastructure hire was valued at the average cost of similar hires in the free market, again as recommended by relevant agencies offering similar services;
- services related to the editing and publishing of editorials and articles are valued according to minimum fees, including tax, applied by the Association of Journalists;
- legal, civil, tax, administrative and HR consultancy services are valued at the average hourly rate or average daily rate or, again, at the average fee for such services. Such rates are in line with the fees promoted by the specific professional Institute the consultant is registered with or according to best practice for similar consultancy services;
- services provided by other professionals are valued at the default daily rate of EUR 1,000 and are applied according to the time effectively worked by the consultant and according to the quality of the service provided;
- artists' “pro-bono” services are valued at a conservative value equal to the mathematical average between the minimum and maximum fee set out by their agents;
- services provided by young people on the Voluntary Community Services are valued in a conservative manner, based on the amounts they received from the Ministry of the Interior;
- services related to events, such as conference room hiring, equipment hire for photography and art exhibitions, are valued at the expected purchase price on the free market, according to that recommended by entities offering similar services;
- assets physically received in 2019 are valued at their purchase cost, as shown on the invoice or on certification provided by the supplier;
- services related to advertising, such as publications, adverts in magazines and newspapers, radio or TV advertising, are valued at current market value; specifically for radio and tv advertising an average market value was taken, where price lists showed a range with minimum and maximum prices; finally, in some instances, where, in our opinion, the value provided by the supplier was not thought to be neither consistent nor conservative, it was decided to take into consideration prices from other suppliers offering similar services, or, in order to be as prudent as possible, to leave the service at nil value.

5. Balance Sheet Analysis

5.1 Assets

Intangible Fixed Assets amount to **EUR 51,913** at net of amortisation, increasing by **EUR 40,438** versus previous year due to the purchase of the new administrative management software, whose Go Live will take place by the end of 2020.

Tangible Fixed Assets amount to **EUR 280,286** at net of depreciation, decreasing by **EUR 27,585** versus the previous year. Tangible Fixed Assets include the building where the Foundation operates from, which is owned by the organisation.

Overseas Real Estate include the “Case del Sorriso” (“Houses of Smile”) for the value of **EUR 64,061**, valued at purchase cost and at net of depreciation.

Office Equipment include the assets received as a donation in kind for the value of **EUR 8,584**, valued at purchase cost and at net of depreciation

Furniture and Fittings include assets for a value of **EUR 23,540**, which is equal to their purchase cost at net of depreciation.

Other Equipment include assets for a value of **EUR 2,545**, which is equal to their purchase cost at net of depreciation.

Long Term Investments amount to **EUR 158,883**, with no variation versus previous year. These investments include: 118,450 shares in Società Editoriale Vita S.p.A non profit, which have been valued, in a conservative manner, at their market value as of the 31st December 2016 of EUR 0.0602 per share instead of being valued at their Fair Value (EUR 7,131), given the suspension in the share market in 2017; a stake in the Cooperativa CTM in Bolzano (a big Italian fair trade organisation), 5 shares in Banca Etica, 38 shares in ENI, 24 shares in ATLANTIA and 5 shares in LEONARDO FINMECCANICA (these last three are the result of a donation received on the 24/05/2017), whose total value increased by EUR 83 versus 2018; 3 shares in Hivos Food & Lifestyle Fund B.V. - an Impact Investing fund that invests in sustainable food companies in South Africa, Zimbabwe, Zambia and Malawi – for a total of EUR 150,000.

Receivables for projects amount to **EUR 18,776,961**, increasing by EUR 3,183,891 versus previous year. This change is due to an increase in the receivables towards the United Nations for EUR 608,312, towards the European Union for 1,649,576, towards Italian Government Entities for EUR 699,384, towards Italian Local Entities for EUR 35,687, towards other International Agencies for EUR 3,585 and towards private foundations for EUR 610,046. Receivables towards International Government Entities have decreased by EUR 112,726, towards Inter-government Organisations by EUR 12,734 and towards partners by EUR 297,239.

Receivables due within the following 12 months from the date of this Financial Report amount to **EUR 13,676,850**, whereas receivables due after 2020 amount to **EUR 5,100,111**

Other Receivables amount to **EUR 70,518**, decreasing by EUR 9,069 versus previous year.

These include Receivables from wills for EUR 44,138 for endowments received in the period 2013-2019, which did not change versus previous year.

ENDOWMENTS	BALANCE IN 2018 BALANCE SHEET	CHANGES IN 2019	BALANCE IN 2019 BALANCE SHEET
Assets/ miscellaneous	€ 388	-	€ 388
Fixed Assets	€ 43,750	-	€ 43,750
Bank and post saving books/ accounts	-	-	-
Valuables	-	-	-
TOTAL	€ 44,138	-	€ 44,138



NET WORTH	BALANCE ON 01/01/19	CHANGES IN 2019	PERIOD'S PROFIT/LOSS	TOTAL NET WORTH
Foundation Reserve (not utilisable)	200,850	-	-	200,850
Capitalisation Reserve	200,850	-	-	200,850
Reserve available for projects	4,299,526	-	(165,584)	4,133,942
Retained profits or losses	-	-	(165,584)	(165,584)
Retained profits or losses from previous year	(923,287)	923,287	-	-
Fund for open projects	5,222,813	(923,287)	-	4,299,526
Total Net worth (at net of operating expenses)	4,500,376	-	(165,584)	4,334,792

There are no receivables due in more than 5 years.

Available Cash amounts to **EUR 12,389,649**, of which **EUR 8,944,432** represent bank and post accounts, EUR 8,562 cash and cash equivalent and EUR 3,436,565 include deposits overseas for projects that haven't been accounted for yet; available cash represent the exact amount at the end of the period, following the strong collection activity at the end of the year, which is necessary to fund the financial needs required to fulfil the projects in the following period.

This also include no. 55,090 stakes in an Investment Fund managed by a key operator in the Italian market, which was purchased in the previous year for a value of **EUR 327,749**.

Prepayments and accrued Income amount to **EUR 260,226**, increasing by **EUR 182,327** versus previous year.

Accrued income, amounting to EUR 11,119, include income, bank interest receivables, which relate to 2019, but they will be settled in the following year. These have increased by **EUR 396** versus 2018.

Project prepaid expenses, equal to **EUR 219,484**, refer to project costs whose competence will fall in the following years. They show an increase of **EUR 219,484** versus 2018.

Prepayments amount to **EUR 29,623**, decreasing by **EUR 37,553** versus previous year.

5.2 Liabilities

Net Worth amounts to **EUR 4,334,792**. This includes the **Foundation's Reserve** for EUR 200,850 and the **Reserve for projects** for **EUR 4,133,942**.

The Reserve for projects for EUR 4,133,942 is the sum of 2019 loss amounting to EUR 165,584 and the Fund for open projects amounting to EUR 4,299,526.

Specifically the Fund for projects in progress, which amounted to **EUR 5,222,813** on 1st January 2019, decreased by EUR 923,287 in the period because it was the destination account for the 2018 loss, as deliberated by the Board on 29/04/2019.

Severance indemnity for subordinate employment amounts to **EUR 579,094**, increasing by **EUR 12,055** versus previous year. This amount is believed sufficient to fulfil contractual and legal obligations. The increase versus previous year is in line with the Fund changes between 2018 and 2019 and is impacted by the inclusion of the severance indemnity fund related to the employees hired in 2018 and 2019.

Total Payables amount to **EUR 1,180,902**, decreasing by **EUR 478** versus previous year. This decrease was due to a decrease in Tax and Social Security Payables for **EUR 9,371** and a decrease in Other Payables for **EUR 8,893**.

There are no payables covered by real guarantees or payables due in more than 5 years.

Accruals, Deferred Income and Invoices to Receive amount to **EUR 334,433**, decreasing by **EUR 54,045** versus previous year. This decrease is due to a decrease in Invoice to Receive for **EUR 8,750** and Accruals for **EUR 45,475**.

Project prepaid income refers to project income whose competence will fall in the following years and sum up to **EUR 25,559,215**, with an increase of **EUR 4,700,292** vs. 2018. This increase is due to the increase of project activity and its budget in 2019.

5.3 Memorandum Accounts

Memorandum accounts are shown at the end of the Balance Sheet.

Co-financing Commitments include the Foundation's stake in financing specific projects, as defined in the relevant agreements with donors. These commitments amount to **EUR 618,445**, increasing by **EUR 361,473** versus previous year.

Third parties guarantees amount to **EUR 2,219,555**, increasing by **EUR 416,758** versus previous year. Bank guarantees are released by Cesvi Fondazione in favour of donating institutions for prepayments paid by these institutions. These are released to guarantee the correct fulfilment of contractual commitments.

6. Profit and Loss Account Analysis

In 2019 Cesvi Fondazione received contributions in kind, related to both goods and service donations; these proceeds need to be considered as fictitious proceeds and, therefore, were not included in this Financial Report. A comprehensive table with the detail related to these contributions in kind received by Cesvi Fondazione in 2019 is shown in section 4 of these Notes.

6.1 Projects proceeds, outlays and margins

In this Financial Report Project Proceeds are classified in the same way as Receivable for Projects, described in section 5.1 of this document.

Projects income amount to **EUR 21,729,478**, increasing by **EUR 116,891** versus previous year. This increase is due to an increase in income from Italian Government Bodies

(**EUR 1,701,715**), income from International Government Bodies (**EUR 873,069**) and income from Institutions (**EUR 306,187**).

This increase was offset by the decrease on income from Cross-government organisations (**EUR 354,868**), income from United Nations (**EUR 1,351,522**), income from Italian local bodies (**EUR 43,856**), income from Other International Agencies (**EUR 199,825**) and income from the European Union (**EUR 814,009**)

Project Outlays amount to **EUR 22,670,266**, decreasing by **EUR 57,404** versus previous year. These include all costs incurred to carry out projects in the specified geographical areas.

In the current period the initiatives in Sub-Saharan Africa amount to **EUR 9,783,489**, increasing by **EUR 1,773,474** versus 2018. These represent 43% of the total 2019 Project Outlays. Outlays in Asia, equal to **EUR 1,678,704** or 7% of the total Project Outlays, decreased by **EUR 1,743,001** versus 2018. The MENA area shows outlays for **EUR 7,019,662**, equal to 31% of the total outlays, increasing by **EUR 949,739** versus 2018. America shows outlays for **EUR 1,733,213**, equal to 8% of total outlays, decreasing by **941,646** versus 2018. Europe shows outlays for **EUR 2,455,198**, equal to 11% of total outlays, decreasing by **EUR 95,970** versus 2018.

Project Margin shows a negative balance of **EUR 940,788**, which is the difference between **Project Proceeds and Project Outlays**. This margin represents Cesvi Fondazione's annual exposure to co-financing.

6.2 Project Income

Project proceeds from private donors amount to **EUR 3,949,205** and are the result of fundraising activities from individuals and private organisations. These proceeds don't follow the Activity Progress accounting principle, but they will be allocated to relevant projects in the following years. On the 7th August 2019 we received the 2017 "5xmille" contribution (please see the map in the next page), which related to 2016 Tax Returns, for the value of **EUR 253,173**. The following map documents the initiatives this contribution supports, in line with the guidelines provided by the Ministry of Labour and Social Policies.

Other project proceeds amount to **EUR 320,001**, decreasing by **EUR 228,260** versus 2018. They include gains on exchange rates (these don't represent the result of economic transactions with third parties in foreign currency, but are the result of the recording in EUR in our accounts of project managed in foreign currency, often USD) for **EUR 309,052** and proceeds from accessory activities for **EUR 10,949**, which increased by **EUR 8,825** from the previous year.

6.3 Outlays

Other project outlays, amounting to **EUR 355,034** include losses on exchange rate and inefficiencies on project activities. These outlays have decreased by **EUR 327,434** versus

CO-FINANCING COMMITMENTS						
PROJECT	MAIN DONOR	COMMITMENTS AT 01/01/19	COMMITMENTS STARTED IN 2019	FULFILLED COMMITMENTS AT 31/12/19	COMMITMENTS TO FULFILL BY 31/12/20	COMMITMENTS TO FULFILL AFTER 31/12/20
AFSOM0066	European Union	5,887		1,377	4,510	-
AFZAF0010	European Union	22,504		22,504	-	-
AFMOZ0009	European Union	18,722		18,067	655	-
MEPSE0012	European Union	10,286		10,161	125	-
MEPSE 0023	European Union	56,266		9,395	46,871	-
MEPSE0029	European Union	13,028		3,348	5,280	4,400
ASTJK0024	European Union	120,161		59,184	60,977	-
LAHTI0036	European Union	9,950		9,909	41	-
EUITA0060	Gov. Italian Bodies	118		118	-	-
EUALB0023	International Agencies	50		50	-	-
ASMMR0052	Gov. Italian Bodies	-	20,030	648	6,121	13,261
LAHTI0039	European Union	-	38,380	10,414	15,981	11,985
LAHTI0042	United Nations	-	30,600	1	22,949	7,650
LAVEN002	European Union	-	10,552	1,557	8,955	-
EUITA0085	Companies and Foundations	-	37,675	12,274	25,401	-
EUITA0091	Companies and Foundations	-	59,965	8,178	41,430	10,357
AFZWE0049	European Union	-	115,941	-	35,426	80,515
AFZWE0050	European Union	-	215,515	-	56,444	159,071
TOTAL		256,972	528,658	167,185	331,206	287,239

2018. As mentioned above for other project proceeds, these outlays don't represent the result of economic transactions with third parties in foreign currency, but are the result of

the recording in EUR in our accounts of project managed in USD.

Employment Costs amount to **EUR 1,613,554** and include

the HQ salaries for EUR 1,537,231 - including personnel dedicated to fundraising, at net of that component can be directly related to a project activity – and the costs for **Severance indemnity**, amounting to EUR 76,323. Employment costs increased by EUR 1,472 versus 2018. As per 31st December 2019 our workforce was made up of 49 people, during 2019 there were 3 new entrants and 11 leavers. Among these three top manager leavers need to be highlighted as particularly impactful from a financial point of view. These accounted for EUR 204,086 in exceptional expenses for leaver costs.

General Outlays amount to EUR 463,179, increasing by EUR 25,801 versus previous year.

Fundraising Outlays amount to EUR 1,112,958, decreasing by EUR 353,729 versus 2018 and include costs directly related to fundraising activities, production costs, but not to employment costs.

Total **Depreciation** for the year amounts to EUR 110,288 increasing by EUR 20,101 versus previous year.

6.4 Financial outlays and income

Financial Income amounts to EUR 1,571, decreasing by EUR 599 versus previous year. This only includes bank interest.

6.5 Extraordinary outlays and income

Extraordinary income amounts to EUR 34,646, decreasing by EUR 180,829 versus previous year. Extraordinary outlays only include contingent liabilities and amount to EUR 128,379, decreasing by EUR 26,174 versus previous year.

The extraordinary component shows therefore a negative margin of EUR 93,733, decreasing by EUR 154,655 versus 2018.

6.6 Noteworthy post-financial-year-end data

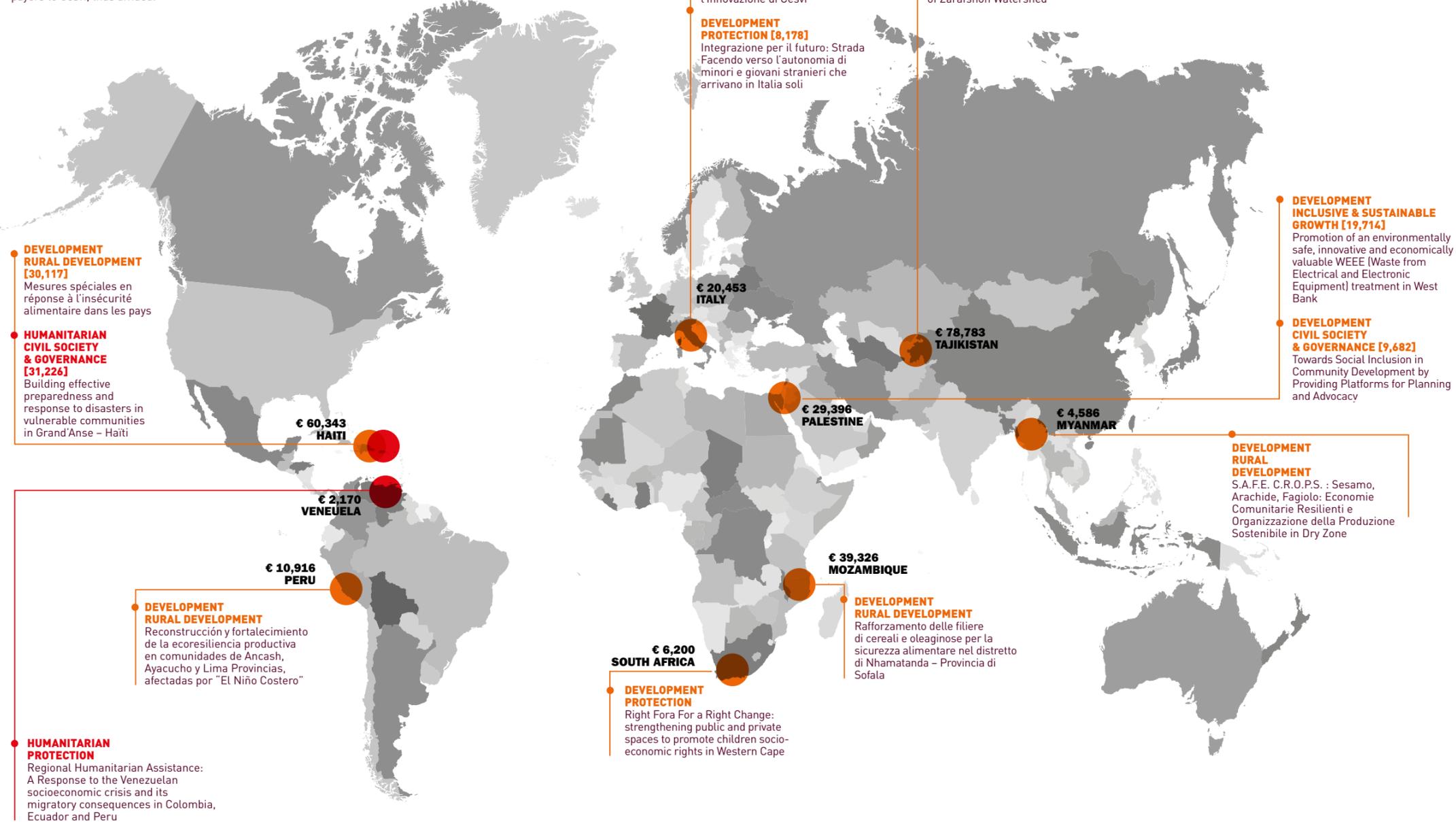
The identification and spread of Covid-19 after the financial year end is to be considered a non-amending event, whose subsequent post-end-of-year impact has not been taken into consideration in the assessment and evaluation of the assets or liabilities of Cesvi Fondazione at December 31, 2019.

Regarding project design, despite the ongoing pandemic, the presentations have maintained the levels of the first months of the past year, while some projects already underway in foreign countries have been converted to contrast Covid-19 as requested by the Institutional Donors involved.

At local level, the Fondazione intervened with emergency projects in support of the economic and social recovery with plans for Bergamo and Milan. There is still no evidence on the volume of calls from Institutional Donors for the second half of 2020. Concerning fundraising, the initial forecasts confirm a possible negative trend of non-project-related donations for Covid-19 foreseeable in the second half of 2020, as a consequence of positive fundraising re-

2017 “5 x mille” contribution

Euro 253,173
contribution from Italian tax payers to Cesvi, thus divided:



sults specific to the emergency.

As of today, Cesvi has not applied safeguard measures proposed by the government such as layoffs, but has instead favoured the use of leave time in order to reduce the related accrual at the end of 2020. During the lock-down the company kept operating in remote working mode.

The financial situation has not been compromised; the organization has maintained its timely payment of suppliers and wages, availed itself of the suspension of taxes and has

not had to resort to financial instruments promoted by the government for the ongoing emergency.

Based on the above considerations, the directors of Cesvi Fondazione Onlus believe that the company will continue as a going concern.

6.7 Profit/Loss for the Financial Period

The loss for the period amounts to EUR 165,584 and it is the sum of the following items in the Profit and Loss Account:

Project margin plus the difference between project income and outlays plus extraordinary and financial margins.

It is certified that, in line with paragraph no. 6 of article no. 10 of D.L. 460/97, the employees' salaries are paid according and within the limits of the terms included in the collective employment contract, applicable to the Cesvi Fondazione's activity.

The Board of Directors

MEETING MINUTES FROM THE BOARD OF AUDITORS

On 17th June 2020 at 4.30 pm, the undersigned Auditors of Cesvi Fondazione Onlus met by means of a teleconference as provided by safety regulations brought by the Covid-19 health emergency which advised to avoid meetings in attendance for the full persistence of this unsettling situation and to contain, as far as possible, the spread of the infection. The conference call came after several telephone and Skype sessions with the administration of the Foundation, concluded the examination of the Financial Statements as at 31st December 2019 and its attachments, and drew up the following report.

REPORT OF THE BOARD OF AUDITORS ON THE FINANCIAL STATEMENTS AS AT 31ST DECEMBER 2019

Shareholders, the financial statements for the year ended 31st December 2019, approved by the Board of Directors and promptly transmitted to us, are presented to you for examination and include the Balance Sheet, Profit and Loss Account and Explanatory Notes and are accompanied by the Report on social operations.

Report on the audit of the financial statements

We performed the audit of your Foundation's Financial Statements as at 31st December 2019 and, in our opinion, it provides a true and fair view of the assets and financial situation of the Foundation at 31st December 2019, the economic result and the cash flows for the year ended on that date are in compliance with Italian regulations governing the preparation criteria.

We also include prospective hypotheses on the continuity of the foundation, particularly appropriate for the current year, so deeply affected by the pandemic that hit the country and especially the area of origin and basic activity of Cesvi with remarkable virulence. In this circumstance, which, however, at the time of writing this report has not yet fully shown all its pernicious effects, at least in terms of economic repercussions, Cesvi has supported local authorities to the maximum degree to face the calamity that has so badly affected the local community.

Elements considered in our assessment

We carried out the audit in accordance with the International ISA Italia auditing standards supplemented by the correct accounting principles set forth by the National Councils of Chartered Accountants and Accountants with particular regard to the indications of the "Non-profit organisations' summary financial results presentation document" approved by the National Council of Chartered Accountants.

Our responsibilities under these principles are further described in this report in the section Auditors' responsibility for the auditing of the financial statements. We are independent with respect to the Foundation, in compliance with the rules

and principles concerning ethics and independence, which, by Italian law, are applicable to the auditing of financial statements.

We believe we have obtained sufficient appropriate audit evidence on which to base our assessment.

Responsibilities of the Directors and of the Board of Auditors for the financial statements

The Directors are responsible for the drafting of financial statements that provide a true and fair view, in accordance with Italian regulations governing the drafting criteria.

They are also responsible for assessing the Foundation's ability to continue to operate as a functioning entity and, in preparing the financial statements, for the appropriateness of using the assumption of operational continuity, as well as for adequate information on the subject. The assessments carried out allowed to detect the substantial absence of criticality signs on the Foundation's ability to sustain in the immediate future, and in particular in the next twelve months, the mission to which it is entitled, all while taking into account the possible mentioned economic effects of the Coronavirus pandemic.

The Board of Auditors has the responsibility for the supervision, within the terms established by law, over the financial management of the Foundation.

Auditors' responsibility for the auditing of the financial statements

The Auditors must arrive at the acquisition, with reasonable certainty, that the financial statements, as a whole, do not contain significant errors, due to fraud or unintentional behaviour or events, and the issue of an audit report that includes the assessment.

As part of the audit, we exercised professional assessment and maintained professional prudence for the entire duration of the audit.

Furthermore:

- we have acquired an understanding of the internal control that is relevant to the audit in order to define audit procedures appropriate in the circumstances;
- we assessed the appropriateness of the accounting principles used and the reasonableness of accounting estimates made by the Directors, including the related disclosure;
- we evaluated the presentation, the structure and the content of the financial statements as a whole, including the information, and whether the financial statements represent the underlying transactions and events in order to provide a correct representation;
- we informed the managers of the governance activities, among other aspects, of the scope and timing planned for the audit and the significant results that emerged.

We further remind you that the Foundation also submitted the financial statements for a voluntarily audit, which was carried out by the auditing company PricewaterhouseCoopers SpA, for the certification of its compliance with the correct accounting standards.

Supervisory activity

During the year under review, the Board of Auditors supervised compliance with the law and the Articles of Association and compliance with the principles of correct administration.

They attended the shareholders' meetings and all the meetings of the Board of Directors; although authorized by statutory regulations, in relation to which, on the basis of the information available, they did not find any violations of laws or of the articles of association, nor operations that were manifestly imprudent, risky, in potential conflict of interest or such as to compromise the integrity of the corporate assets.

The Board of Auditors acquired information from the Board of Directors and the delegated bodies, during the meetings held, on the general performance of management and on its foreseeable evolution, as well as on the most important transactions, considering their size and characteristics, carried out by the Foundation and it has no particular observations to report, if not that the incidental coincidence of the terminations of collaborative relationships with top managers has resulted in extraordinary negative components that have significantly impacted upon the year's results.

It acquired knowledge and supervised, within the area of competence that the law attributes to the same Board, the adequacy and functioning of the organizational structure and the administrative-accounting system, as well as the reliability of the latter to correctly represent the management facts of the Foundation, also through the collection of information from the function managers and, in this regard, has no particular observations to report.

During the year, no statutory auditors issued opinions from the Board of Auditors.

During the supervisory activity, as described above, and the checks carried out during the year, no other significant facts emerged such as to require mentioning in this report.

We therefore express a favourable opinion on the approval of the financial statements as at 31/12/2019.

The Board of Statutory Auditors

Ms. Francesca Maconi

Mr. Rino Salvatore Messina

Mr. Alberto Finazzi

Bergamo, 17th June 2020



Independent auditor's report

To the board of directors of Cesvi Fondazione Onlus

Opinion

We have audited the financial statements of Cesvi Fondazione Onlus (the Foundation), which comprise the balance sheet as of 31 December 2019, the profit and loss account for the year then ended and related notes.

In our opinion, the financial statements give a true and fair view of the financial position of Cesvi Fondazione Onlus as of 31 December 2019 and of the result of its operations for the year then ended in compliance with the criteria explained in the notes to the financial statements.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of this report. We are independent of the Foundation pursuant to the regulations and standards on ethics and independence applicable to audits of financial statements under Italian law. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other aspects

This report is not issued in accordance with Italian law because in the year ended 31 December 2019 Cesvi Fondazione Onlus was not obliged to assign an audit engagement pursuant to the Civil Code.

Responsibilities of the Directors and the Board of the Auditors for the Financial Statements

The directors are responsible for the preparation of financial statements that give a true and fair view in accordance with the criteria explained in the notes to the financial statements, for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

The directors are responsible for assessing the Foundation's ability to continue as a going concern and, in preparing the financial statements, for the appropriate application of the going concern basis of accounting, and for disclosing matters related to going concern. In preparing the financial statements, the directors use the going concern basis of accounting unless they either intend to liquidate the Foundation or to cease operations, or have no realistic alternative but to do so.

The board of the auditors is responsible for overseeing, in the terms prescribed by the Statute, the Foundation's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (ISA Italia) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.



As part of our audit conducted in accordance with International Standards on Auditing (ISA Italia), we exercised our professional judgement and maintained professional scepticism throughout the audit. Furthermore:

- We identified and assessed the risks of material misstatement of the financial statements, whether due to fraud or error; we designed and performed audit procedures responsive to those risks; we obtained audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- We obtained an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Foundation's internal control;
- We evaluated the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors;
- We concluded on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Foundation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Foundation to cease to continue as a going concern;
- We evaluated the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicated with those charged with governance, identified at an appropriate level as required by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identified during our audit.

Milano, 25 June 2020

PricewaterhouseCoopers SpA

Signed by
Gian Paolo Manfrè
(Partner)

This report has been translated into English from the Italian original solely for the convenience of international readers

PricewaterhouseCoopers SpA

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